

## TERMS AND CONDITIONS

### Visa Card Campaign - FIBA EuroBasket Cyprus 2025

1. All primary holders of Visa personal cards (the "Holder(s)") of the Bank of Cyprus Public Company Ltd (the "Bank") who will use the Bank's Visa cards during the period 01/06/2025 to 30/06/2025 for their purchases, are eligible to participate in the campaign and will automatically participate in a draw whereby:
  - **200 lucky winners** will win 2 tickets to watch a basketball match in person, as part of the 1st phase of FIBA EuroBasket Cyprus 2025 (the '**Prize**'), which will take place in Limassol (at "Spyros Kyprianou" Stadium) from the 28<sup>th</sup> of August until the 4<sup>th</sup> of September 2025.
2. The number of entries of each Holder in the draw is set out below:
  - Each transaction that is carried out in businesses in Cyprus by using the Bank's Visa cards will correspond to **one (1) entry** in the draw.
  - Each transaction that is carried out in businesses abroad by using the Bank's Visa cards will correspond to **two (2) entries** in the draw.
  - Each transaction that is carried out by using the Bank's **Gold, Platinum and/or Privilege Visa cards**, regardless of geographical location, will correspond to **two (2) entries** in the draw.

**Where a transaction meets more than one of the above criteria, the total number of entries is calculated cumulatively. For instance, a transaction abroad by using a Gold or Platinum or Privilege Visa card, corresponds to four (4) entries (2 for abroad + 2 for the card).**
3. A precondition for a Holder to take part in the draw is to carry out transactions by using the Bank's Visa cards that they hold (debit and/or prepaid and/or credit), for purchases in Cyprus or abroad, during the period **01/06/2025 to 30/06/2025**, inclusive.
4. To attend the matches, it is necessary to hold a Fan Card. Tickets will be nominal and cannot be transferred to another person.
5. It is not allowed to make changes to tickets (to another day, game, time or seat).
6. The prize draw will take place on the 16<sup>th</sup> of July 2025, unless otherwise announced by the Bank.
7. Holders entered the draw (the "Beneficiary/ies") must provide the correct answer to one question submitted to them, to be eligible to receive their Prize.
8. Each Beneficiary will receive 2 tickets (for 2 persons) only for 1 game.
9. The following transactions do not qualify for entry into the draw: (a) cash withdrawals; (b) cash or cheque deposits; (c) direct debit payments; (d) bank charges e.g. payment of card subscription fees, fees for re-printing the PIN etc; (e) transactions relating to the payment of taxes and fees for government services (including postage fees); (f) Betting; (g) money transfers and any electronic transfer of money directly to the payment card.
10. In the event a Beneficiary accepts the Prize, then they will be asked for their writing consent to their name and/or place of residence being made public in advertising activities linked to the campaign, in the mass media and/or on social media. Such advertising activities may also include photographic and/or video footage. If the Beneficiary does not consent, the Bank reserves the right to deny handing over the Prize/s.

11. The Bank will contact the draw's Beneficiary/ies by phone or email. If one or more Beneficiary/ies are unable to accept the Prize, or are disqualified according to the terms of this document, or do not receive the Prize due to cancellation of their entry due to non-verification of their eligibility to enter the draw, or due to an entrant not signing the Prize acceptance statement, as detailed below, or due to their being exempt from the campaign, or lastly if the Beneficiary cannot be contacted, or if confirmation of definitive receipt of the Prize is not possible for up to 10 working days from the draw date, the Prize in question will be allocated to the runners-up according to the draw order.
12. For the issuance of the Gift to the Beneficiary/ies, the Bank will request from the Beneficiary/ies the minimum necessary information required to forward to the EuroBasket organising authority for the purpose of issuing the Gift. This information includes full name, identity card or passport number, fan card, email address and mobile phone number. Additionally, for the person accompanying the Beneficiary/ies, their full name, identity card or passport number and fan card will also be requested to be sent to the EuroBasket organising authority for the same purpose. These data will be deleted by the EuroBasket organising authority immediately after the Gift has been issued to the Beneficiary/ies. The Bank will proceed with the deletion of the data of accompanying persons who are not customers of the Bank, as well as the deletion of the fan card data of both accompanying persons and Beneficiaries who are customers of the Bank (while retaining the remaining data necessary for maintaining the customer's business relationship with the Bank) after the issuance of the Gift and the attendance of the matches.
13. When so requested by the Bank, each Beneficiary must submit the original copy of their identification documents, so that the Bank is satisfied and can deliver the Prize.
14. If the Holder terminates their account linked to the card, they will be drawn for the transactions they carried out prior to the date of termination of that account.
15. Without prejudice to paragraph (1) above, the Prize may not be exchanged for cash or for any other award or gift. The Prize is provided exclusively for the purposes of this campaign.
16. The Bank may disqualify anyone or not allow anyone to further participate in the draw if that person in any way interferes with the participation process or with the smooth running of the draw or acts in breach of these Terms and Conditions.
17. Eligible to participate in the campaign are all Holders who are at least 18 years of age at the time of participating in the campaign. Holders of business cards are excluded.
18. The Bank provides no assurances or representations, nor does it provide any warranties relating to the Prize.
19. The Bank reserves the right to amend these Terms and Conditions at any time, having provided notice which will be communicated to the Holders.
20. If for any reason any part of the campaign or of the draw cannot function as planned due to, inter alia, a computer virus, no network connectivity, unlawful interference, fraud, technical malfunction or other factor that taints or undermines the security, integrity or smooth running of the campaign or the draw, the Bank reserves the right to cancel, terminate, amend or suspend the campaign or the draw, or to cancel any of the affected entries.
21. Beneficiaries are responsible for any expenses, fees or taxes not explicitly cited in these Terms and Conditions or in any Prize description provided by the Bank, and which may result from accepting, holding or using any Prize.

22. To the fullest extent permitted by law, the Bank bears no responsibility for any injury, loss or damage to any person or property that may arise, directly or indirectly, in whole or in part, from acceptance of the Prize/s.
23. Moreover, upon participating in the draw, Holders will guarantee and affirm that they have read and understood these Terms as well as the Terms and Conditions of the campaign and that they agree to fully and unreservedly abide by them.
24. These Terms and Conditions shall be governed by the laws of the Republic of Cyprus.