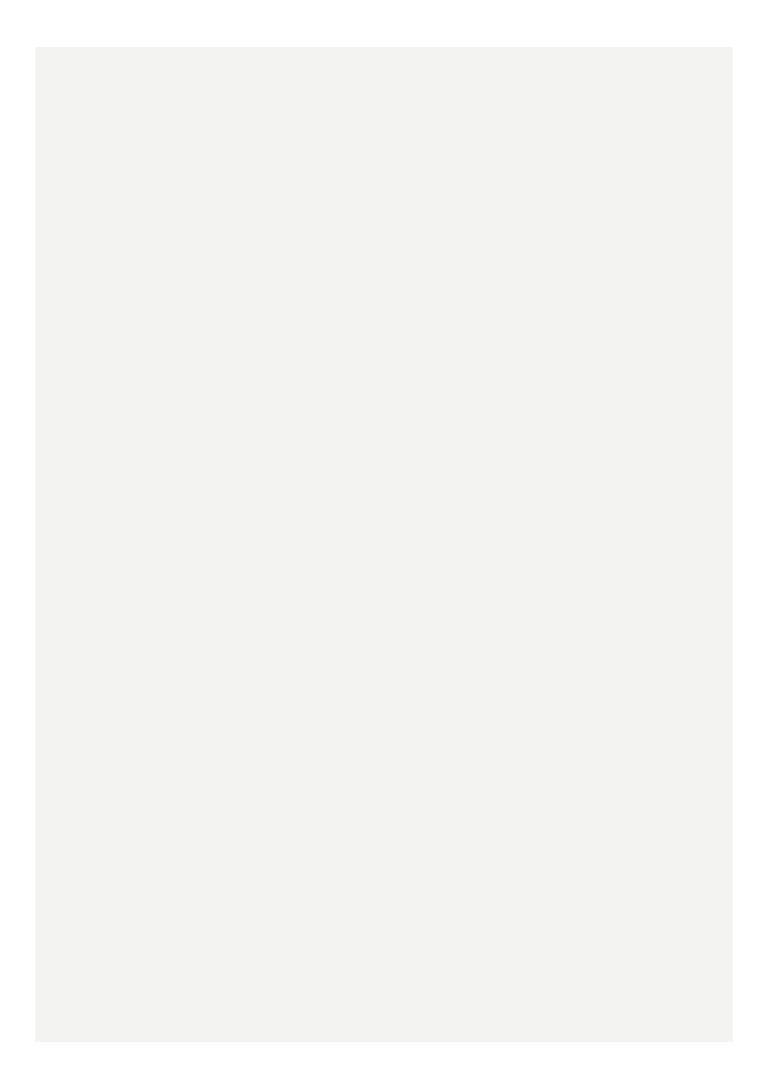
**Physical Persons** 

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| 1. Loans (Hire purchase loans included)   |                     |   |  |  |
|---|---------------------|---|--|--|
| Documentation fees  | €50                 | Fixed charge for facilities up to €20.000.  |  |  |
|   | €75                 | Fixed charge for facilities over €20.000.   |  |  |
| Mortgage with drawal  | €50                 | In cases of early repayment (excluding refinancing).  |  |  |
| Cancellation fees for the non-execution of approved facilities                                    | 0,50%               | Maximum charge €1000.   |  |  |
| Commitment fees   | 1,50%               | Quarterly, on the daily balance of the unutilised balance of the loan.  |  |  |
| Withdrawal of loan fee  | €20                 | For every withdrawal.   |  |  |
| Prepayment expenses/early repayment<br>fees of loans that fall WITHIN the Credit<br>Consumer Law  |                     | Within the legal framework of article 35 of the Consumer Credit Law.  |  |  |
| Prepayment expenses/early repayment<br>fees of loans that fall OUTSIDE the Credit<br>Consumer Law |                     | Compensation of the Bank for any costs, expenses, damages, losses or liabilities (including loss of profits) which may be suffered or incurred by the Bank depending on the period of the loan to be prepaid and the market interest rates. |  |  |
| Option to Purchase fee  | €50 / CHF80 / GBP35 | Hire Purchase loans in Euro, Swiss Francs and in Sterling Pounds.   |  |  |
|   | 2%                  | Charge of additional interest on arrears which remains in effect for as long as arrears are outstanding. Charged upon termination of account.   |  |  |
| Loan arrears  | €5                  | Each month, for the first sixty days the loan is in arrears.  |  |  |
|   | €20                 | Each month, after the sixty days that the loan is in arrears.   |  |  |
|   |                     |   |  |  |
|   |                     |   |  |  |
|   |                     |   |  |  |

### 2. Accounts

|   | Branches                            |  | 1bank   |
|---|-------------------------------------|--|---|
|   | Up to €3.000: €3                    |  |   |
|   | Over €3.000 -<br>€10.000: €5        |  |   |
| Maintenance fee for all current accounts with an overdraft                  | Over €10.000 -<br>€100.000: €35     | Quarterly charge.  |   |
|   | Over €100.000 -<br>€1.000.000: €200 |  |   |
|   | Over €1.000.000:<br>€500            |  |   |
| Current account unauthorised excesses (over the limit authorised)           | 2%                                  | Charge of additional interest on unauthorised excess balances, which remains in effect whilst the unauthorised balance is outstanding. Charged upon termination of account.  |   |
|   | €12                                 | For each day a debit transaction takes place on an account resulting to the creation or increase of the unauthorised excess over limit.  |   |
| Account excesses on credit accounts   | 2%                                  | Charge of additional interest on unauthorised debit balances (in addition to the maximum interest in effect for overdraft accounts).   |   |
|   | €12                                 | For each day a debit transaction takes place on an account resulting to the creation or increase of the debit amount.  |   |
| Withdrawal from Notice accounts<br>(local currency) without notice          | 2%                                  | Withdrawals of up to €2.000,<br>allowed once a month, free<br>of charge.   | No charge on daily transfer limit without notice:  • €500 for E-Notice accounts  • €300 for the remaining Notice accounts |
| Payment of a Fixed Deposit account with fixed interest rate before maturity |                                     | The bank charge is calculated on the basis of the amount withdrawn and the days that remain until the maturity date of the deposits.  The amount paid to the customer is the initial amount of deposit plus interest for the whole tenor of the deposit, reduced by an interest amount calculated for the number of days that remain until the maturity date of the deposit, by using the average of the prevailing Euribor/Libor (as the case may be) for the |   |
|   |                                     | number of days until the maturity of the deposit plus a spread according to the tenor of the deposit:  |   |

### 2. Accounts

| Branches                            |                      |   | 1bank |
|-------------------------------------|----------------------|---|-------|
|                                     |                      | <ul> <li>Fixed deposit up to 8 days: 2%</li> <li>Fixed deposit from 9 to 35 days: 3%</li> <li>Fixed deposit over 35 days: 4%</li> </ul> |       |
| Statement printing and mailing cost | €3 - €6              | Minimum/maximum charge  |       |
| Dormant accounts                    | Minors: No<br>charge |   |       |
| (Notice and Savings accounts)       | Non minors: €5       | Quarterly charge. Only for accounts with balance less than €200.  |       |

# 3. Cheques

|  | Branches           |  | 1bank      |
|--|--------------------|--|------------|
| Cheque returned due to insufficient funds                      | €35                | Per cheque (drawer's charge).  |            |
| Cheque returned unpaid twice or more due to insufficient funds | €10                | Per cheque (beneficiary's charge).   |            |
| Return of paid cheques to drawer                               | €10 / €50          | Minimum per cheque /<br>maximum charge for each date.  |            |
| Stop payment request   | €10 / €25          | Minimum charge for each cheque / maximum charge for each request.  | No charge. |
| Chequebooks  | €15                | Charge for local and foreign currency accounts (USD/GBP).  | €6         |
| Special Presentation   | €20                | For each cheque that Bank of Cyprus presents to other local Banks or for every Bank of Cyprus cheque presented to other local Banks. |            |
| Issue of local Bankers Drafts                                  | 0,15%              | Minimum charge €5 /<br>maximum charge €20.   |            |
| Cheques cashed   | 0,2%<br>minimum €5 | Other local Bank cheques.  |            |
|  | No charge          | Central Bank of Cyprus cheques.  |            |

|   | ange<br>                                     |  |  |
|---|--|--|--|
|   | Branches                                     | 1bank                                  |  |
|   | Commission for foreign currency transactions | Commission for<br>transactions in Euro |  |
| 4.1 Purchase of Foreign Currency Notes  |  |  |  |
| Pay cash in Euro or deposit in Euro account                                   | 2% minimum €5                                | Not applicable                         |  |
| Deposit in same foreign currency account                                      | 0,5%   | Not applicable                         |  |
| Deposit in different foreign currency account                                 | 0,50%  |  |  |
| Repurchase of unutilised notes  | No charge                                    | Not applicable                         |  |
| 4.2 Sale of Foreign Currency Notes  |  |  |  |
| Receive Euro cash or debit Euro account /<br>same /different currency account | 1% minimum €2 /<br>maximum €40               | Not applicable                         | Through ATM: 0,5%<br>minimum €1 /<br>maximum €20 |
| 4.3 Purchase of Travellers Cheques  |  |  |  |
| Pay cash in Euro or deposit in Euro account                                   | 1% minimum €7                                | Not applicable                         |  |
| Deposit in same foreign currency account                                      | Not applicable                               | Not applicable                         |  |
| Deposit in different currency account   | 1% minimum €7                                | 1% minimum €7                          |  |
| Postages per travellers cheque  | €1 for each travellers cheque                | €1 for each travellers cheque          |  |
| 4.4 Purchase of Foreign Cheques   |  |  |  |
| Pay cash in Euro or deposit in Euro account                                   | 0,4% minimum €5 /<br>maximum €400            | 0,5% minimum €5 /<br>maximum €50       |  |
| Deposit in same foreign currency account                                      | 0,5% minimum €5 /<br>maximum €50             | Not applicable                         |  |
| Deposit in different currency account   | 0,4% minimum €5 /<br>maximum €400            | 0,4% minimum €5 /<br>maximum €400      |  |
| Postages per cheque   | €1 each                                      | €1 each                                |  |

|   | Branches  | 1bank   |   |
|---|---|---|---|
|   | Commission for foreign currency transactions  | Commission for transactions in Euro   |   |
| 4.5 Issue of Foreign Cheque   |   |   |   |
| Receive Euro cash or debit Euro account   | 0,4% minimum €5 /<br>maximum €400   | 0,15% minimum €5 /<br>maximum €400  |   |
| Debit same foreign currency account   | 0,15% minimum €5 /<br>maximum €400  | Not applicable  |   |
| Debit different currency account  | 0,4% minimum €5 /<br>maximum €400   | 0,4% minimum €5 /<br>maximum €400   |   |
| 4.6 Transfers between accounts in same  | currency  |   |   |
| Between two accounts owned by same customer   | €2  | No charge   | No charge   |
| Between two accounts owned by different customers   | €7  | No charge   | No charge   |
| 4.7 Outward Payments*   |   |   |   |
| Within Cyprus and SEPA zone (EU)<br>up to €50.000   | Not applicable  | Up to €1.000: €6<br>Over €1.000 - €5.000: €8<br>Over €5.000- €50.000: €12           | Up to €1.000: €3<br>Over €1.000 - €50.000: €6                                       |
| <ul> <li>In Euro within Cyprus and EU over €50.000</li> <li>In Euro outside Cyprus and EU for any amount and</li> <li>In all foreign currencies for any amount and any destination</li> </ul> | Transfer Commission:<br>0,20% minimum €7 /<br>maximum €500 +<br>processing fees €15 | Transfer Commission:<br>0,20% minimum €7 /<br>maximum €500 +<br>processing fees €15 | Transfer Commission:<br>0,15% minimum €5 /<br>maximum €250 +<br>processing fees €10 |
| SWIFT transfers with same day value, same currency  | Additional fee 0,05%<br>minimum €20 /<br>maximum €200                               | Additional fee 0,05%<br>minimum €20 /<br>maximum €200                               |   |
| Correspondent's charges collected from the applicant (Charges OUR)  | Up to €10.000: €12  | Up to €10.000: €12  |   |
|   | Over €10.000 - €50.000: €40   | Over €10.000 - €50.000: €40   |   |
|   | Over €50.000: €60   | Over €50.000: €60   |   |

#### 4. Payments and Foreign Exchange **Branches** 1bank **Commission for foreign Commission for** currency transactions transactions in Euro Charges for discrepancy/amendment on €50 €50 customer instructions Missing / invalid IBAN charges €30 €30 Payments within the Group, same customer, 50% discount 50% discount same currency account 4.8 Inward Payments\* Up to €2.000: €2 Up to €10.000: No charge Payments in favour of BOC customers Over €2.000 - €50.000: €10 Over €10.000 - € 50.000: €4 regardless of payment system Over €50.000: €40 Over €50.000: €30 Within EEA countries: Up to €2.000: €2 + €12 No charge processing fees Outside EEA countries: Up to €10.000: €12 processing fees Over €2.000 - €50.000: €10 + €12 processing fees Payments in favour of other Bank's customers Over €10.000 - €50.000: €4 + €12 processing fees Over €50.000: €40 + €12 processing fees Over €50.000: €30 + €12 processing fees

No charge

€30

customer

Discrepancy charge

Payments within the Group deposit full

amount, same currency account, same

No charge

€30

| 4. Pay | ments and | Foreign | Exchange |
|--------|-----------|---------|----------|
|--------|-----------|---------|----------|

|  | 1bank                               |     |  |
|--|-------------------------------------|-----|--|
| Commission for foreign Commission for currency transactions transactions in Euro |                                     |     |  |
| 4.9 Other Charges  |                                     |     |  |
| Representative Office Service Charge   | €40                                 | €40 |  |
| Forward Exchange Contracts   | 0,2% minimum €35 /<br>maximum €1000 |     |  |
| Transaction investigation  | Minimum €20                         |     |  |

#### \* EXCHANGE COMMISSION:

Whenever there is a conversion (outward/inward payments) between two different currencies, including Euro, additional exchange commission is charged: 0,4% minimum €5 / maximum €400.

### 5. Cards

# **5.1 Commissions and Charges for Credit Cards**

| Membership Fee                     | Cardholder | Additional Cardholder |  |  |
|------------------------------------|------------|-----------------------|--|--|
| VISA                               |            |                       |  |  |
| VISA CLASSIC                       | €10        | €5                    |  |  |
| VISA GOLD                          | €50        | €25                   |  |  |
| VISA PLATINUM                      | €90        | €65                   |  |  |
| BUDGET12 / 18 / 24 / 36 (Note 1)   | No ch      | narge                 |  |  |
| AMERICAN EXPRESS                   |            |                       |  |  |
| AMERICAN EXPRESS BLUE (Note 2)     | €25        | €25                   |  |  |
| AMERICAN EXPRESS GREEN             | €50        | No charge             |  |  |
| AMERICAN EXPRESS GOLD              | €85        | No charge             |  |  |
| AMERICAN EXPRESS GREEN CASHBACK    | €25        | €25                   |  |  |
| AMERICAN EXPRESS GOLD CASHBACK     | €60        | €60                   |  |  |
| AMERICAN EXPRESS PLATINUM CASHBACK | €90        | €90                   |  |  |
| AMERICAN EXPRESS GREEN ETEK        | €40        | No charge             |  |  |
| MASTERCARD                         |            |                       |  |  |
| MASTERCARD BLUE                    | €15        | €15                   |  |  |
| MASTERCARD CLASSIC                 | €20        | €20                   |  |  |
| MASTERCARD GOLD                    | €50        | €25                   |  |  |

### **5.1 Commissions and Charges for Credit Cards**

| Membership Fee        | Cardholder | Additional Cardholder |  |  |
|-----------------------|------------|-----------------------|--|--|
| FOOTBALL CLUB CARDS   |            |                       |  |  |
| AELVISA               | €25        | €25                   |  |  |
| APOLLON VISA          | €25        | €25                   |  |  |
| OMONOIA VISA          | €25        | €25                   |  |  |
| AEK VISA              | €25        | €25                   |  |  |
| APOEL VISA            | €25        | €25                   |  |  |
| ANORTHOSIS MASTERCARD | €25        | €25                   |  |  |

#### **Minimum payment**

| Fixed installment (% on credit card limit amount): | Minimum amount €17 |
|--|--------------------|
| BUDGET 12  | 8,89%              |
| BUDGET 18  | 6,11%              |
| BUDGET 24  | 4,72%              |
| BUDGET 36  | 3,33%              |
| MASTERCARD BLUE                                    | 8,80%              |
|  |                    |

**CASH ADVANCE FEE WORLDWIDE** 3,33% minimum amount €5

| Service charges and administration fees          |                |              |
|--|----------------|--------------|
| Card re-issue (Note 3) Pin regeneration (Note 3) | €10            | €5           |
| Copy of transaction                              | €10            |              |
| Copy of statement                                | €3.40          | No<br>charge |
| PRIORITY PASS                                    | €24 per person |              |

| Interest rate  | 10,5%      |
|--|------------|
| Charges on arrears (arrears up to €20 will not be charged) | 2% monthly |
| Administration fee for non-EURO And SEK Transactions       | 3%         |

**Administration Fees** 

NOTES: (1) This product is not offered to new customers. (2) For all AMEX BLUE cards, issued prior to 16/04/2014, the travel insurance benefit remains optional. The subscription fee for AMEX BLUE cardholders without travel insurance remains €17. (3) Above charges / fees do not apply to AMERICAN EXPRESS CARDS (GOLD, GOLD CASHBACK AND PLATINUM CASHBACK), VISA CARDS (PLATINUM).

| 5.2 Commissions and Charges for Debit Cards |            |                       |  |
|---|------------|-----------------------|--|
| Membership Fee                              | Cardholder | Additional Cardholder |  |
| EURO  |            |                       |  |
| VISA  |            |                       |  |
| VISA ELECTRON                               | €5         | €5                    |  |
| VISA CLASSIC                                | €5         | €5                    |  |
| VISA GOLD                                   | €50        | €25                   |  |
| VISA PLATINUM                               | €90        | €65                   |  |
| YOUTH CARD 18-25                            | No charge  |                       |  |
| STUDENT CARD (Note 3)                       | No charge  |                       |  |
| MASTERCARD                                  |            |                       |  |
| MASTERCARD CLASSIC                          | €5         | €5                    |  |
| MASTERCARD GOLD                             | €50        | €25                   |  |
| USD   |            |                       |  |
| VISA ELECTRON                               | \$5        | \$5                   |  |
| VISA CLASSIC                                | \$25       | \$15                  |  |
| VISA GOLD                                   | \$50       | \$30                  |  |
| VISA PLATINUM                               | \$100      | \$75                  |  |
| STG   |            |                       |  |
| VISA ELECTRON                               | £5         | £5                    |  |
| VISA CLASSIC                                | £5         | £10                   |  |
| VISA GOLD                                   | £40        | £20                   |  |
| SEK   |            |                       |  |
| VISA ELECTRON                               | SEK 60     | SEK 60                |  |
|   |            |                       |  |
|   |            |                       |  |

# **5.2 Commissions and Charges for Debit Cards**

| Service charges and administration fees                         |                       | 1bank  |
|---|-----------------------|--------|
| Card re-issue (Note 1)<br>Pin regeneration (Note 1)             | EUR 10                | EUR 5  |
|   | USD 13                | USD 7  |
|   | STG 9                 | STG 5  |
|   | SEK 120               | SEK 60 |
|   | EUR 10                |        |
| Copy of transaction   | USD 13                |        |
| Copy of transaction   | STG 9                 |        |
|   | SEK 120               |        |
| ATM withdrawal fees from BOC ATM in Cyprus                      | No charge             |        |
|   | EUR 3                 |        |
| ATM withdrawal fees from (Note 2):  Other local Banks           | USD 4                 |        |
| <ul><li>JCC ATM</li><li>ATM worlwide for EURO and SEK</li></ul> | STG 3                 |        |
|   | SEK 36                |        |
|   | 3,33% minimun amount: |        |
| ATM withdrawal fees except EURO and SEK (Note 2)                | EUR 5                 |        |
|   | USD 7                 |        |
|   | STG 5                 |        |
|   | SEK 60                |        |
| Administration fees for non-EURO and SEK transactions           | 3%                    |        |

#### NOTES:

- (1) Above charges / fees do not apply to VISA PLATINUM.
- (2) Above charges / fees do not apply to STUDENT, HAKKI, Youth card 18-25.
- (3) The product is not offered to new customers.

### 5.3. Commissions and Charges for other card products

| Membership Fee                  | Cardholder | Additional Cardholder |
|---------------------------------|------------|-----------------------|
| AMERICAN EXPRESS                |            |                       |
| EVERYDAY CARD AMERICAN EXPRESS  | €15        | €15                   |
| EVERYDAY eCARD AMERICAN EXPRESS | €5         | Not applicable        |
| CARDS WITH NO LIMIT             |            |                       |
| INTERNET VISA (Note 1)          | No charge  | Not applicable        |

# **5.3. Commissions and Charges for other card products**

| Membership Fee  | Cardholder | Additional Cardholder |
|---|------------|-----------------------|
| CARDS WITH NO LIMIT   |            |                       |
| VISA OMONOIA PREPAID / VISA AEL PREPAID /<br>VISA APOLLON PREPAID / VISA AEK PREPAID/ VISA<br>APOEL PREPAID | €10        | Not applicable        |
| VISA PREPAID YELLOW / GREEN / PINK / DARK BLUE / LIGHT BLUE   | €5         | Not applicable        |
|   |            | ISSUANCE FEE          |
| VISA WearablePay  |            | €10                   |
| VISA TagPay   |            | €5                    |

#### Service charges and administration fees

| Branches   |                            | 1bank |
|--|----------------------------|-------|
| Card re-issue (Note 2) Pin regeneration (Note 2)                                     | €10                        | €5    |
| Copy of transaction (Note 2)   | €10                        |       |
| ATM withdrawal fees from BOC ATM in Cyprus   | No charge                  |       |
| REISSUE/ RENEWAL/ REPLACEMENT VISA WearablePay                                       | €10                        |       |
| REISSUE/ RENEWAL/ REPLACEMENT VISA TagPay  | €5                         |       |
| PIN Regeneration for VISA WearablePay /TagPay  | €10                        |       |
| ATM withdrawal fees from:  Other local Banks  JCC ATM  ATM worlwide for EURO and SEK | €3                         |       |
| ATM withdrawal fee except EURO and SEK   | 3.33% minimum<br>amount €5 |       |
| Visa prepaid YELLOW/GREEN/PINK/DARK BLUE/LIGHT BLUE  Card re-issue Pin regeneration  | €5                         |       |
| Administration fees for non-EURO and SEK transactions                                | 3%                         |       |

NOTES: (1) The product is not offered to new customers. (2) Above charges / fees do not apply to INTERNET VISA.

# 6. Other Services Rendered

|  | Branches         |  | 1bank      |  |
|--|------------------|--|------------|--|
| Standing order   | €10              | Opening / modification                                       |            |  |
|  | No charge        | Transfers to other Bank of Cyprus customers.                 | No charge. |  |
| Standing order execution   | €3               | Transfers to other Banks (within SEPA zone).                 | No charge. |  |
|  | €5               | Non execution due to insufficient funds.                     |            |  |
| SEPA Direct Debit  | €1               | Non execution due to insufficient funds.                     |            |  |
| Filing of statements/correspondence at the Bank                          | €100             | Annual charge.   |            |  |
| Copy of account statement  | €5               | For each period statement (irrespective of number of pages). | No charge  |  |
| Copies of vouchers, cheques, etc.  | €10              | Charge for each date requested.                              | No charge  |  |
| Printing of a temporary account statement                                | €2               |  | No charge  |  |
| Interest and Balance Certificate per customer, at Auditors' request      | €20              | Annual charge.   |            |  |
| at Additions request   | €30              | Additional charge for other extra information.               |            |  |
| Interest/ Balance Certificate for a specific account                     | €5               | Minimum annual charge per account.                           | No charge  |  |
| Other certificates   | €5               | Minimum charge.  |            |  |
| Bank reference letter  | €35              |  |            |  |
| Utility Bill payment over the counter                                    | €2               |  | No charge  |  |
| Exchange/deposit/withdrawal of coins                                     | 1% minimum<br>€5 | For over €35 in coins.                                       |            |  |
| Mandate preparation  | €10              |  |            |  |
|  | €2               | Verification of instructions / maximum charge €150 per year. |            |  |
| Security codes   | €10              | Purchase cost of SMS Digipass                                | €10        |  |
|  | €20              | Purchase cost of Digipass APP                                | €20        |  |
| Letters of Guarantee in favour of Civil<br>Registry and Migration Dept.: |                  |  |            |  |
| Issuance/Extension commission  | €85              |  |            |  |
| Amendment fees   | €30              |  |            |  |
| Claim fee  | €100             |  |            |  |
| Courier charges  | €10              | In case of claim.  |            |  |

Note: Additional information for specialised banking services, can be provided by any Branch / Unit of the Bank of Cyprus.