**International Business Units Customers** 

#### **Table of Contents**

1. Loans	2
2. Accounts	2
3. Cheques	4
4. Payments and Foreign Exchange	5
5. Cards	8
6. Trade Finance Services	12
7. Other Services	16
8. Factoring Products	18



1. Loans (including Hire Purchase	loans)		
	€50	Fixed charge for physical persons / Small Businesses for facilities up to €20.000.	
Documentation Fees	€75	Fixed charge for physical persons / Small Businesses for facilities over €20.000.	
	€100	Fixed charge for Small to Medium Enterprises.	
	€200	Fixed charge for Corporate customers.	
Mortgage with drawal	€50	In cases of early repayment (excluding refinancing).	
Cancellation Fees for the non-execution of approved facilities	0,5%	Maximum charge €1.000.	
Commitment Fees	1,5%	Quarterly, on the daily balance of the unutilised balance of the lo	
Withdrawal of loans fee – Physical persons	€20	For every withdrawal.	
Withdrawal of loans fee - Legal entities	€25	For every withdrawal.	
Prepayment expenses/early repayment fees of loans that fall WITHIN the Law on Credit Agreements for Consumers Relating to Residential Immovable Property of 2017		In case of full or partial repayment during a fixed interest period the Bank's compensation shall be calculated on the basis of the mathematical formula as is provided by Table IV (Article 25) of tl Law on Credit Agreements for Consumers Relating to Residentia Immovable Property 2017 (Law 41(I)/2017).  In case of full or partial repayment during a variable interest per the Bank may demand the payment of administrative costs, in a cordance with Table IV (Article 25) of the Law on Credit Agreement for Consumers Relating to Residential Immovable Property 2013 (Law 41(I)/2017).	
Prepayment expenses/early repayment fees of loans that fall WITHIN the Credit Consumer Law		Within the legal framework of the Consumer Credit Contracts La	
Prepayment expenses/early repayment fees of loans that fall OUTSIDE the Law on Credit Agreements for Consumers Relating to Residential Immovable Property of 2017 and OUTSIDE the Credit Consumer Law		Compensation of the Bank for any costs, expenses, damages, loor liabilities (including loss of profits) which may be suffered or incurred by the Bank depending on the period of the loan to be prepaid and the market interest rates.	
Option to Purchase Fee	€50 / CHF80 / GBP35	For Hire Purchase loans in Euro, Swiss Francs and Sterling Pounc	
	2%	Charge of additional interest on arrears which remains in effect as long as arrears are outstanding. Charged upon termination account.	
Loan arrears €5		Each month, for the first sixty days the loan is in arrears.	
	€20 Each month, after the sixty days that the loan is in arrears.		
2. Accounts			
	Branches	1bank	
Opening of new account	lo charge		

Maintenance fee for all Current

accounts with an overdraft

Up to €3.000: €3

Quarterly charge

### 2. Accounts

	Branches			
	Over €3.000 - €10			
Maintenance fee for all Current accounts with an overdraft	Over €10.000 - €1		Quarterly charge	
	Over €1.000.000 - €			
Maintenance fee – Physical persons	€25	Quarterly charge		
Maintenance fee - Legal entities	€50	Monthly charge		
Current account unauthorised excesses	2%	Charge of additional in unauthorised excess be remains in effect while balance is outstanding termination of accoun	palances, which of the unauthorised g. Charged upon	
(over the limit authorised)	€12	For each day a debit tr on an account resultin or increase of the una over limit.	g to the creation	
Account excesses on credit accounts	2%	Charge of additional in on unauthorised debit (in addition to the ma in effect for overdraft a	t balances ximum interest	
Account excesses on credit accounts	€12	For each day a debit tr on an account resultin or increase of the deb	g to the creation	
Withdrawal from Notice accounts (local currency) without notice	2%	Withdrawals of up to €2.000, allowed once a month, free of charge.		No charge on daily transfer limit without notice:  • €500 for E-Notice accounts  • €300 for the remaining Notice accounts
Payment of a Fixed Deposit account with fixed interest rate before maturity		The bank charge is cal of the amount withdra that remain until the reposits.  The amount paid to the amount of deposit plu whole tenor of the depinterest amount calcu of days that remain ur of the deposit, by usin prevailing Euribor / Lib be) for the number of of the deposit plus a sthe tenor of the deposit.  Fixed Deposit up Fixed Deposit fro	e customer is the initial is interest for the posit, reduced by an lated for the number atil the maturity date g the average of the ior (as the case may days until the maturity pread according to sit:  to 8 days: 2% m 9 to 35 days: 3%	
Statement printing and mailing cost	€3 - €6	Minimum / maximum for physical persons	charge	
	€3 - €75	Minimum / maximum legal entities	charge for	

### 2. Accounts

	Branches		
	Minors: No charge		
Dormant accounts (Notice and Savings ccounts)	€5	Quarterly charge. Only for accounts with balance less than €200.	
Sight account low activity fee - Physical persons	€10	Monthly fee for sight accounts with two or less transactions in a given month. Fee is waived if customer monthly average balance is over €5.000. When the balance is less than €10 the account is charged with the amount which evens the balance of the account to zero.	
Sight account low activity fee - Legal entities	€20	Monthly fee for sight accounts with four or less transactions in a given month. Fee is waived if customer monthly average balance is over €20.000. When the balance is less than €20 the account is charged with the amount which evens the balance of the account to zero.	

### 3. Cheques

	Branches		1bank
Cheque returned due to insufficient funds	€35	Per cheque (drawer's charge).	
Cheque returned unpaid twice or more due to insufficient funds	€10	Per cheque (beneficiary's charge).	
Return of paid cheques to drawer	€10 / €50	Minimum per cheque / maximum charge for each date.	
Stop payment request	€10/€25	Minimum charge for each cheque / maximum charge for each request.	No charge
Chequebooks	€15	Charge for local and foreign currency accounts (USD/GBP).	€6
Chequebooks of special printing		Charges depend on the number and colour of cheques.	
Cheques printed on continuous paper	€5	Per 100 cheques. Additional stamp duty of €0,05 is charged for every cheque. The cost of printing is not included.	
Special Presentation of cheques	€20	For each cheque that Bank of Cyprus presents to other local Banks or for every Bank of Cyprus cheque presented to other local Banks.	
Issue of local Bankers Drafts	0,15%	Minimum charge €5 / maximum charge €20.	
	0,2% minimum €5	Other local Bank cheques.	
Cheques cashed	No charge	Central Bank of Cyprus cheques.	

4. Payments and Foreign Exchange				
		1bank		
	Commission for foreign currency transactions	Commission for transactions in Euro		
4.1 Purchase of Foreign Currency Notes				
Pay cash in Euro or deposit in Euro account	2% minimum €5	Not applicable		
Deposit in same foreign currency account	0,5%	Not applicable		
Deposit in different foreign currency account	0,5%	Not applicable		
Repurchase of unutilised notes	No charge	Not applicable		
4.2 Sale of Foreign Currency Notes				
Receive Euro cash or debit Euro account / same / different foreign currency account	1% minimum €2 / maximum €40	Not applicable	Through ATM: 0,5% minimum €1 / maximum €20	
4.3 Purchase of Travellers Cheques				
Pay cash in Euro or deposit in Euro account	1% minimum €7	Not applicable		
Deposit in same foreign currency account	No charge	No charge		
Deposit in different currency account	1% minimum €7	1% minimum €7		
Postages per travellers cheque	€1 for each travellers cheque	€1 for each travellers cheque		
4.4 Purchase of Foreign Cheques				
Pay cash in Euro or deposit in Euro account	0,4% minimum €5 / maximum €400	0,5% minimum €5 / maximum €50		
Deposit in same foreign currency account	0,5% minimum €5 / maximum €50	Not applicable		
Deposit in different currency account	0,4% minimum €5 / maximum €400	0,4% minimum €5 / maximum €400		
Postages per cheque	€1 each	€1 each		
4.5 Issue of Foreign Cheque				
Receive Euro cash or debit Euro account	0,4% minimum €5 / maximum €400	0,15% minimum €5 / maximum €400		
Debit same foreign currency account	0,15% minimum €5 / maximum €400	Not applicable		
Debit different currency account	0,4% minimum €5 / maximum €400	0,4% minimum €5 / maximum €400		

4. Payments and Foreign Exchange				
	Branches	1bank		
	Commission for foreign Commission for currency transactions transactions in Euro			
4.6 Transfers between accounts in same	currency			
Between two accounts owned by same customer	Physical persons: Up to €1.000: No charge Over €1.000: €5	No charge	No charge	
	Legal entities: €10			
Between two accounts owned	Physical persons: €10	No chaves	No shares	
by different customers	Legal entities : €20	No charge	No charge	
4.7 Outward Payments *				
Within Cyprus and SEPA zone (EU) up to €50.000	Not applicable	Physical persons: Up to €1.000: €6 Over €1.000 - €5.000: €8 Over €5.000 - €50.000: €12	Up to €1.000: €3 Over €1.000 - €50.000: €6	
		Legal entities: Up to €1.000: €10 Over €1.000 - €50.000: €25		
<ul> <li>In Euro within Cyprus and EU over         €50.000</li> <li>In Euro outside Cyprus and EU for any         amount and</li> <li>In all foreign currencies for any amount         and any destination</li> </ul>	Physical persons: Transfer Commission: 0,2% minimum €7 /maximum €500 + processing fees €15	Physical persons: Transfer Commission: 0,2% minimum €7 / maximum €500 + processing fees €15	Physical persons: Transfer Commission: 0,15% minimum €5 / maximum €250 + processing fees €10	
	Legal entities: Transfer Commission: 0,2% minimum €10 / maximum €500 + processing fees €25	Legal entities: Transfer Commission: 0,2% minimum €10 / maximum €500 + processing fees €25	Legal entities: Transfer Commision: 0,15% minimum €5 / maximum €250 + processing fees €17	
SWIFT transfers with same day value, same currency	Additional fee 0,05% minimum €20 / maximum €200	Additional fee 0,05% minimum €20 / maximum €200		
	Up to €10.000: €12	Up to €10.000: €12		
Correspondent's charges collected from the applicant (Charges OUR)	Over €10.000 - €50.000: €40	Over €10.000 - €50.000: €40		
	Over €50.000: €60	Over €50.000: €60		
Charges for discrepancy / amendment on customer instructions	€50	€50		
Missing / invalid IBAN charges	€30	€30		
Payments within the Group, same customer, same currency account	50% discount	50% discount		

### 4. Payments and Foreign Exchange

	1bank		
	Commission for foreign currency transactions	Commission for transactions in Euro	
4.8 Inward Payments*			
	Up to €2.000: €2	Up to €10.000: No charge	
Payments in favour of BOC customers regardless of payment system	Over €2.000 - €50.000: €10	Over €10.000 - €50.000: €4	
	Over €50.000: €40	Over €50.000: €30	
	Up to €2.000: €2 + €12 processing fees	Over €10.000 - €50.000: €4 +	
Payments in favour of other Banks' customers	Over €2.000 - €50.000: €10 + €12 processing fees		
	Over €50.000: €40 + €12 processing fees	€12 processing fees  Over €50.000: €30 + €12  processing fees	
Payments within the Group deposit full amount, same currency account, same customer	No charge	No charge	
Discrepancy charge	€30	€30	
4.9 Other Charges			
Forward Exchange Contracts	0,2% minimum €35 / maximum €1.000		
Transaction Investigation	1% minimum €30	1% minimum €30	

#### \* EXCHANGE COMMISSION:

Whenever there is a conversion (outward/inward payments) between two different currencies, including Euro, additional exchange commission is charged: 0,4% minimum €5 / maximum €400.

### 5. Cards

### **5.1 Commissions and Charges for Credit Cards**

Membership Fee	Cardholder	Additional Cardholder	Company Cardholder	
VISA				
BUSINESS CARD			€45	
VISA CLASSIC	€10	€5		
VISA GOLD	€50	€25		
VISA PLATINUM	€90	€65		
BUDGET12 / 18 / 24 /36 (Note 1)		No charge		
AMERICAN EXPRESS				
AMERICAN EXPRESS BLUE (Note 2)	€25	€25		
AMERICAN EXPRESS GREEN	€50	No charge		
AMERICAN EXPRESS GOLD	€85	No charge		
AMERICAN EXPRESS GREEN CASHBACK	€25	€25		
AMERICAN EXPRESS GOLD CASHBACK	€60	€60		
AMERICAN EXPRESS PLATINUM CASHBACK	€90	€90		
AMERICAN EXPRESS GREEN ETEK	€40	No charge		
AMERICAN EXPRESS GREEN BUSINESS			€68	
AMERICAN EXPRESS GOLD BUSINESS			€90	
AMERICAN EXPRESS GOLD BUSINESS CASHBACK			€60	
MASTERCARD				
MASTERCARD BLUE	€15	€15		
MASTERCARD CLASSIC	€20	€20		
MASTERCARD GOLD	€50	€25		
FOOTBALL CLUB CARDS				
AELVISA	€25	€25	€25	
APOLLON VISA	€25	€25	€25	
OMONOIA VISA	€25	€25	€25	
AEKVISA	€25	€25	€25	

### **5.1 Commissions and Charges for Credit Cards**

Membership Fee	Cardholder	Additional Cardholder	Company Cardholder
FOOTBALL CLUB CARDS			
APOEL VISA	€25	€25	€25
ANORTHOSIS MASTERCARD	€25	€25	€25
Minimum payment			
Fixed installment (% on credit card limit amount): BUDGET 12 BUDGET 18 BUDGET 24 BUDGET 36 MASTERCARD BLUE		Minimum amount €17 8,89% 6,11% 4,72% 3,33% 8,80%	
Cash advance fee worldwide		3,33% n	ninimum amount €5

Service Charges and Administration Fees	1Bank	
Card re-issue (Note 3) Pin regeneration (Note 3)	€10	€5
Copy of transaction	€10	
Copy of statement	€3,40	No charge
PRIORITY PASS	€24 per person	

Interest rate	10,5%
Charges on arrears (arrears up to €20 will not be charged)	2% monthly
Administration fee for non-Euro and SEK transactions	3%

NOTES: (1) This product is not offered to new customers. (2) For all AMEX BLUE cards, issued prior to 16/04/2014, the travel insurance benefit remains optional. The subscription fee for AMEX BLUE cardholders without travel insurance remains €17. (3) Above charges / fees do not apply to AMERICAN EXPRESS CARDS (GOLD, GOLD CASHBACK, GREEN BUSINESS, GOLD BUSINESS, GOLD BUSINESS CASHBACK and PLATINUM CASHBACK), VISA CARDS (BUSINESS, PLATINUM, CARD & FLY BUSINESS AND CARD & FLY PLATINUM).

### **5.2 Commissions and Charges for Debit Cards**

Membership Fee	Cardholder	Additional Cardholder	Company Cardholder
VISA			
EURO			
BUSINESS CARD			€25
VISA ELECTRON	€5	€5	
VISA CLASSIC	€5	€5	
VISA GOLD	€50	€25	
VISA PLATINUM	€90	€65	
YOUTH CARD 18-25	No charge		
STUDENT CARD (Note 3)	No charge		

5.2 Commissions and Charges for Debit Cards					
Membership Fee	Cardholder	Additional Cardholder	Company Cardholder		
MASTERCARD					
MASTERCARD CLASSIC	€5	€5			
MASTERCARD GOLD	€50	€25			
USD					
BUSINESS CARD			\$30		
VISA ELECTRON	\$5	\$5			
VISA CLASSIC	\$25	\$15			
VISA GOLD	\$50	\$30			
VISA PLATINUM	\$100	\$75			
STG					
BUSINESS CARD			£20		
VISA ELECTRON	£5	£5			
VISA CLASSIC	£15	£10			
VISA GOLD	£40	£40 £20			
SEK					
VISA ELECTRON	SEK 60	SEK 60			
Service Charges and Administration Fees			1Bank		
		EUR 10			
Card re-issue (Note 1) Pin regeneration (Note 1)		USD 13			
		STG 9			
		SEK 120			
		EUR 10			
Copy of transaction	USD				
	STC SEK				
ATM withdrawal fees from BOC ATM in Cyprus	SEK	No charge			
Сургаз		EUR 3			
ATM withdrawal fees from: (Note 2)  • Other local Banks		USD 4			
Other local Banks     JCC ATM     ATM worldwide for Euro and SEK		STG 3			
- AIM WOHLWING FOIL ENTO AIR JEK		SEK 36			
		3,33% minimum amount:			
ATM withdrawal fees except Euro and SEK: (Note 2)	EUR 5				
		USD 7			
		STG 5			
		SEK 60			

### **5.2 Commissions and Charges for Debit Cards**

Administration fees for non-EURO and SEK transactions

3%

#### **NOTES:**

- (1) Above charges / fees do not apply to VISA PLATINUM and VISA BUSINESS. (2) Above charges / fees do not apply to STUDENT, HAKKI, Youth card 18-25.
- (3) The product is not offered to new customers.

### **5.3 Commissions and Charges for Other Card Products**

Membership Fee	Cardholder	Additional cardholder
AMERICAN EXPRESS		
EVERYDAY CARD AMERICAN EXPRESS	€15	€15
EVERYDAY eCARD AMERICAN EXPRESS	€5	Not Applicable
CARDS WITH NO LIMITS		
INTERNET VISA (Note 1)	No charge	Not Applicable
VISA OMONOIA PREPAID / VISA AEL PREPAID / VISA APOLLON PREPAID / VISA AEK PREPAID/ VISA APOEL PREPAID	€10	Not Applicable
VISA PREPAID YELLOW / GREEN / PINK / DARK BLUE / LIGHT BLUE	€5	Not Applicable
		ISSUANCE FEE
VISA WearablePay		€10
VISA TagPay		€5

#### **Service Charges and Administration Fees**

Branch		1Bank
Card re-issue (Note 2) Pin regeneration (Note 2)	€10	€5
Copy of transaction (Note 2)	€10	
ATM withdrawal fees from BOC ATM in Cyprus	No charge	
REISSUE/ RENEWAL/ REPLACEMENT VISA WearablePay	€10	
REISSUE/ RENEWAL/ REPLACEMENT VISA TagPay	€5	
PIN Regeneration for VISA WearablePay /TagPay	€10	
ATM withdrawal fees from: • Other local Banks • JCC ATM • ATM worldwide for Euro and SEK	€3	
ATM withdrawal fee except Euro and SEK	3,33% minimum amount €5	
VISA PREPAID YELLOW/GREEN/PINK/DARK BLUE/LIGHT BLUE • Card re-issue • Pin regeneration	€5	
Administration fees for non-Euro and SEK transactions	3%	

NOTES: (1) The product is not offered to new customers. (2) Above charges / fees do not apply to INTERNET VISA.

### **6. Trade Finance Services**

#### **6.1 Bills for Collection**

6.1.1 Incoming and	d Outgoing Co	llections
--------------------	---------------	-----------

Transaction fees	€40	
Collection commission	0,2%	Minimum €20 / maximum €100
Amendment fees	€30	
Handling commission	0,25%	Minimum €10 / maximum €500
Protest fees	€35	
Acceptance Guarantee / Extension Commission	0,2%	Monthly charge, minimum period 3 months, minimum amount €25

### 6.1.2 Incoming Cheques

Transaction fees	€40	
Amendment fees	€30	
Handling commission	0,25%	Minimum €10 / maximum €500
Return of unpaid cheque	€30	Per cheque

#### **6.1.3 Outgoing Cheques**

Transaction fees	€40	
Collection fees	€20	
Amendment fees	€30	
Handling commission	0,25%	Minimum €10 / maximum €500

### **6.2 Letters of Credit**

#### **6.2.1 Import Letters of Credit**

Transaction fees	€40	
Opening commission / Extension – without Confirmation	0,2%	Monthly charge, minimum period 3 months, minimum amount €50
Opening commission / Extension - Confirmed	0,125% - 0,42%	Monthly charge, minimum period 3 months, minimum amount €50
Amendment fees	€30	
Handling commission	0,25%	Minimum €10 / maximum €1.000
Acceptance commission	0,2%	Monthly charge, minimum period 3 months, minimum amount €50
Discrepancy fees	€100	

6. Trade Finance Services			
6.2 Letters Of Credit			
6.2.1 Import Letters of Credit			
Correspondents commission	€35	In case Letter of Credit expires unutilised.	
Payment / reimbursement fees	€100	For payments via SWIFT transfer (includes SWIFT messages).	
6.2.2 Export Letters of Credit			
Transaction fees	€40		
Advising commission	0,05%	Minimum €50 / maximum €200	
Confirmation commission	0,2%	Monthly charge, minimum period 3 months, minimum amount €100. Differentiation on debit according to country / Bank risk.	
Acceptance commission (for Confirmed Credits)	0,2%	Monthly charge, minimum period 3 months, minimum amount €100. Differentiation on debit according to country / Bank risk.	
Amendment fees	€30		
Handling commission	0,25%	Minimum €10 / maximum €1.000	
Payment / execution commission	0,25%	Minimum €50 / maximum €150	
Discrepancy fees	€100		
Pre-checking of documents	€50	Minimum amount	
Assignment of proceeds	€50		
6.2.3 Transferable Letters of Credit			
Transaction fees	€40		
Transfer / extension commission	0,1%	Monthly charge, minimum period 3 months, minimum amount €100	
Amendment fees	€30		
Payment / reimbursement fees	€100	For payments via SWIFT transfer (includes SWIFT messages).	
6.3 Letters of Guarantee			
6.3.1 Letters of Guarantee - Local			
Transaction fees	€40	Does not apply for Letters of Guarantee in favour of Civil Registry and Migration Department.	
Issuance / Extension commission:			
Tender Guarantee	1% - 1,5%	Per annum. Monthly charge, minimum period 3 months, minimum amount €25	
Performance Guarantee	1% - 1,5%		

6. Trade Finance Services			
6.3 Letters of Guarantee			
6.3.1 Letters of Guarantee - Local			
Advance / Other Payment Guarantees	1% - 2%	Per annum. Monthly charge, minimum period 3 months, minimum amount €25	
Issuance / extension commission of Letters of Guarantee in favour of Civil Registry and Migration Department	€85		
Amendment fees	€30		
6.3.2 Foreign Incoming Guarantees - Advis	sed Guarantees (	without any responsibility)	
Advise commission	€50		
Amendment fees	€30		
6.3.3 Foreign Incoming Guarantees - Coun	ter Guarantees(	with the counter guarantee of our correspondents)	
Transaction fees	€40		
Issuance commission	0,2%	Minimum percentage per quarter. Minimum amount €35. Differentiation on debit according to country / Bank risk.	
Amendment fees	€30		
6.3.4 Foreign Outgoing Guarantees / Standby Letters of Credit			
Transaction fees	€40		
Issuance / Extension commission	0,25% - 1,25%	Per quarter. Monthly debit for every additional month, minimum 3 months, minimum amount €25	
Amendment fees	€30		
6.3.5 Letters of Guarantee - Other Debits			
Handling commission	0,25%	Minimum €10 / maximum €500, for payment of claims via SWIFT transfer.	
Claim fee	€100		
6.4 Shipping Guarantees / Letters of Undertaking (for Letters of Credit and Bills for Collection)			
Issuance commission	€50		
6.5 Deposit of Goods into Bonded Warehouse / Withdrawal			
Commission of deposit of goods	€50		

### **6. Trade Finance Services**

### 6.5 Deposit of Goods into Bonded Warehouse / Withdrawal

Withdrawal fee	€50	
Visit for goods inspection	€100	Per visit.

### **6.6 Other Commissions & Charges**

Exchange commission	0,4%	Minimum €5 / maximum €400. Collected whenever there is conversion of currency and replaces Handling Commission.
Investigation fees	€15	
Evaluation of complicated cases	€50 - €250	
Cancellation commission	€20	For cancellation before or after issuance.
Courier charges abroad / local	€35 / €10	
Postages - abroad	€10	For registered mail.
Commission for transfer / payment	€35	Does not apply for payments via SWIFT transfer under Import Letter of Credit and Transferable Letter of Credit.
SWIFT charges	€15	

### 7. Other Services Rendered

	Branches		1bank	
Standing order	€10	Opening / modification.		
Standing order execution	No charge	Transfers to Bank of Cyprus customers.	No shows	
	€3	Transfers to other Banks (within SEPA zone).	No charge	
	€5	Non execution due to insufficient funds.		
SEPA Direct Debit	€1	Non execution due to insufficient funds.		
Charge for non-automated payrolls	€3	Minimum charge per employee / maximum charge €500.	No charge	
Filing of statements and correspondence at the Bank	€200	Annual charge for physical persons.		
	€300	Annual charge for legal entities.		
Copy of account statement	€5	For each period statement (irrespective of number of pages).	No charge	
Printing of a temporary account statement	€2		No charge	
Copies of vouchers, cheques, etc.	€10	Charge for each date requested.	No charge	
Interest and Balance Certificate per customer, at Auditors' request	€60	Annual charge for legal entities.		
	€20	Annual charge for physical persons.		
	€30	Additional charge for other extra information.		
Interest/ Balance Certificate for a specific account	€5	Minimum annual charge per account.	No charge	
Other certificates	€5	Minimum charge.		
Bank reference letter	€35			
Utility Bill / Tax payment over the counter	€2		No charge	
Exchange / deposit / withdrawal of coins	1% minimum €5	For over €35 in coins.		
Mandate preparation	€10			
Security codes	No charge	Verification of instructions		
	€10	Purchase cost of SMS Digipass	€10	
	€20	Purchase cost of Digipass APP	€20	
Invoice eSettlement		Monthly charge	€1.000	
File update / review fee	Minimum €100	For legal entities only.		

### 7. Other Services Rendered

Safe deposit boxes				
Yearly rent (VAT not included)	Up to 6000 c.c.	€40		
	Over 6001 c.c 10000 c.c.	€50		
	Over 10001 c.c 15000 c.c.	€60		
	Over 15001 c.c 20000 c.c.	€70		
	Over 20001 c.c 50000 c.c.	€80		
	Over 50001 c.c.	€120		
Prepayment to cover any loss of key of the safe deposit box		€59		
Cost of visits		Free of charge for the first 3 visits. €15 per visit / for any additional visit.		

### 8. Factoring products - For legal entities only

Administration fee	A percentage charged on the value of invoices / cheques assigned.		
Annual review fee	Up to €500.000: €100		
	Over €500.000 - €1.000.000: €150	Annual charge.	
	Over €1.000.000: €200		
Account opening fee	Up to €1.000.000: €100	Once off shares	
	Over €1.000.000: €150	Once off charge.	
Statement printing and mailing cost	€2	Monthly charge.	

Note: Additional information for specialised banking services, can be provided by any Branch / Unit of the Bank of Cyprus.