

Accessibility Features Across Bank of Cyprus Branches

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1. About this document

This document serves as a practical guide to accessibility features at Bank of Cyprus branch locations across the island. By providing transparent, branch-specific information, this guide empowers you to find locations that meet your specific needs, so that you can navigate banking services confidently and comfortably. Our goal is not only to inform, but to promote continued progress toward a more inclusive banking experience throughout Cyprus. [For more information on Accessibility in Bank of Cyprus, refer to our website page.](#)

In Section 2 you will find a list of all Bank of Cyprus branches, separated by city. It displays the Branch code, Branch name, Branch type, and accessibility features. The branch types and accessibility features are explained in sections 1.1 and 1.2.

1.1. Branch type

The branch type refers to the type of services provided there. Below you will find short descriptions of each Branch type.

Branch type	Services provided
Branch	Offers the full range of Bank services for service counter transactions and lending.
Lending unit	Serve individuals, the self-employed and small businesses for loans and account management
Transaction branch	Service counter transactions (deposits, withdrawals, transfers, foreign exchange, etc.) and account management services.
Digital branch	Unmanned branches which operate only with self-service machines (ATMs and deposit machines for use by legal entities).
ATM only	ATM available only. Note that some of these are drive-through ATMs and this is indicated by a footnote where applicable.

More information on Branches

- [Branch working hours and Bank Holidays](#)
- [More information on different Branch types](#)
- [Addresses and contact details of each branch.](#)

1.2. Accessibility features

The table below describes each accessibility feature. Each accessibility feature can have the value of ‘yes’ or ‘no’. In the case of ATM-only branches, the accessibility features ‘step-free access to entrance’, ‘automatic door’, ‘accessible toilet’, ‘accessible service counter’ and ‘soundproof and private meeting room’ have the value Not Applicable (N/A).

Service dogs are welcome at all our branches. Please ensure they wear an identifying harness and that you bring appropriate documentation.

Accessibility feature	Description
Step-free access to ATM	The ATM can be reached without climbing stairs or navigating steps above 2cm high, ensuring smooth access for wheelchair users, those with mobility challenges, and parents with strollers.
Step-free access to entrance	The main entryway has a flat or gently sloped pathway, allowing all visitors, regardless of mobility level, to enter comfortably without barriers.
Automatic door	Doors open automatically via sensors or push-button controls, providing access that benefits wheelchair users, those with limited dexterity, and anyone carrying items.
Accessible toilet	A restroom designed for ease of use, featuring wider doors, grab bars, lower sinks, and ample space for wheelchair navigation and assistance if needed. Where the branch is located inside a Mall or Airport, the accessible toilet is provided by the venue and not the Bank.
Accessible parking	Designated parking bays with extra space for ramp-equipped vehicles and easy movement around cars for those using mobility aids. This may be parking provided by the Bank, public parking or parking provided by the venue (e.g., Airport, Mall). Note that Blue Badges must be displayed.
Accessible service counter	A service counter for teller transactions designed at a lower height or with dual-height counters, making it easier for wheelchair users and people of varying heights to communicate comfortably with staff.
Soundproof and private meeting room	A confidential space shielded from external noise and enclosed to ensure visual privacy. Designed to support individuals who require sign language interpretation by ensuring confidentiality, and also beneficial for those with sensory sensitivities who thrive in low-stimulus settings.

2. List of accessibility features in branches per city

2.1. Nicosia Branches

Branch code	Branch name	Branch type	Step-free access to ATM	Step-free access to entrance	Automatic door	Accessible toilet	Accessible parking	Accessible service counters	Soundproof and private meeting room
108	Evrou Branch	Branch	Yes	Yes	Yes	Yes	Yes	No	No
109	Latsia Transaction branch	Transaction branch	Yes	Yes	No	No	Yes	No	No
110	Faneromenis Cash Office	Transaction branch	Yes	Yes	No	No	Yes	No	No
111	Metochiou Lending Unit	Lending unit	Yes	Yes	No	Yes	Yes	No	No
112	Agios Antonios Branch	Branch	Yes	Yes	Yes	No	No	No	No
113	Makariou Avenue Branch	Branch	Yes	Yes	Yes	Yes	Yes	Yes	Yes
115	Kantaras Branch	Branch	Yes	Yes	Yes	Yes	Yes	No	No
117	Stavrou Branch	Branch	Yes	Yes	Yes	Yes	Yes	Yes	Yes
118	Ayios Eleftherios Lending Unit	Lending unit	Yes	Yes	Yes	No	Yes	No	No
120	Diagorou ATM	ATM only	Yes	N/A	N/A	N/A	No	N/A	N/A
121	Kakopetria ATM	ATM only	Yes	N/A	N/A	N/A	No	N/A	N/A
123	Eleftheria Square ATM	ATM only	No	N/A	N/A	N/A	No	N/A	N/A
124	Kyriacou Matsi Branch	Branch	Yes	Yes	No	No	Yes	No	No
125	Acropoli Ave. Branch	Branch	Yes	Yes	No	No	Yes	No	No
127	Strovolos Ave. Transactions Branch	Transaction branch	Yes	Yes	Yes	Yes	Yes	No	No
128	Strovolou Ave. Lending Unit	Lending unit	N/A	Yes	No	Yes	Yes	N/A	No

Branch code	Branch name	Branch type	Step-free access to ATM	Step-free access to entrance	Automatic door	Accessible toilet	Accessible parking	Accessible service counters	Soundproof and private meeting room
131	Nicosia Mall Digital Branch	Digital branch	Yes	N/A	N/A	Yes	Yes	N/A	N/A
134	Tseri Transactions Branch	Branch	Yes	Yes	No	No	No	No	No
136	Prodromou Branch	Branch	Yes	Yes	Yes	No	Yes	No	No
140	Makedonitissa Transactions Branch	Branch	Yes	Yes	Yes	No	Yes	No	No
144	University of Cyprus ATM	ATM only	Yes	N/A	N/A	N/A	Yes	N/A	N/A
147	Deftera ATM	ATM only	Yes	N/A	N/A	N/A	Yes	N/A	N/A
148	Kato Lakatameia Branch	Branch	Yes	Yes	No	No	Yes	No	No
149	Anthoupolis Lending Unit	Lending Unit	Yes	Yes	No	Yes	No	No	No
152	Evrychou Branch	Branch	Yes	Yes	No	No	No	No	No
159	Pera Chorio Nisou Branch	Branch	Yes	Yes	No	No	No	No	No
161	Mall of Cyprus Digital Branch	Digital branch	Yes	No	No	Yes	Yes	N/A	N/A
166	Athalassas Avenue ATM	ATM only	Yes ¹	N/A	N/A	N/A	N/A ¹	N/A	N/A
179	Kokkinotrimithia Branch	Branch	Yes	Yes	No	No	Yes	No	No
186	Platy Aglantzias Branch	Branch	Yes	Yes	No	No	Yes	No	No

¹ Drive-through ATM access.

2.2. Limassol Branches

Branch code	Branch name	Branch type	Step-free access to ATM	Step-free access to entrance	Automatic door	Accessible toilet	Accessible parking	Accessible service counters	Soundproof and private meeting room
141	Agros Branch	Branch	Yes	No	No	No	No	No	No
330	Limassol Main Branch	Branch	Yes	Yes	No	No	No	No	No
331	Makarios Ave. Branch	Branch	Yes	Yes	No	Yes	Yes	Yes	Yes
332	Kapsalos Branch	Branch	Yes	Yes	Yes	Yes	Yes	No	No
334	Paphos Str. Branch	Branch	Yes	Yes	Yes	Yes	Yes	Yes	Yes
335	Pentadromos Branch	Branch	Yes	Yes	Yes	No	No	No	No
336	Franglinou Rousvelt Avenue Branch	Branch	Yes ²	Yes ²	No	No	No	No	No
338	Potamos Yermasoyias Lending unit	Lending unit	Yes	Yes	No	No	No	No	No
342	Eftapato Branch	Branch	Yes	Yes ²	No	No	No	No	No
346	Platres Branch	Branch	Yes	Yes	No	No	Yes	No	No
349	Ipsonas Branch	Branch	Yes	Yes	No	No	Yes	No	No
351	Episkopi ATM	ATM only	Yes	N/A	N/A	N/A	No	N/A	N/A
352	Erimis Branch	Branch	Yes	Yes	No	No	Yes	No	No
363	Sinikoismos Makariou III Lending Unit	Lending unit	Yes	Yes	No	No	No	No	No
367	Akadimias Transactions Branch	Transaction branch	No	No	No	No	No	No	No
368	My Mall Digital Branch	Digital branch	Yes	Yes	No	Yes	Yes	N/A	N/A
389	Kato Polemidia Transactions Branch	Transaction Branch	Yes	Yes	No	No	No	No	No

² A permanent ramp is not available. However, a portable ramp is available and can be provided by a staff member upon request.

2.3. Larnaca Branches

Branch code	Branch name	Branch type	Step-free access to ATM	Step-free access to entrance	Automatic door	Accessible toilet	Accessible parking	Accessible service counters	Soundproof and private meeting room
517	Metropolis Shopping Mall	Digital branch	Yes	No	No	Yes	Yes	N/A	N/A
548	Larnaca Airport ATM	ATM only	Yes	N/A	N/A	Yes	Yes	N/A	N/A
550	Larnaca Main Branch	Branch	Yes	Yes	Yes	Yes	Yes	Yes	Yes
551	Athienou Cash Office	Transaction branch	Yes	Yes	No	No	No	No	No
552	Aradippou Branch	Branch	Yes	Yes	No	No	Yes	No	No
554	Arch. Makarios. Str. Lending Unit	Lending unit	Yes	Yes	Yes	Yes	Yes	No	No
555	Xylophagou Branch	Branch	Yes	Yes	No	No	No	No	No
556	Gregori Afxentiou Branch	Branch	Yes		Yes	Yes	No	No	No
560	Leivadia Branch	Branch	Yes	Yes	No	No	No	No	No
561	Lefkara ATM	ATM only	No	N/A	N/A	N/A	No	N/A	N/A
567	Oroklini ATM	ATM only	Yes	N/A	N/A	N/A	No	N/A	N/A
568	Spyros Kyprianou Ave. Transactions Branch	Transaction branch	Yes	Yes	No	Yes	No	No	No
593	Kiti Branch	Branch	Yes	Yes	No	No	No	No	No

2.4. Paphos Branches

Branch code	Branch name	Branch type	Step-free access to ATM	Step-free access to entrance	Automatic door	Accessible toilet	Accessible parking	Accessible service counters	Soundproof and private meeting room
601	Kings Avenue Mall Digital Branch	Digital branch	Yes	Yes	Yes	Yes	Yes	N/A	N/A
609	Paphos Airport ATM	ATM only	Yes	N/A	N/A	Yes	Yes	N/A	N/A
660	Paphos Main Branch	Branch	Yes	Yes	Yes	Yes	No	Yes	Yes
661	Polis Chrysochous Branch	Branch	Yes	Yes	No	No	No	No	No
664	Korallion Bay Branch	Branch	Yes	Yes	No	No	No	No	No
668	Paphiako Branch	Branch	Yes	No	No	No	No	No	No
676	Eleftherios Venizelos Branch	Branch	Yes	Yes	No	Yes	No	No	No
678	Akamantidos Branch	Branch	Yes	Yes	No	No	No	No	No

2.5. Famagusta Branches

Branch code	Branch name	Branch type	Step-free access to ATM	Step-free access to entrance	Automatic door	Accessible toilet	Accessible parking	Accessible service counters	Soundproof and private meeting room
444	Paralimni Branch	Branch	Yes	Yes	Yes	No	No	No	No
449	Ayia Napa Branch	Branch	Yes	Yes	Yes	Yes	Yes	No	No
455	Derynia ATM	ATM only	Yes	N/A	N/A	N/A	No	N/A	N/A
485	Soteras Branch	Branch	Yes	Yes	No	No	No	No	No