

Remote Access Guidelines Annual General Meeting ('AGM') 2023

We will be giving you the opportunity to participate online at the AGM, using your smartphone, tablet or computer.

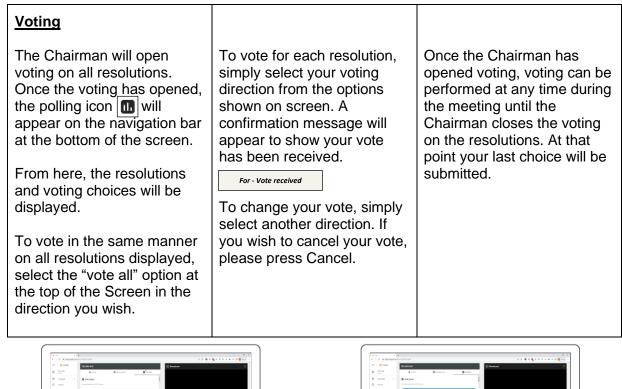
If you choose to participate online you will be able to listen to a live audiocast of the meeting, ask the board questions and submit your votes in real time and you will need to:

Visit <u>https://web.lumiagm.com</u> on your smartphone, tablet or computer. You will need the latest versions of Chrome, Safari, Edge and Firefox. Please ensure your browser is compatible.

Meeting ID: 142-393-446 To login you must enter your Identification Number and Password: AGM2023

Access Once you have entered web.lumiagm.com into your web browser, you'll be prompted to enter the Meeting ID as above. You will then be required to click 'Login' and enter your: (a)Identification Number; and	If you are a shareholder, DI holder or appointed proxy, select ' Login ' and enter your Identification Number (for Shareholders and DI Holders as presented in the Register of Members as at 22 nd May 2023) and Password: AGM2023 If you are a guest, select	Audiocast When successfully authenticated, the info screen i will be displayed. You can ask questions in text form and listen to the audiocast. If you would like to listen to the audiocast press the broadcast icon i at the
(b)Password: AGM2023 You will be able to log into the site on Friday, 26 May 2023 from 10.50 a.m. (Cyprus time) / 8.50 a.m. (Irish time).	'Guest' As a guest, you will be prompted to complete all the relevant fields including; title, first name, last name and email address. Please note, guests will not be able to ask questions or vote at the meeting.	bottom of the screen. If viewing on a computer, the broadcast will appear at the side automatically once the meeting has started.







<u>Questions</u>		Downloads
Any shareholder, DI holder, or appointed proxy attending the meeting is eligible to ask questions.	Type your message within the chat box at the top of the messaging screen and click the send button.	Links are presented on the info screen. When you click on a link, the selected document will open in your browser.
If you would like to ask a question, select the messaging icon 🖳 Messages can be submitted at any time during the Q&A session up until the Chairman closes the session.	Questions sent via the Lumi AGM online platform will be moderated before being sent to the Chairman. This is to avoid repetition.	Data usage for streaming the shareholders' meeting via the AGM platform varies depending on individual use, the specific device being used for streaming or download (Android, iPhone, etc) and the network connection (3G, 4G).



For further information please contact, Investor Relations tel. + 357 22126055, email: <u>shares@bankofcyprus.com</u>