

American Express
Card Services
Bank of Cyprus Ltd
97, Kyrenias Ave.
Platy-Aglantzia
P.O. Box 21472
CY-1599 Nicosia

10.01.2015

Dear customer,

In view of the recent events that have taken place concerning Cyprus Airways, we would like to inform you that the “Sunmiles American Express” scheme, to which you are a member, **is terminated immediately**.

As a result, we would like to inform you that:

- **From 10/01/2015** the members of the “Sunmiles American Express” scheme have been transferred to the “American Express Cashback” scheme.
- You may continue using your Sunmiles American Express Gold card for your daily transactions in relation to which you will be enjoying the benefits offered by the product American Express Gold Cashback **as of 10/01/2015 onwards**.
- The **new** American Express Gold Cashback card will be mailed to you within the following two months, replacing your current Sunmiles American Express Gold card.

The points you have gathered using your Sunmiles American Express card belong to the Frequent Flyer Program of Cyprus Airways and cannot be redeemed or be transferred to another card scheme offered by the Bank.

For more information as well as for the terms and conditions that currently apply to the Cashback scheme you may visit our website at www.bankofcyprus.com.cy, our branches, **1bank at 800 00 800** and/or refer to the enclosed insert.

Your Visa card, which is connected to the same account as the Sunmiles American Express card, will not be affected by the above changes and you can still use your Visa card for all your daily transactions.

In case you do not consent to the abovementioned amendments, you have the right to visit the branch where your accounts are being maintained in order to proceed with the termination of your card account, without any extra cost. If you wish, you may submit an application for any other card product offered by the Bank.

We thank you for your cooperation and we reassure you that we will continue offering you the highest possible quality of service at all times.

Sincerely,



Stelios Trachonitis
Manager Card Services