

## **JOINT CONTROLLER CONSENT FOR Visa+ SERVICE**

By enabling the option “I have read and agree to the Data Consent”, you are agreeing to the processing of your personal data, as described below (“Personal Data”), by the Bank of Cyprus Public Company Ltd (the “Bank”) and VISA EUROPE LIMITED (“VISA”) for the purpose of providing you with the Visa+ service (“Visa+”).

### **JOINT CONTROLLERSHIP**

For the provision of Visa+, the Bank and VISA will be acting as joint controllers of your Personal Data, as specifically described below. A joint controller is an entity that, along with one or more other organizations, jointly determines the purposes and means for which personal data is processed.

### **PERSONAL DATA THAT WILL BE PROCESSED AND THE PURPOSE OF PROCESSING**

With your consent, the Personal Data below will be processed by the Bank and VISA as follows, in order to enable your enrolment to Visa+.

The Bank shall collect your Personal Data that is associated to the card(s) or account(s) that you have designated and/or will designate from time to time as being part of the profile you shall create for the use of Visa+ and shall send them to VISA for the purpose of enrolment to Visa+. The Bank shall promptly notify VISA of any updates to your Personal Data in relation to your enrolment (for instance if you opt out of Visa+). All Personal Data sent by the Bank to VISA shall be sent to the cloud server that VISA maintains in the UK.

VISA shall collect your Personal Data from the Bank for the purpose of enrolment to Visa+ and shall store your personal data in the Visa+ database.

#### **Personal Data with respect to your card:**

- First Name
- Initial of Middle Name (if any)
- First Letter of Last Name
- Mobile phone number
- Country code of the billing address (only country)
- Date of acceptance of the present consent and the Terms and Conditions related to Visa+
- Card Number
- Name on the card
- Expiry date of the card
- Name of the Bank issuing the card
- Card Type

#### **Personal Data with respect to your account:**

- First Name
- Initial of Middle Name (if any)
- First Letter of Last Name
- Mobile phone number
- Country code of the billing address (only country)
- Date of acceptance of the present consent and the Terms and Conditions related to Visa+
- IBAN
- Account's Name
- Name of the Bank where the account is held
- Account's Currency Code

## **INTERNATIONAL TRANSFERS OF YOUR PERSONAL DATA**

The Bank shall ensure that appropriate data transfer mechanisms are in place for the transfer of your Personal Data from the Bank to VISA.

VISA shall ensure that appropriate data transfer mechanisms are in place for transfer of your Personal Data by VISA outside of the EEA, UK or Switzerland.

## **DATA STORAGE AND RETENTION PERIOD**

The Bank will retain your Personal Data in accordance with its Privacy Statement which is available on the Bank's website [https://www.bankofcyprus.com/en-gb/contact\\_us/privacy-notice/.....](https://www.bankofcyprus.com/en-gb/contact_us/privacy-notice/.....)

VISA will retain your Personal Data for the period during which you are enrolled in Visa+ and for a reasonable and limited additional period after termination of your enrollment to enable VISA to perform risk management and dispute resolution activities.

## **DATA SUBJECT REQUESTS AND COMPLAINTS**

Any requests or complaints you may have may be submitted to the Bank at [https://www.bankofcyprus.com/en-gb/contact\\_us/complaints/](https://www.bankofcyprus.com/en-gb/contact_us/complaints/)

VISA will cooperate with the Bank in order to satisfy such requests or resolve any complaints.

## **RIGHT TO WITHDRAW**

You have the right to withdraw your consent by opting out from Visa+ by enabling the "Delete profile" option on the Bank's 1bank channel that you have used to enrol to Visa+.

However, please note that the right to withdraw is not retroactive and therefore a withdrawal of your consent shall not affect the lawfulness of any processing performed, based on this consent, before its withdrawal.

## **FURTHER INFORMATION**

For further information with respect to your access rights and how VISA processes your Personal Data, please read VISA's Global Privacy Notice which is available on VISA's website <https://usa.visa.com/legal/global-privacy-notice.html>.

For further information with respect to your access rights and how the Bank processes your Personal Data, please read the Bank's Privacy Statement which is available on the Bank's website [https://www.bankofcyprus.com/en-gb/contact\\_us/privacy-notice/](https://www.bankofcyprus.com/en-gb/contact_us/privacy-notice/).