

# Share Capital Increase

Management Presentation

July 2014

Bank of Cyprus



# Presenters



**John Hourican**  
*Chief Executive Officer*



**Euan Hamilton**  
*Head of Restructuring & Recoveries Division*



**Dr. Chris Patsalides**  
*Finance Director*



**Michalis Athanasiou**  
*Group Chief Risk Officer*



**Constantinos Pittalis**  
*Investor Relations Manager*

## Transaction

### c. €1.0bn capital raising through a private placement to new investors, with a clawback provision for existing investors

- Increases CET1 ratio (B-III fully loaded) to c.14%<sup>1</sup> - significantly ahead of European peers<sup>2</sup>
- Improves stakeholders' confidence in the Bank; enhances access to capital markets; provides a path to re-listing
- Pro-actively increases the Bank's ability to confidently meet regulatory tests and withstand potential exogenous shocks
- Enables acceleration of the Bank's restructuring by broadening the range of available solutions including funding and asset-side solutions
- Positions the Bank to stimulate and benefit from the recovery of the Cypriot economy

## Investment highlights

### Dominant position allows Bank of Cyprus to benefit from a recovering Cypriot economy

- The Bank has 40% market share of gross loans, 26% of deposits, 26% of insurance life premiums and 13% of insurance non-life premiums
- Faster economic recovery evidenced by improved rating and credit outlook and revised GDP forecasts

### Well-capitalised entity

- Bank of Cyprus will become the best capitalised of the southern European banks that have issued capital since April 2013

### Stabilising asset quality aided by a dedicated NPL management unit (Restructuring & Recoveries Division)

- 90+DPD<sup>3</sup> loans fully covered through provisions and conservatively valued collateral
- Upside potential from improving legislative framework

### Unveiling of an attractive and profitable core business

- Resilient income generation with improving fee potential; streamlined cost base
- Core performance is far stronger than Group in Q1 2014

### Strong and experienced management team delivering on strategy ahead of schedule

- Deleveraging actions taken since the end of 2013 have generated 70bps<sup>4</sup> of Group CET1 ratio and improved liquidity
- ELA (Emergency Liquidity Assistance) funding reduced by €2.6bn since peak – Eurosystem funding to comprise <25% of balance sheet in the medium term

**Bank of Cyprus will benefit significantly from the economic recovery in Cyprus and vice versa**

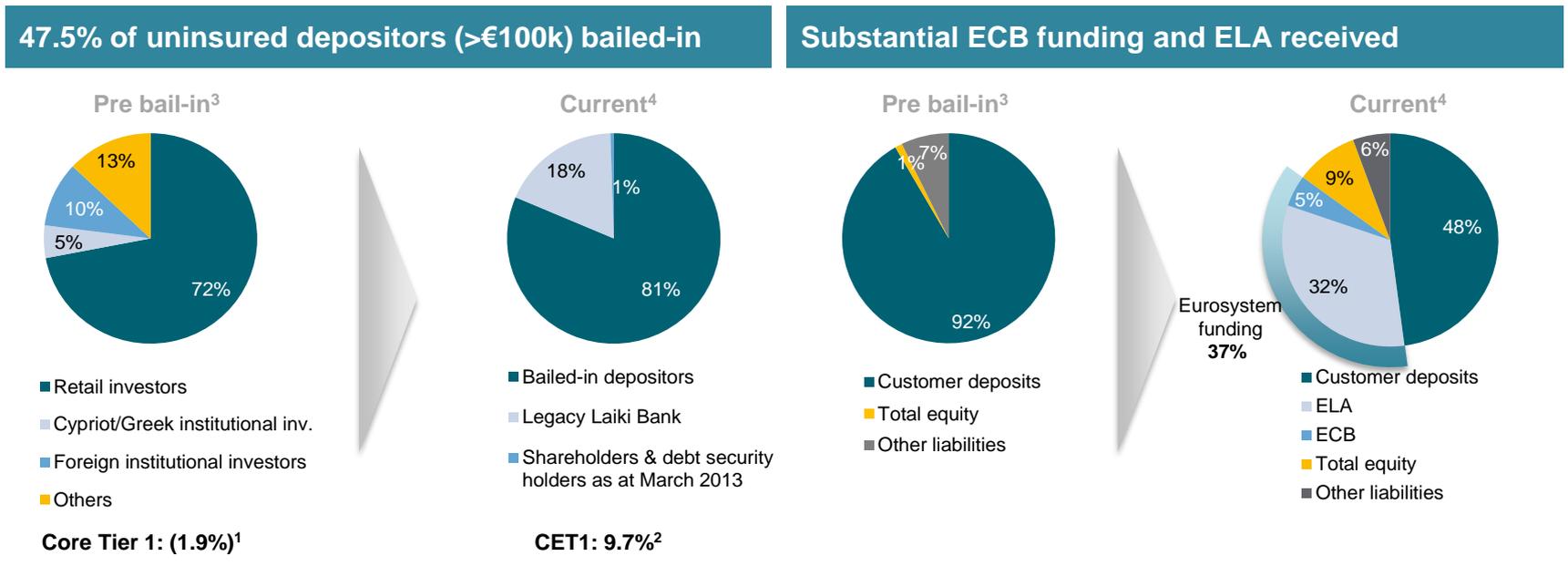
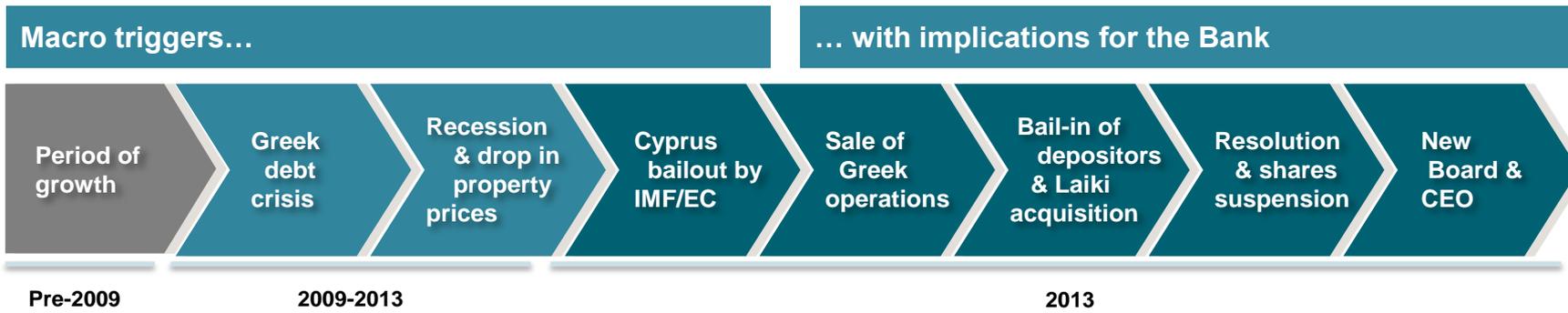
(1) Assumes a €1bn capital raise

(2) Selected Southern European banks that issued new capital since April 2013

(3) Loans with a specific provision (impaired loans) and loans past due for more than 90 days but not impaired

(4) Arising from disposals of assets - Ukraine, Banca Transilvania stake and Serbian loan exposure (30bps CET1 uplift) and repayment of sovereign bond (40bps CET1 uplift)

# 2013 events had a significant impact on the Bank's capital and funding



**2014: Management initiated a series of operational actions and transactions to stabilise the Bank**

(1) As of December 2012, Basel II  
 (2) As of March 2014, CRD IV fully loaded  
 (3) As of December 2012  
 (4) As of March 2014

# Transaction overview

| Structure         |   |
|-------------------|---|
| <b>Offering</b>   | New ordinary shares   |
| <b>Offer size</b> | Approximately €1.0bn  |
| <b>Structure</b>  | Private placement of shares pursuant to Regulation S outside the US and under Rule 4(a)2 to certain investors in the US   |
| <b>Lock ups</b>   | None  |
| <b>Conditions</b> | <p>New investors expected to provide firm commitments ahead of public announcement regarding transaction details. Any placing is subject to:</p> <ul style="list-style-type: none"> <li>a) Shareholder approval to, inter alia, waive pre-emption rights and reduce the nominal value</li> <li>b) A clawback for 20% of the total number of newly issued shares, offered to existing shareholders to subscribe at the Placing Price for a total consideration of at least €100k per existing shareholder</li> </ul> |
| <b>Re-listing</b> | <p>Intention to relist on the Cyprus Stock Exchange and Athens Exchange in the short term</p> <p>Opportunity for existing shareholders to subscribe for up to €100m of newly issued shares at the Placing Price in any such listing</p> <p>Possibility of moving the secondary listing to another major European stock exchange in the medium term</p>  |



# Rationale for capital raise



**Increases CET1 ratio (B-III fully loaded) to c.14%<sup>1</sup> (Q1 2014 proforma , implying a €1.6bn buffer over minimum capital requirement) – significantly ahead of European peers<sup>2</sup>**



**Improves stakeholders' confidence in the Bank; enhances access to capital markets; provides a path to re-listing**



**Pro-actively increases the Bank's ability to confidently meet regulatory tests and withstand potential exogenous shocks**



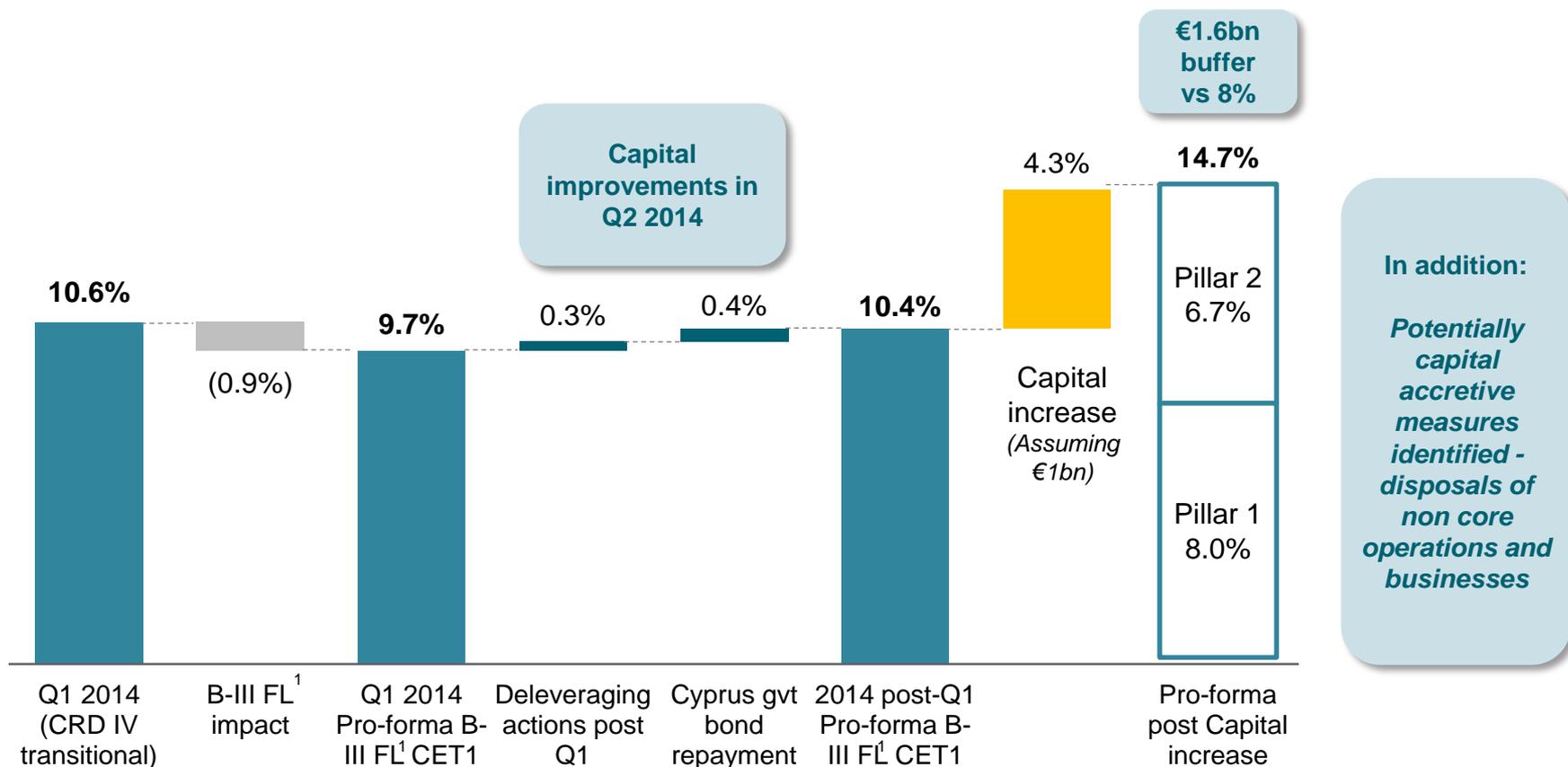
**Accelerates the execution of the Bank's restructuring by broadening the range of available solutions - including funding and asset-side solutions**



**Positions the Bank to stimulate and benefit from the recovery of the Cypriot economy and vice versa**

(1) Assumes a €1bn capital raise; excludes impact of Q2 2014 deleveraging and Cyprus Government bond repayment  
(2) Selected Southern European banks that issued new capital since April 2013

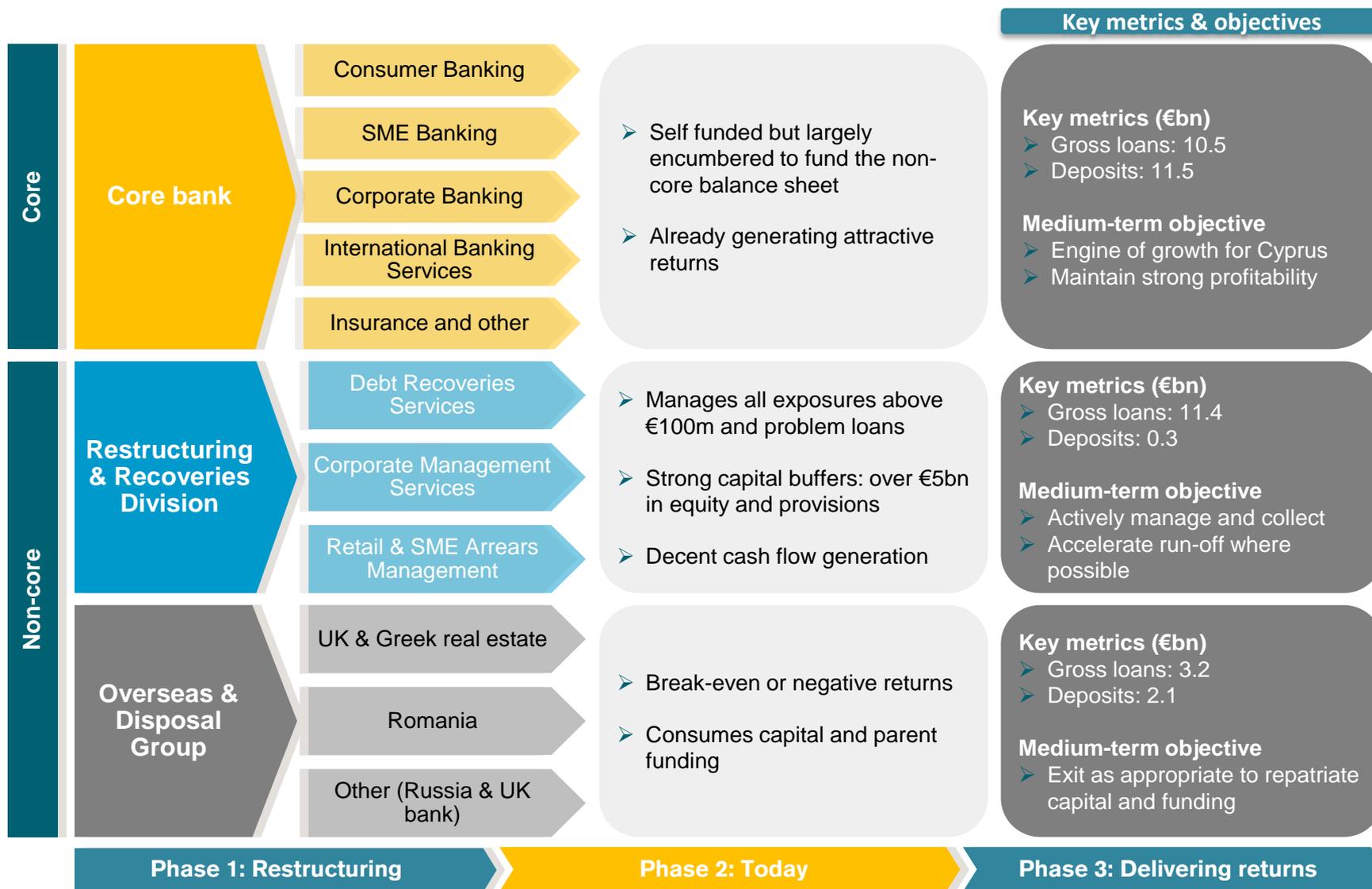
# Results in a solid pro-forma Basel III capital position



A platform of confidence

(1) Fully Loaded – main capital deduction from CRD IV transitional to fully loaded is in relation to Deferred Tax Assets (DTAs) – DTA deductions will reduce post capital raise due to increased 10%/15% thresholds

# The transaction facilitates our 'Shrink to core strength' strategy



Notes: Data as of 30 June 2014; as per unaudited management information

# Key investment highlights

1

**Dominant position in a recovering Cypriot economy**

2

**Well-capitalised entity post capital raise with reduced reliance on Eurosystem funding; improved access to wholesale funding**

3

**Stabilising asset quality aided by a dedicated NPL management unit and an improving legislative framework**

4

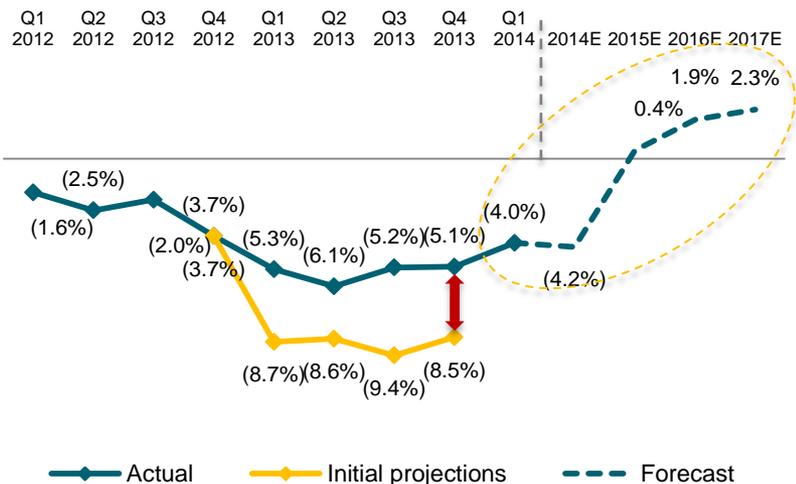
**Unveiling of an attractive and profitable core business**

5

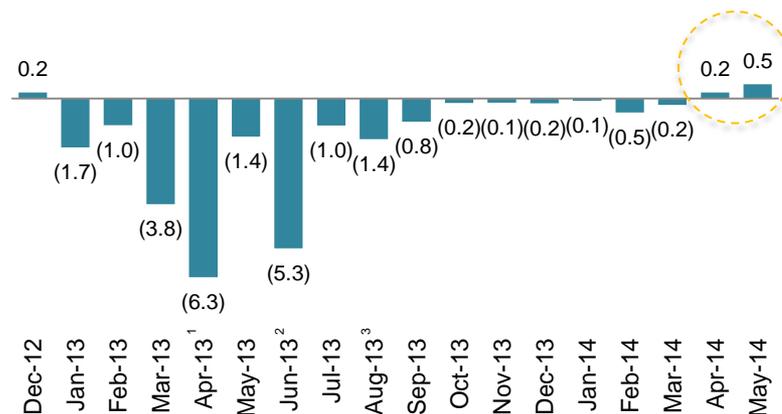
**Strengthened management team with significant turn-around and restructuring experience**

# 1 Recovering Cypriot economy

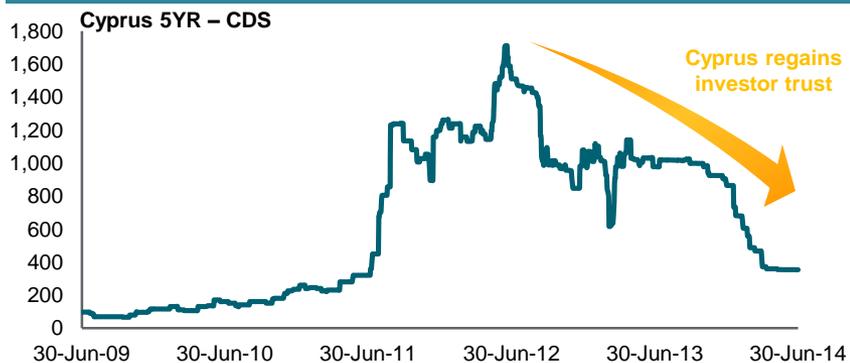
## GDP growth expected to be positive from 2015E – faster recovery than other peripheral countries



## Banking system deposits seeing net inflows (€bn)



## Improved rating and credit outlook as demonstrated by benchmark bond issue



| Agency  | Rating  | Last action | Outlook  | Rating date | Previous rating |
|---------|---------|-------------|----------|-------------|-----------------|
| Moody's | Caa3    | Affirmed    | Positive | 21-Mar-14   | Caa3            |
| S&P     | B       | Upgrade     | Positive | 25-Apr-14   | B-              |
| Fitch   | B-      | Affirmed    | Stable   | 25-Apr-14   | B-              |
| DBRS    | B (low) | Upgrade     | Stable   | 27-Jun-14   | CCC             |

### • Successful return to public debt markets

- €750m 5-year benchmark bond to yield 4.85%
- One of the fastest comeback to markets of any bailed-out euro zone country

Source: Statistical Service of Republic of Cyprus, IMF and company reports, Bloomberg as at 29 June 2014

(1) Includes impact of bail-in of BoC – 37.5% of uninsured deposits (>€100k) converted to equity

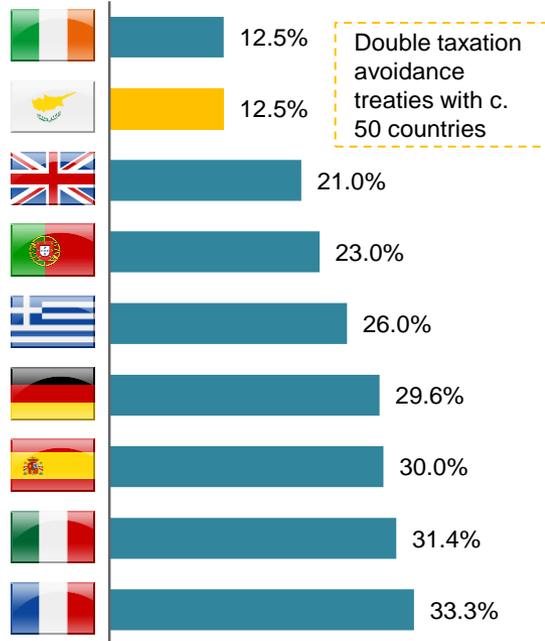
(2) Includes impact of Laiki resolution - €3.9bn

(3) Includes impact of bail-in of BoC – additional 10% of uninsured deposits converted to equity

# 1 Cyprus remains an attractive investment destination

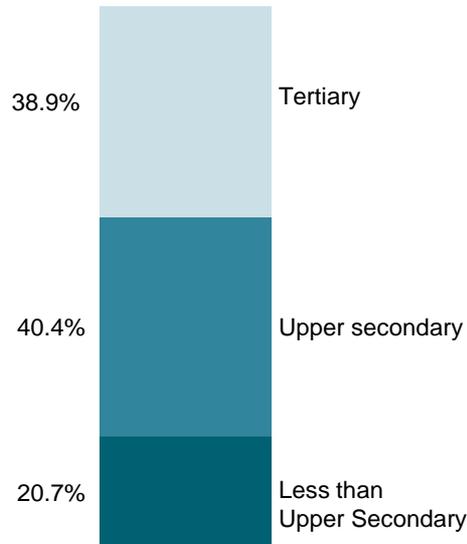
## One of the lowest tax regimes in Europe

2014 corporate tax rates



## Well educated workforce

Age: 20-64 (2013)

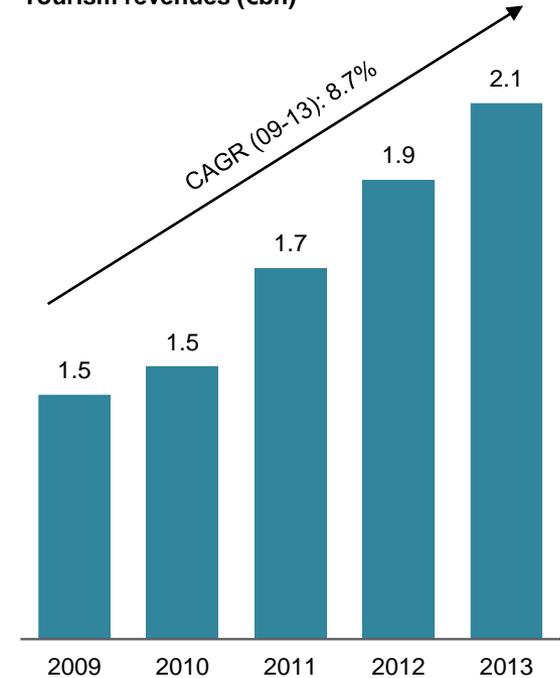


Cyprus has the highest number of university graduates per capita in Europe



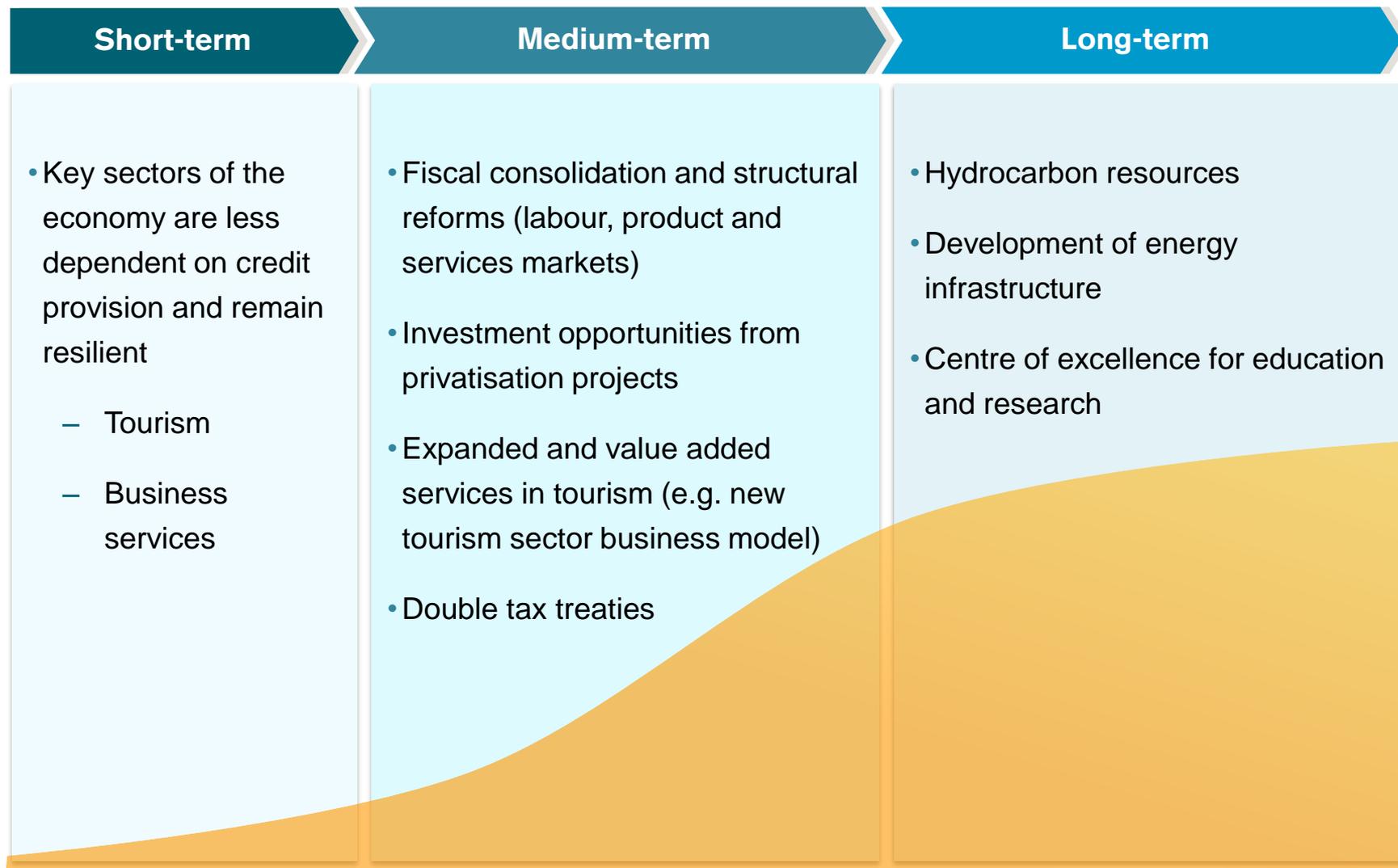
## Resilient tourism sector

Tourism revenues (€bn)

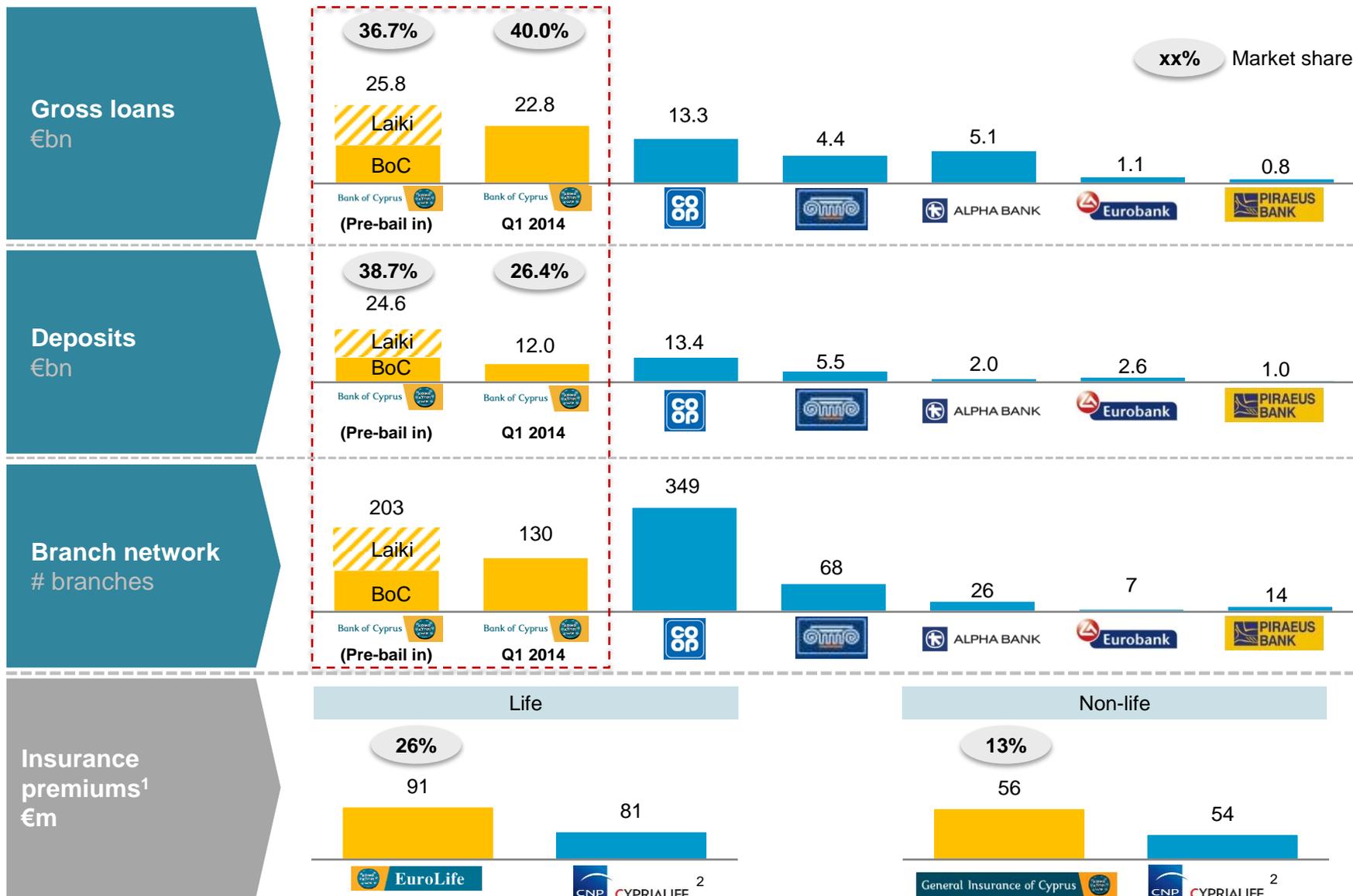


Established international business centre and tourism destination supported by a well educated workforce

Source: KPMG, PwC, Statistical Service of Republic of Cyprus, research reports



# Bank of Cyprus has a privileged position in the Cypriot market



Source: CBC, IMF, company disclosure (Bank of Cyprus and competitors) as of March 2014

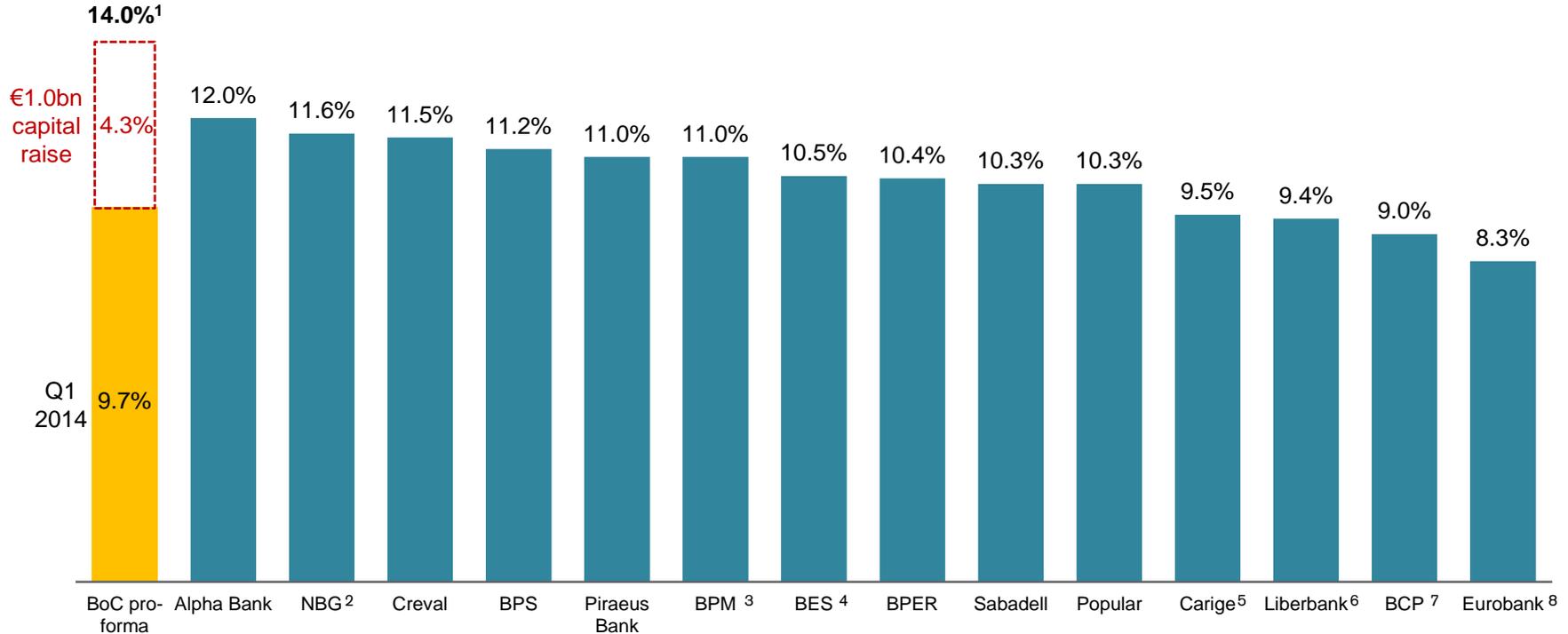
- (1) FY2013
- (2) 49.9% owned by the Bank



# 2 The Bank will join the league of best capitalised banks in Europe

## A solid pro-forma Basel III capital position

Basel III fully loaded CET1 as of Q1 2014 of Southern European banks that issued new capital since April 2013



The proposed capital raise will better position the Bank to meet the requirements of the EBA stress test and improve stakeholders' confidence in the Bank

Source: Company financials.

Note: Peer group includes banks that recently announced or conducted a capital increase. All capital ratios are for Q1 2014 (unless otherwise stated) and including the capital increase

- (1) Excludes impact of Q2 2014 deleveraging and Cyprus Government bond repayment
- (2) Includes €1,040m capital actions approved by the BoG, excluding pref. shares
- (3) Banco Popolare di Milano reported as circa 11%

- (4) Assuming DTA forbearance
- (5) CET1 Basel 3 transitional
- (6) Excl. CoCos FROB; FY 2013
- (7) Pro-forma for €2.3bn capital increase assuming DTAs forbearance
- (8) Estimate including €380m capital actions approved by BoG, excluding pref. shares

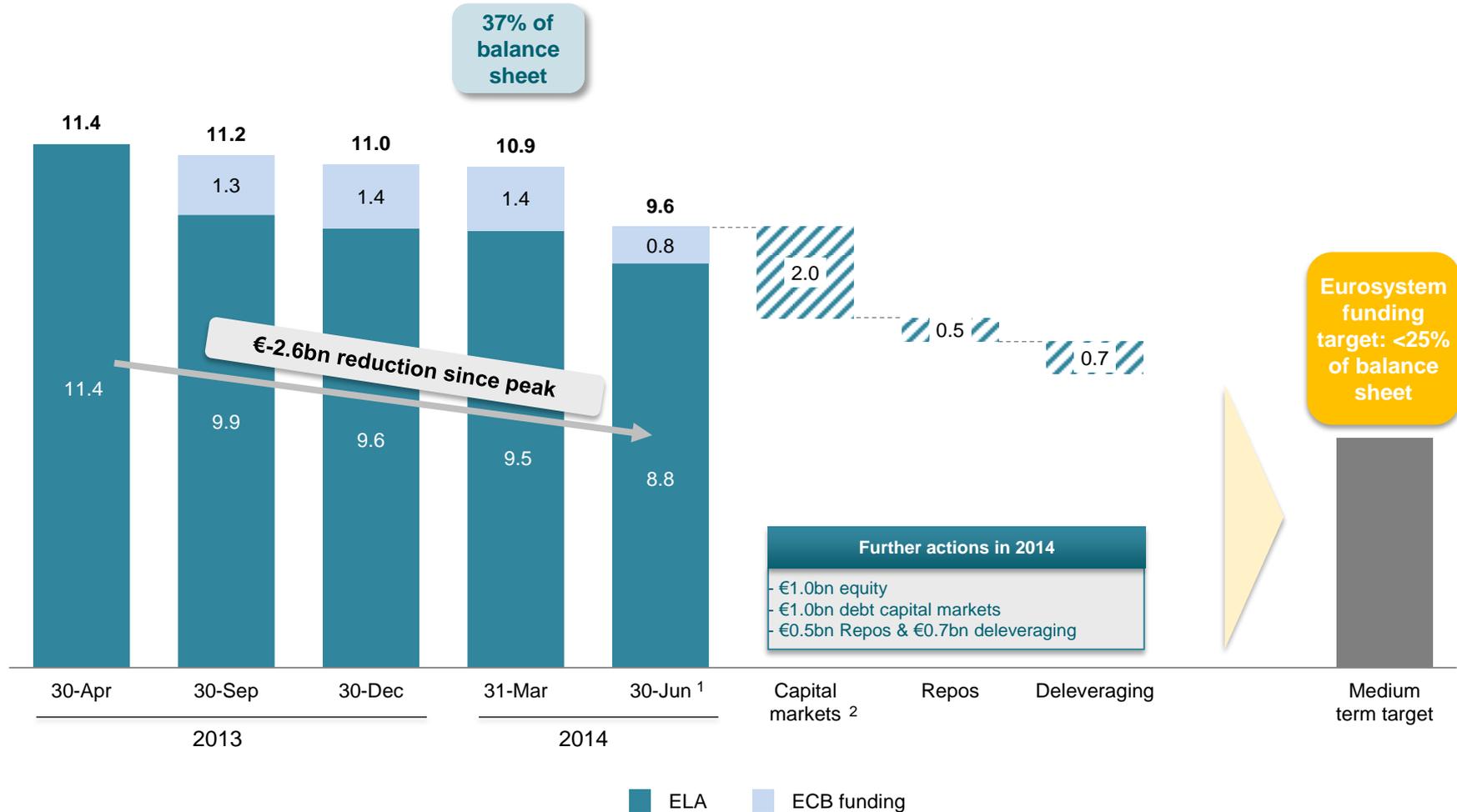
Bank of Cyprus



# 2 Reduction in reliance on Eurosystem funding

## Continuous reduction of ELA and ECB funding with further potential going forward

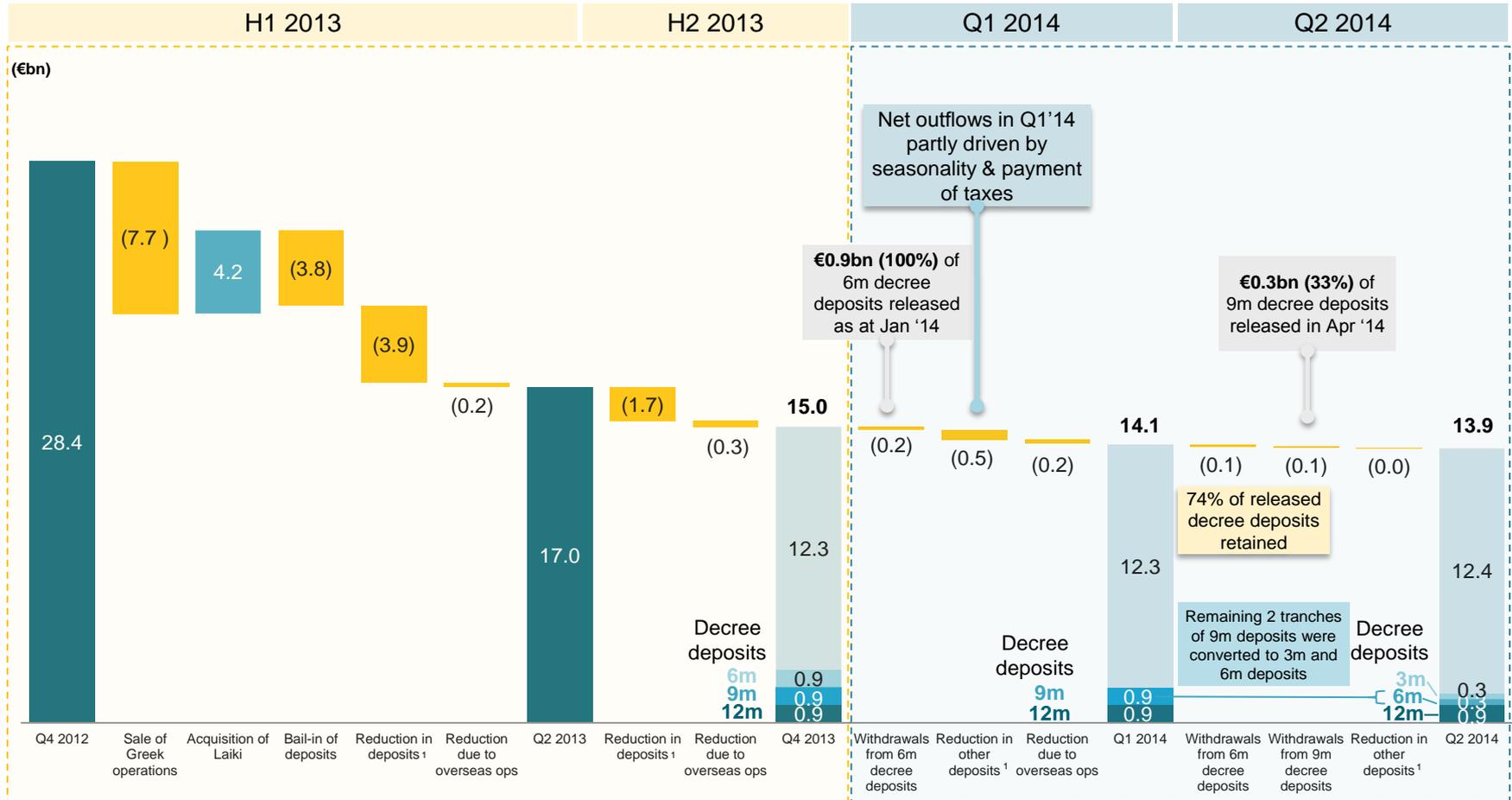
(€bn)



(1) Repayment of sovereign bond by Cyprus Government enabling reduction of Eurosystem funding – repaid as of 2 July 2014  
 (2) Including envisaged €1,000m debt and €1,000m equity capital markets initiatives

# 2 Resilient deposit base following lifting of domestic capital controls

Depositor base impacted by 2013 events – though largely stable in 2014 despite lifting of capital controls



Retention of deposits well above expectations; deposit retention and gathering programme to help future inflows

(1) Partially used by customers to repay loans

## 2 Deleveraging actions provide additional balance sheet strength

|                       | H1 2013<br>(Group under Resolution) | H2 2013             | Apr-14                 | May-14                          | Jun-14               | Pending actions       |                           |   |
|-----------------------|-------------------------------------|---------------------|------------------------|---------------------------------|----------------------|-----------------------|---------------------------|---|
| Asset                 | Greek operations                    | Romanian assets     | Kyrou Asset Management | 10% stake in Banca Transilvania | Ukrainian operations | Serbian loan exposure | Cyprus gvt bond repayment | <ul style="list-style-type: none"> <li>Active processes in place on UK, Romanian, Greek and other assets</li> <li>Advisers appointed</li> <li>Processes advanced</li> </ul> |
| Buyer                 | Piraeus Bank                        | Marfin Bank Romania | Alpha Trust            | Un-disclosed                    | Alfa Group           | Piraeus Bank          | n/a                       |   |
| Cash inflow/(outflow) | €(1.2)bn                            | Nil                 | €1.9m                  | €82m                            | €203m                | €165m                 | €950m                     |   |

Combined impact of the 2014 transactions is an improvement on the Group's CET1 ratio by 0.7% and an immediate improvement in Group liquidity by €1.3bn post March 2014

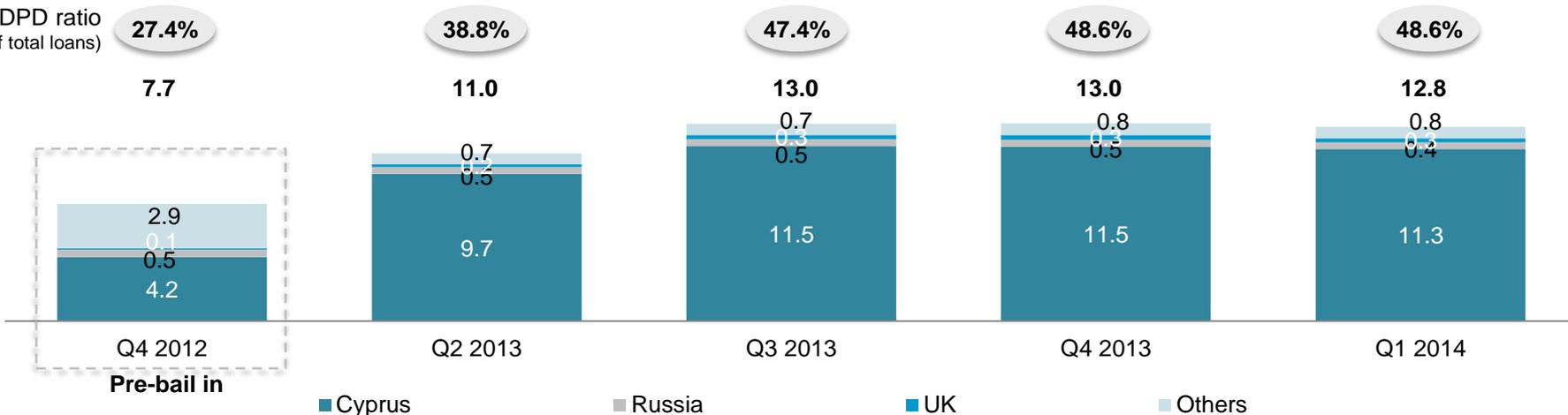
Inertia overcome; increase in momentum to execute specific deleveraging / de-risking planned for forthcoming months

# 3 Asset quality stabilising

## 90+DPD<sup>2</sup> loans by geography<sup>1</sup>

€bn

90+DPD ratio  
(% of total loans)



## 90+DPD<sup>2</sup> loans by segment<sup>1</sup>

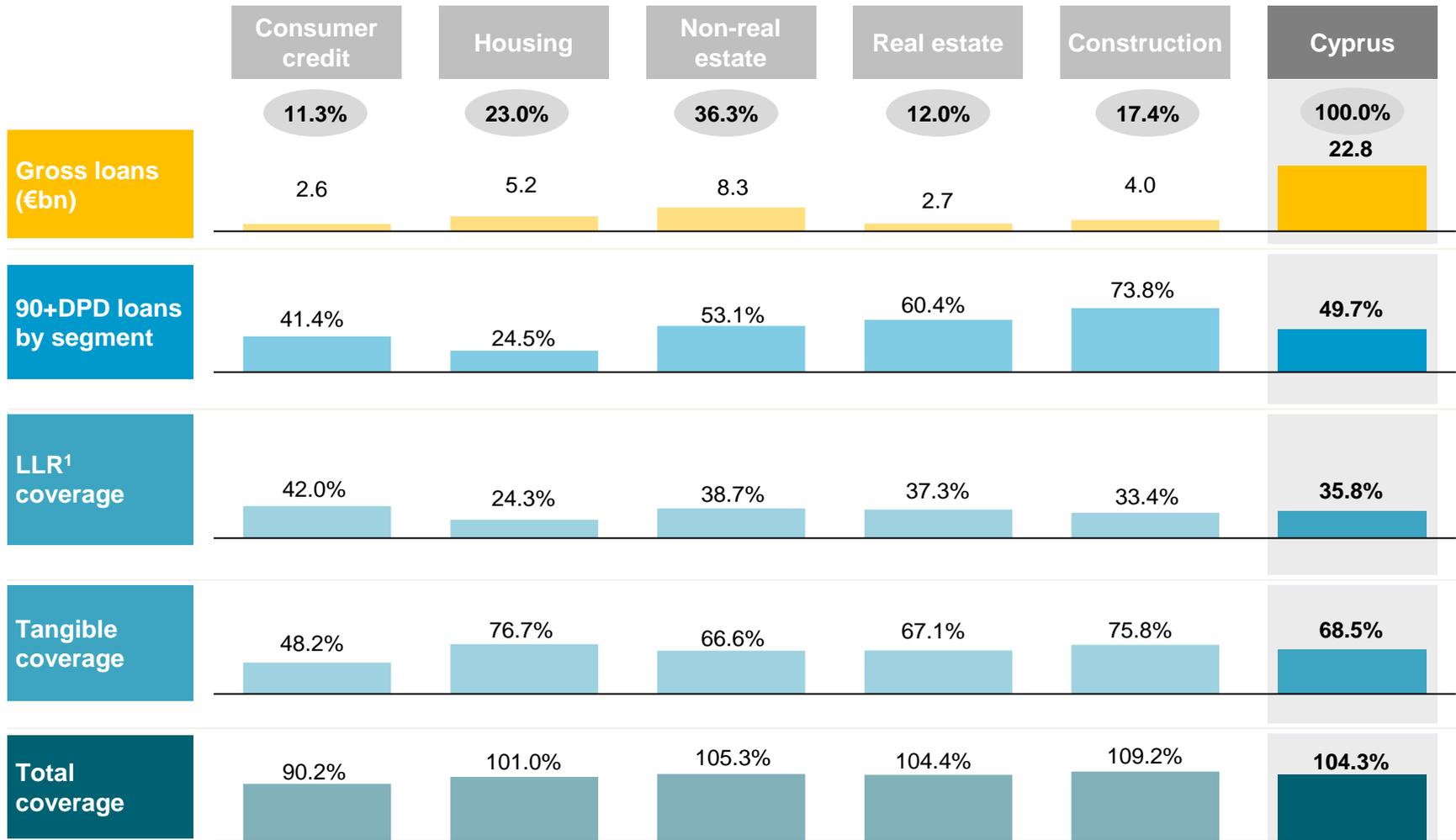
€bn



Focus is on delinquent loans (90+DPD<sup>2</sup>) as it is a better metric than the new NPL definition for risk management

(1) Information for Q1 2013 is not available as it has not been possible to publish the financial results for the three months ended 31 March 2013  
 (2) Loans with a specific provision (impaired loans) and loans past due for more than 90 days but not impaired  
 (3) Includes credit cards

### 3 90+DPD fully covered by provisions and tangible collateral



Significant provision and collateral coverage, with additional comfort from personal guarantees

xx % of total gross loans (Cyprus only)

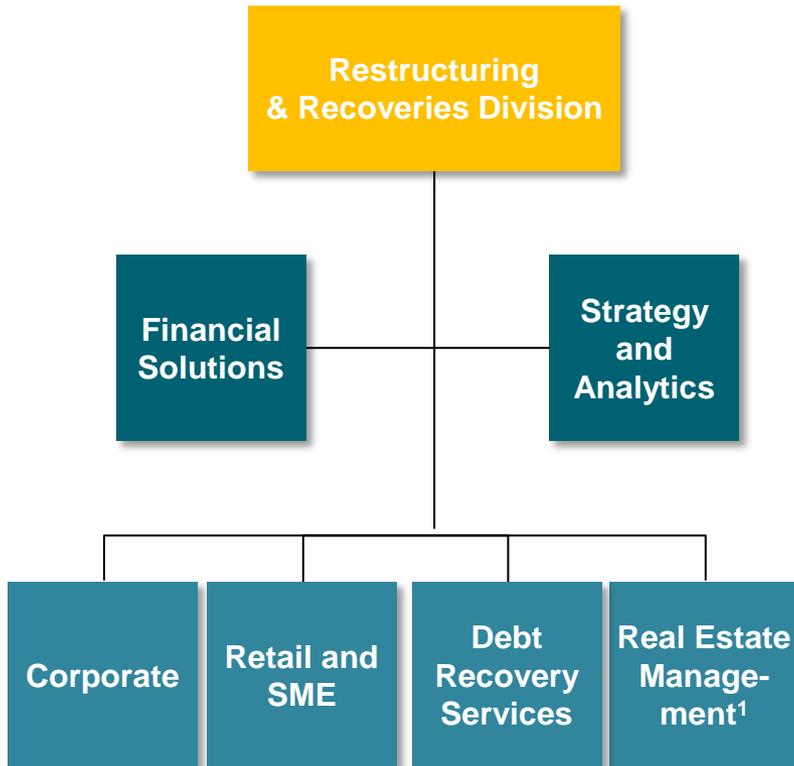
Notes: All data as of 31 March 2014  
(1) Loan loss reserves

Bank of Cyprus



# 3 Dedicated NPL unit is fully operational and showing early successes

## Restructuring & Recoveries Division (RRD) – structure



Responsible for managing all exposures greater than €100m and for restructuring, collection and recovery of NPLs across all customer segments in Cyprus

(1) Currently using the services of external property consultants  
 (2) Business Support Units  
 (3) Includes off balance sheet amounts

## RRD – key statistics (March 2014)

- 450 FTEs with clear roles and responsibilities dedicated to NPL management
- €11.4bn Of delinquent portfolio managed by RRD separately from the business
- €4.4bn<sup>3</sup> Focus on top 20 exposures (>€100m)
- 12K Customers called through the call centers in March 2014
- 8 Dedicated BSUs<sup>2</sup> fully operational across Cyprus to manage delinquent SME customers
- 3 Dedicated corporate centers fully operational to manage delinquent corporate customers
- 1 Financial solutions team working on corporate finance, asset disposal projects etc



# 3 Dedicated NPL unit is fully operational and showing early successes

## Highly detailed and specific action plans for each RRD segment

### Corporate

- Dedicated client / workout teams
- Individual recovery plans for top 20 exposures; under various stages of execution
- Further prioritisation of work on-going for all exposures >€30m
- Workout specialists (9-member team) from KPMG UK to support major corporate recovery team

### SME & Retail

- Range of restructuring and recovery targeted campaigns across the portfolio
- Continuously reviewed and amended to address real time portfolio changes

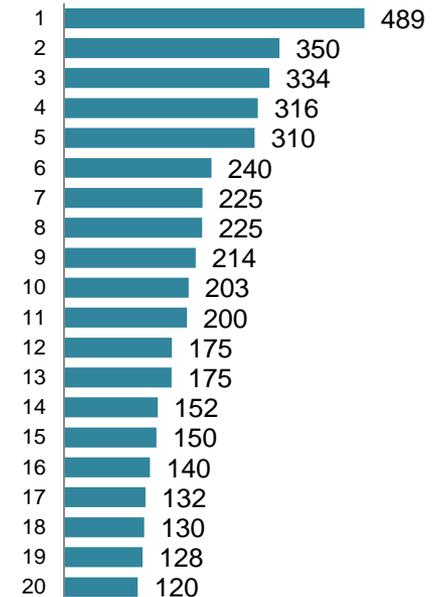
#### SME-specific

- Dedicated business support unit operations across Cyprus – face-to-face meetings with all clients
- Introducing range of "off the shelf " restructuring options

#### Retail-specific

- Call centre ramp up to drive rapid client contact coupled with introduction of single control process via new IT system
- Specialist retail arrears management unit being built to handle more sophisticated client restructuring needs; in collaboration with retail network

### Top 20 corporate exposures (€m)<sup>1,2</sup>



Top 20 total: €4.4bn<sup>3</sup>

Large exposures are partly due to the joining of the two largest banks in Cyprus

(1) As of 31 March 2014  
 (2) Based on Central Bank of Cyprus grouping rules  
 (3) Includes off balance sheet amounts

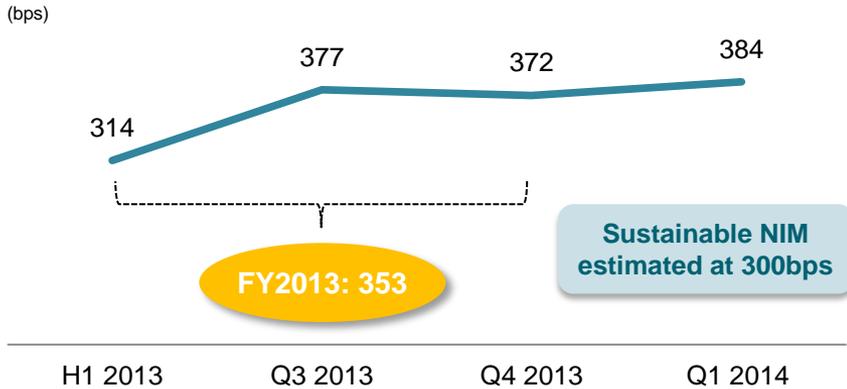
## 4 Managing to normalised Group returns...

|  | Q1 2014 | Restructuring Plan <sup>1</sup> | Medium-term Guidance (3-5years) |   |
|--|---------|---------------------------------|---------------------------------|---|
| Net Interest Margin                      | 4%      | >2.5%                           | 3%                              | Maintaining strong operating profitability      |
| Fee and commission income/ total income  | 13%     | n/a                             | Increase                        |   |
| Cost to income ratio                     | 36%     | <45%                            | 40%-45%                         |   |
| 90+DPD coverage ratio                    | 39%     | >50%                            | 40%-50%                         | Normalising asset quality                       |
| Provisioning charge                      | 2.2%    | <1.5%                           | c.1.0%                          |   |
| Eurosystem funding % total balance sheet | 37%     | n/a                             | <25%                            | Improving funding mix and strengthening capital |
| B-III CET1 ratio transitional (CRD IV)   | 10.6%   | >10%                            | >12%                            |   |

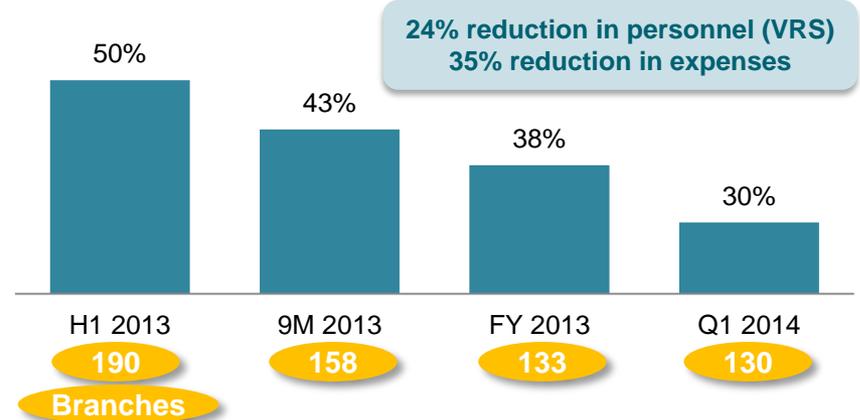
(1) Restructuring Plan dated 31 October 2013. Additional RP targets include: 90+ DPD < €10bn, LDR <150%, Leverage ratio (assets/equity) <12, number of branches in Cyprus 125 and Group employees in Cyprus <4,100

# 4 ... driven by streamlined and profitable Cypriot operations...

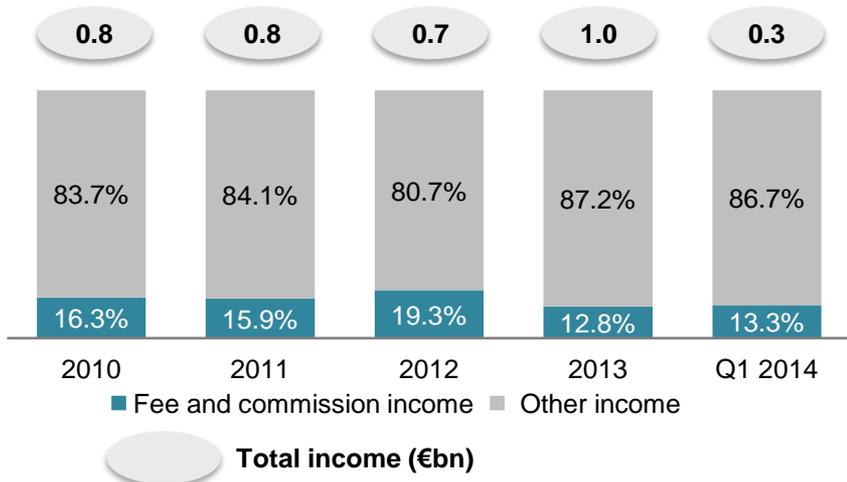
## High net interest margins for Cyprus– supported by cheap Eurosystem funding



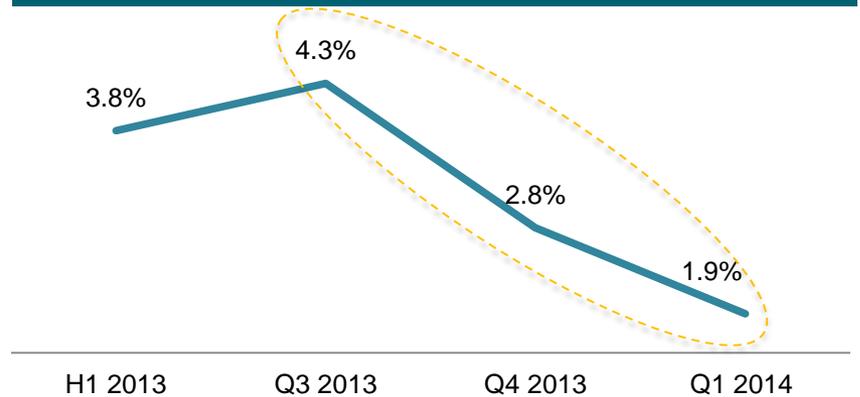
## Lower CIR for Cyprus driven by Laiki integration / streamlining



## Historical fee and commission income / total income for Cyprus

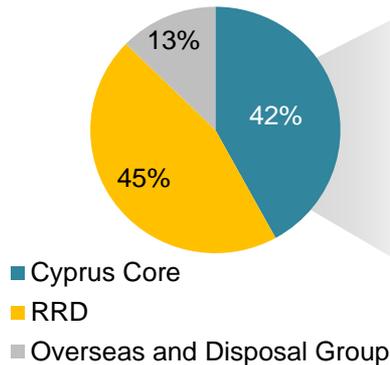


## Improvement in cost of risk<sup>1</sup> for Cyprus



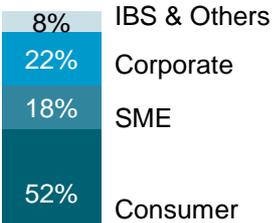
(1) Cost of risk for the Cyprus operations has been calculated as provisions for impairment of loans and advances / gross loans

## Cyprus Core forms 42% of Group loans...

June 2014: €25.1bn<sup>1</sup>

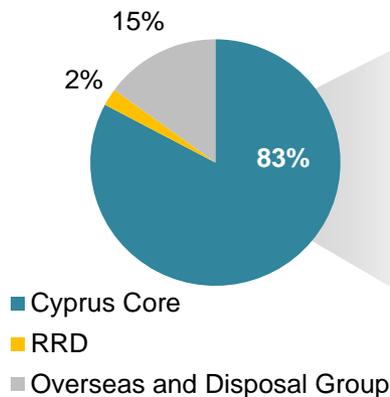
By type

€10.5bn



Cyprus Core

## ... and 83% of Group deposits

June 2014: €13.9bn<sup>1</sup>

By type

€11.8bn

(Includes €0.3bn of RRD deposits)



Cyprus Core

## Core Bank: a broad portfolio of sizeable businesses

| (€bn)                    | Gross loans | Deposits | P&L focus  |
|--------------------------|-------------|----------|--|
| Consumer banking         | 5.5         | 6.4      | <b>Focus on increased fee income to offset likely higher funding costs:</b> <ul style="list-style-type: none"> <li>• Transactions for international customer base</li> <li>• Transaction banking and cash management for large corporates</li> <li>• Reactivating clients</li> <li>• Cross-selling to ex-Laiki customers</li> <li>• Corporate finance</li> </ul> |
| Corporate banking        | 2.3         | 0.7      |  |
| SME banking              | 1.8         | 0.4      |  |
| IBS <sup>4</sup> & Other | 0.9         | 3.9      |  |
| Total                    | 10.5        | 11.5     |  |

## Other

|  |                  |        |
|--|------------------|--------|
| Wealth, Brokerage, Asset Management        | AuM <sup>2</sup> | €1.0bn |
| Insurance <sup>3</sup> (Life and non-life) | Premiums         | €147m  |
|  | # of policies    | 214K   |

Potential for Core Bank to be highly profitable as “RRD drag” reduced over time

Source: Company reports

(1) June 2014 is unaudited and is as per management accounts

(2) Only off balance sheet items

(3) FY 2013

(4) International Banking Services

# 5 Key challenges

## External challenges – limited influence

### Macro and geopolitical factors

- Slower economic recovery or regress into recession
- Failure to comply with the conditions of MoU – implications for further release of funds from ESM / IMF
- Sanctions against Russia following Crimea accession
- Proposed tax reform in other jurisdictions (e.g. Russia double-taxation)

### Legislative changes

- Delays in proposed reforms such as collateral repossession
- Proposed laws relating to debt moratorium

## Action plan

- Stronger Bank is better able to stimulate the economy
- No Bank's customers on sanctions list
- Diversification of business model away from Russia / Ukraine geographies
- Influence political / legislative agenda

## Internal challenges – able to mitigate

### Asset quality

- Credit risk concentration – esp. large corporate exposures
- High concentration of collaterals in real estate

### Funding & Capital

- Lifting of capital controls
- Continued reliance on Eurosystem funding

### Off-balance sheet exposures

- Q1 2014 off-balance sheet exposure €3.8bn (comprising of c.30% guarantees and c.70% undrawn facilities)

### Litigation

- Pending legal claims including CySEC investigations and bail-in related litigations among others

## Action plan

- Dedicated RRD unit to manage NPLs
- Recent success in disposal of largest single name exposure and other assets in Cyprus
- Deposits stabilising with launch of active deposit retention / gathering programme
- ELA funding reduced through deleveraging
- Available contingent liquidity of €2.9bn of government guaranteed bonds
- Gradual return to wholesale funding markets (e.g. covered bond)
- Continual review and reduction of higher-risk exposures
- Appropriate provisions have been made in respect of pending legal proceedings

## Executive management



**John  
Hourican**

**Chief Executive Officer**

- Joined in October 2013
- Formerly Chief Executive of RBS's investment bank division



**Dr. Chris  
Patsalides**

**Finance Director**

- Joined 1996
- Strong financial markets experience and longevity with the Bank
- Former executive at CBC; familiar with local regulations and government policy making



**Eliza  
Livadiotou**

**Group Chief Financial Officer**

- Joined 1999
- Robust financial knowledge and longevity with the Bank
- Chartered Accountant, formerly at Arthur Andersen



**Michalis  
Athanasiou**

**Group Chief Risk Officer**

- Joined Laiki in 1995
- Extensive local and international experience including the disposal of 2 banking subsidiaries
- Formerly Treasurer and Director of International Operations of Cyprus Popular Bank

## RRD (NPL management and large exposures &gt;€100m)



**Euan  
Hamilton**

**Head of Restructuring & Recoveries Division**

- Joined in December 2013
- Oversaw the run-down of c.£75bn of non-core assets at RBS

## Business segments (origination of new business)



**Dr. Charis  
Pouangare**

**Consumer & SME banking**

- Joined in 1991
- Significant experience with the bank in all local sectors, Retail, SME and Corporate
- Excellent knowledge of customer needs and market dynamics



**Nicolas  
Sparsis**

**Corporate banking**

- Joined in 1983
- Significant knowledge of the local business market and extensive experience in customer relationship management



**Louis  
Pochanis**

**International Banking Services**

- Joined in 1993
- Set up Private Banking and Wealth Management in Cyprus and then Greece

- **Wealth/Brokerage/AM:** Costas Argyrides
- **International Operations:** Miltiades Michaelas
- **Eurolife:** Artemis Pantelidou
- **General Insurance:** Stelios Christodoulou
- **Human Resources:** Solonas Matsias

- Blend of extensive restructuring experience and long standing local market knowledge and client relationships
- Clearly defined separation among business lines, particularly NPL management

# Appendix



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| €m                                    | Q2 2013       | Q3 2013       | Q4 2013       | Q1 2014       | Q4 2013/Q1 2014<br>Change | Q4 2013/Q1 2014<br>Change % |   |
|---------------------------------------|---------------|---------------|---------------|---------------|---------------------------|-----------------------------|---|
| Cash & bank placements                | 3,012         | 2,578         | 2,530         | 2,105         | -425                      | -16.8%                      | Reduction of cash and bank placements by €425m during Q1 2014; Disposal of Ukrainian operations, of investment in Banca Transilvania and of loans in Serbia enhances cash position during Q2 2014 |
| Investments                           | 3,413         | 3,505         | 3,433         | 3,475         | +42                       | +1.2%                       |   |
| Net Loans                             | 23,769        | 22,575        | 21,764        | 21,234        | -530                      | -2.4%                       | Reduction of net loans by €530m due to deleveraging process, loan repayments and provisions   |
| Other assets                          | 2,762         | 2,739         | 2,622         | 2,564         | -58                       | -2.2%                       |   |
| <b>Total assets</b>                   | <b>32,956</b> | <b>31,397</b> | <b>30,349</b> | <b>29,378</b> | <b>-971</b>               | <b>-3.2%</b>                |   |
| Customer deposits                     | 16,970        | 15,468        | 14,971        | 14,066        | -905                      | -6.0%                       | Deposit reduction reflecting Q1 2014 seasonality, payment of taxes, release of 6m decree deposits and relaxation of restrictive measures  |
| ECB funding                           | -             | 1,301         | 1,400         | 1,400         | -                         | -                           |   |
| ELA                                   | 11,107        | 9,856         | 9,556         | 9,506         | -50                       | -0.5%                       | Reduction of ELA by €50m during Q1 2014. An additional reduction by €720m on 2 July 2014  |
| Interbank funding                     | 961           | 1,038         | 790           | 753           | -37                       | -4.7%                       | Interbank funding reduction by €37m   |
| Other liabilities                     | 998           | 944           | 895           | 894           | -1                        | -                           |   |
| Total equity                          | 2,920         | 2,790         | 2,737         | 2,759         | +22                       | +1%                         |   |
| <b>Total Liabilities and Equity</b>   | <b>32,956</b> | <b>31,397</b> | <b>30,349</b> | <b>29,378</b> | <b>-971</b>               | <b>-3.2%</b>                |   |
| <b>CET1 capital ratio (CRD IV)</b>    | <i>n/a</i>    | <i>n/a</i>    | <b>10.5%</b>  | <b>10.6%</b>  | <b>+0.1%</b>              |                             | Enhancement of CET1 ratio by 0.1%   |
| <b>Leverage ratio (Assets/Equity)</b> | <b>11.3x</b>  | <b>11.2x</b>  | <b>11.1x</b>  | <b>10.6x</b>  | <b>-0.5</b>               |                             | Improvement of Leverage ratio by 0.5x   |

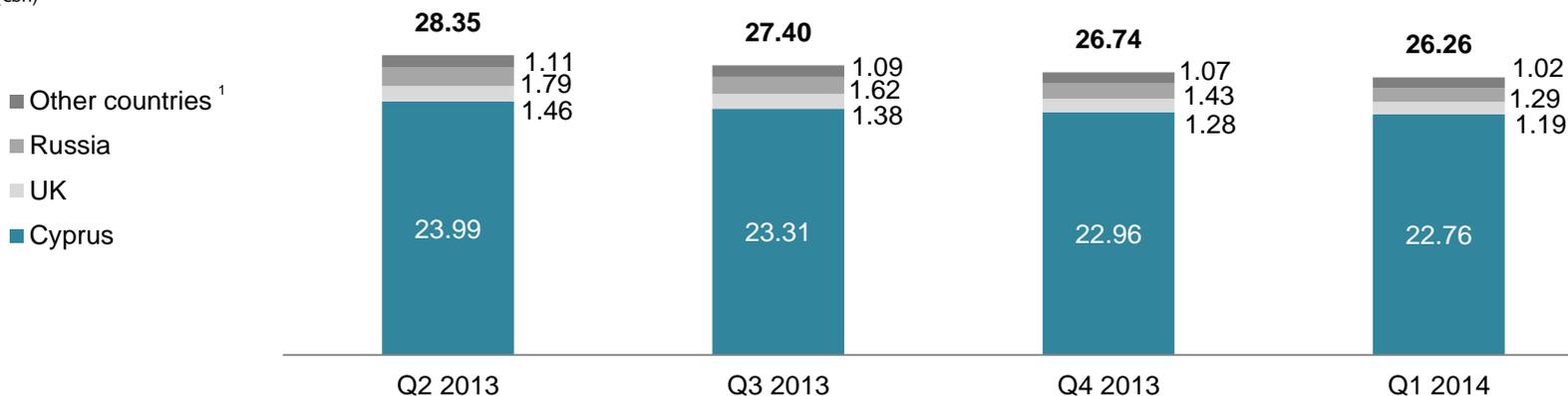
| Selected lines from income statement (€m)   | Q3 2013      | Q4 2013      | Q1 2014      | Q4 vs Q1 change % |
|---|--------------|--------------|--------------|-------------------|
| Net Interest income   | 290          | 268          | 267          | -                 |
| Net fee & commission income   | 41           | 43           | 45           | +5%               |
| Other income  | 24           | (1)          | 28           | n/a               |
| <b>Total income</b>   | <b>355</b>   | <b>310</b>   | <b>340</b>   | <b>+10%</b>       |
| <b>Total expenses</b>   | <b>(134)</b> | <b>(126)</b> | <b>(124)</b> | <b>-2%</b>        |
| <b>Profit before impairments, restructuring costs and discontinued operations</b>         | <b>221</b>   | <b>184</b>   | <b>216</b>   | <b>+17%</b>       |
| Provisions for impairment of loans and advances   | (258)        | (229)        | (146)        | -36%              |
| Share of profit/(loss) from associates  | (5)          | -            | 2            | -                 |
| <b>Profit/(loss) before tax, restructuring costs and discontinued operations</b>          | <b>(42)</b>  | <b>(45)</b>  | <b>72</b>    | <b>n/a</b>        |
| Tax   | 1            | 2            | (2)          | -                 |
| Loss attributable to non-controlling interests  | 2            | 5            | 2            | -                 |
| <b>Profit/(loss) after tax and before restructuring costs and discontinued operations</b> | <b>(39)</b>  | <b>(38)</b>  | <b>72</b>    | <b>n/a</b>        |
| Restructuring costs   | (107)        | (15)         | (5)          | -                 |
| Loss from discontinued operations   | -            | (50)         | (36)         | -                 |
| <b>Profit/(loss) after tax</b>  | <b>(146)</b> | <b>(103)</b> | <b>31</b>    | <b>n/a</b>        |
| <b>Net interest margin</b>  | <b>3.94%</b> | <b>3.80%</b> | <b>3.99%</b> | <b>+19 b.p.</b>   |
| <b>Cost-to-Income</b>   | <b>38%</b>   | <b>41%</b>   | <b>36%</b>   | <b>-5 p.p.</b>    |

b.p. = basis points, p.p. = percentage points ; 100 b.p. = 1 p.p.

The Ukrainian operations sold in April 2014 have been classified as discontinued operations in Q12014. Relevant reclassification made in previous quarters for comparison purposes.

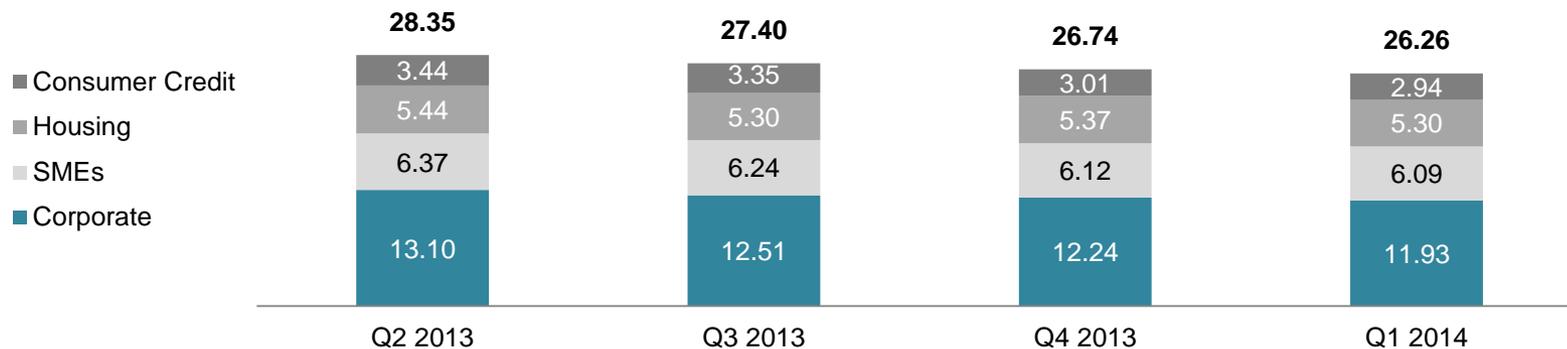
## Gross loans<sup>2</sup> by geography

(€bn)



## Gross loans<sup>2</sup> by customer type

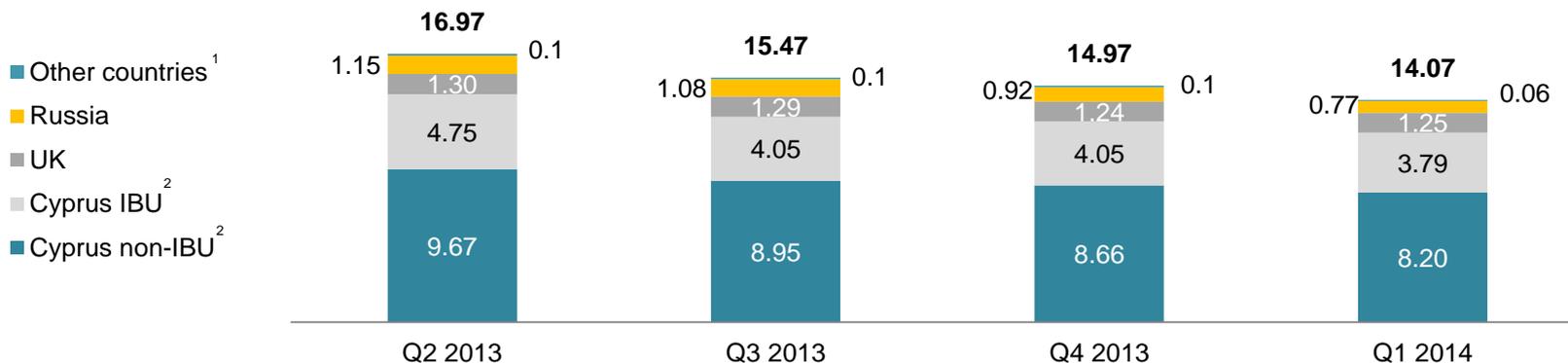
(€bn)



(1) Other countries: Greece, Romania and Ukraine  
 (2) Before fair value adjustments

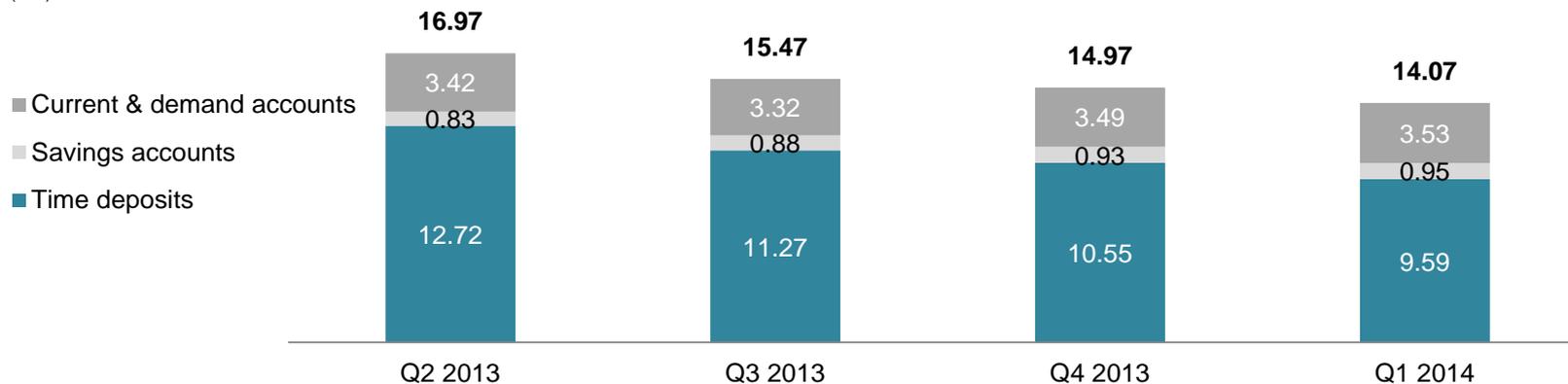
## Deposits by geography

(€bn)



## Deposits by type of deposit

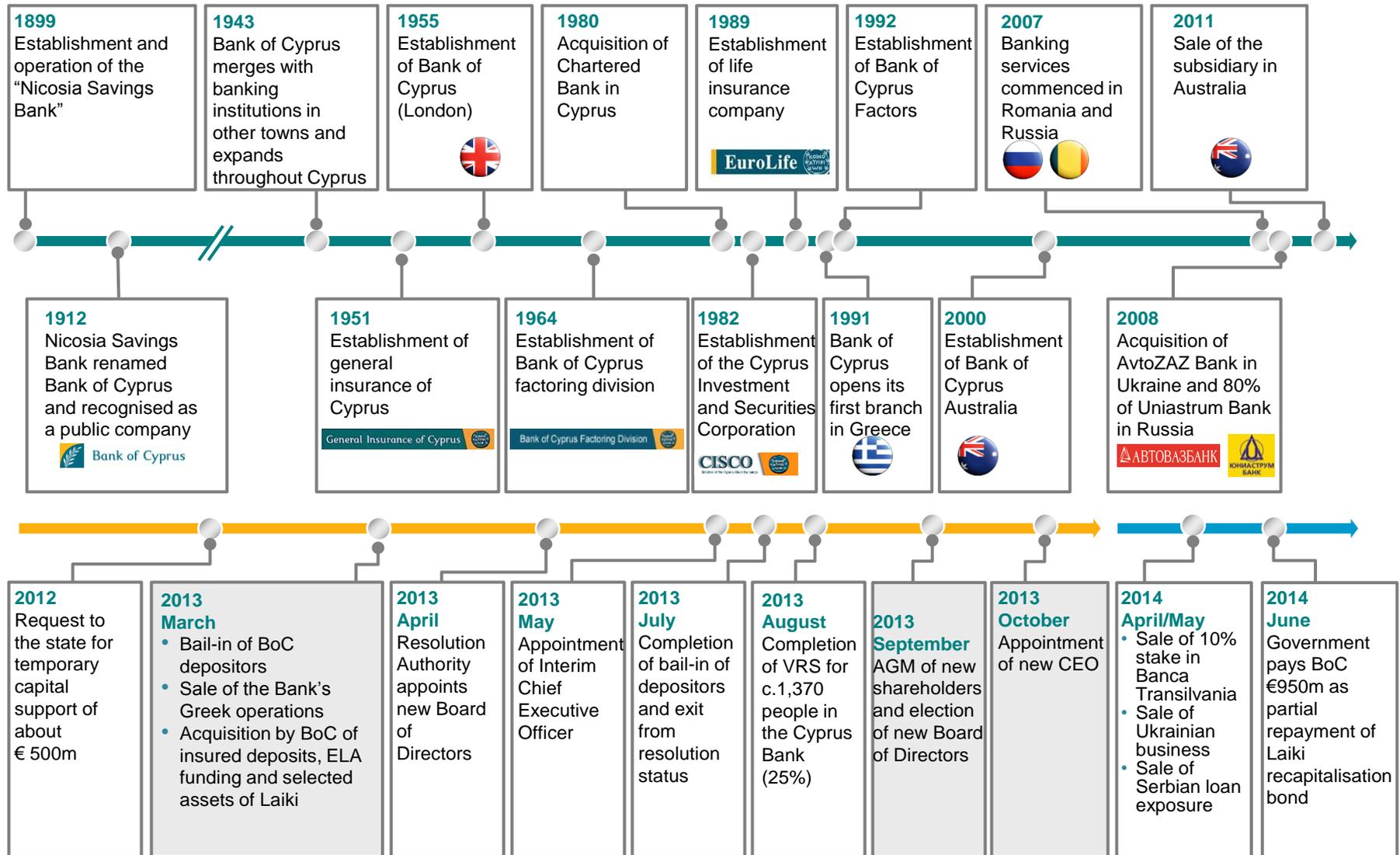
(€bn)



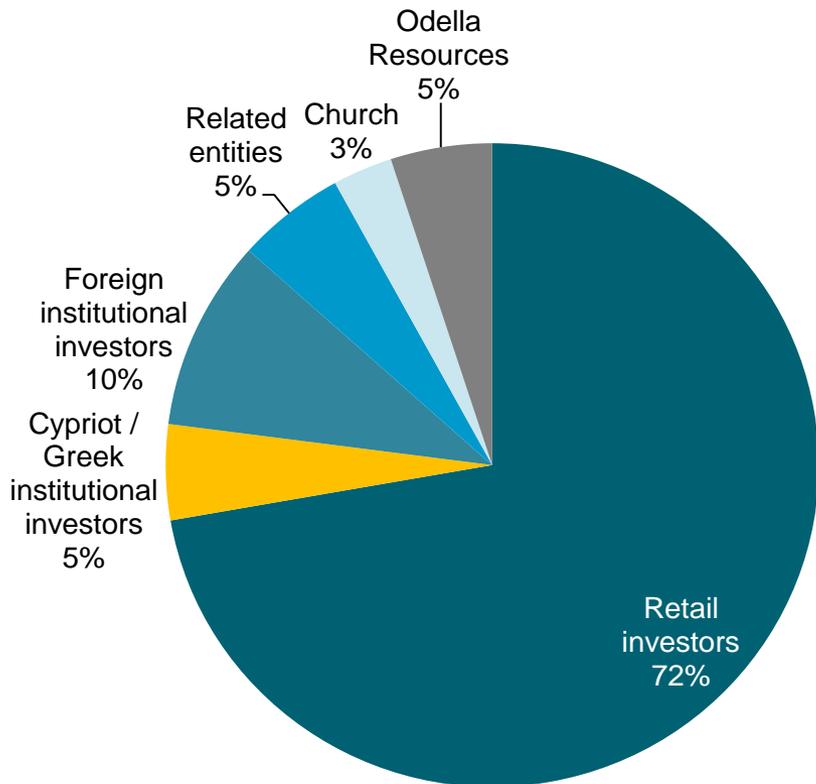
(1) Other countries: Romania and Ukraine (until March 2014)  
 (2) IBU = International business unit

| (€m)             |  | Q3 2013      | Q4 2013      | Q1 2014     | Q4 vs Q1 change |
|------------------|--|--------------|--------------|-------------|-----------------|
| Cyprus           | <b>Profit before impairments, restructuring costs and discontinued operations</b>        | <b>206</b>   | <b>220</b>   | <b>209</b>  | <b>(5%)</b>     |
|                  | Profit/(loss) after tax and before restructuring costs and discontinued operations       | (38)         | 59           | 101         | 71%             |
|                  | <b>Profit/(loss) after tax</b>   | <b>(145)</b> | <b>34</b>    | <b>96</b>   | <b>182%</b>     |
|                  | Cost to income ratio   | 33%          | 28%          | 30%         | 2pp             |
| Other operations | <b>Profit/(loss) before impairments, restructuring costs and discontinued operations</b> | <b>15</b>    | <b>(36)</b>  | <b>7</b>    | <b>n.m.</b>     |
|                  | Loss after tax and before restructuring costs and discontinued operations                | (1)          | (97)         | (29)        | (81%)           |
|                  | <b>Loss after tax</b>  | <b>(1)</b>   | <b>(137)</b> | <b>(65)</b> | <b>(47%)</b>    |
| Group            | <b>Profit before impairments, restructuring costs and discontinued operations</b>        | <b>221</b>   | <b>184</b>   | <b>216</b>  | <b>17%</b>      |
|                  | Profit/(loss) after tax and before restructuring costs and discontinued operations       | (39)         | (38)         | 72          | n.m.            |
|                  | <b>Profit/(loss) after tax</b>   | <b>(146)</b> | <b>(103)</b> | <b>31</b>   | <b>n.m.</b>     |
|                  | Cost to income ratio   | 38%          | 41%          | 36%         | (5pp)           |

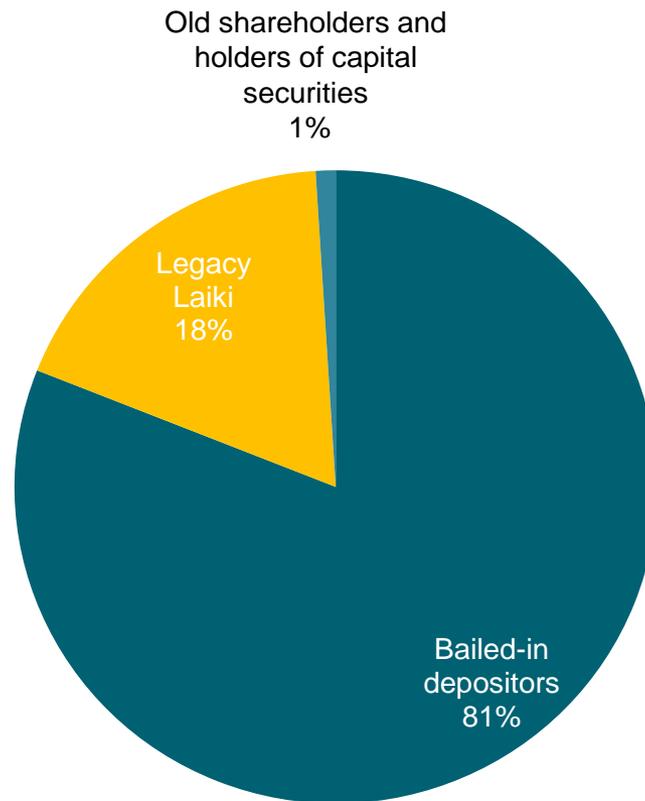
# Key period in Bank of Cyprus's history; election of new BoD and appointment of new CEO marks a new era



**Bank of Cyprus shareholding structure (pre-bail in)**  
Percent of holding



**Bank of Cyprus shareholding structure (post bail-in)**  
Percent of holding



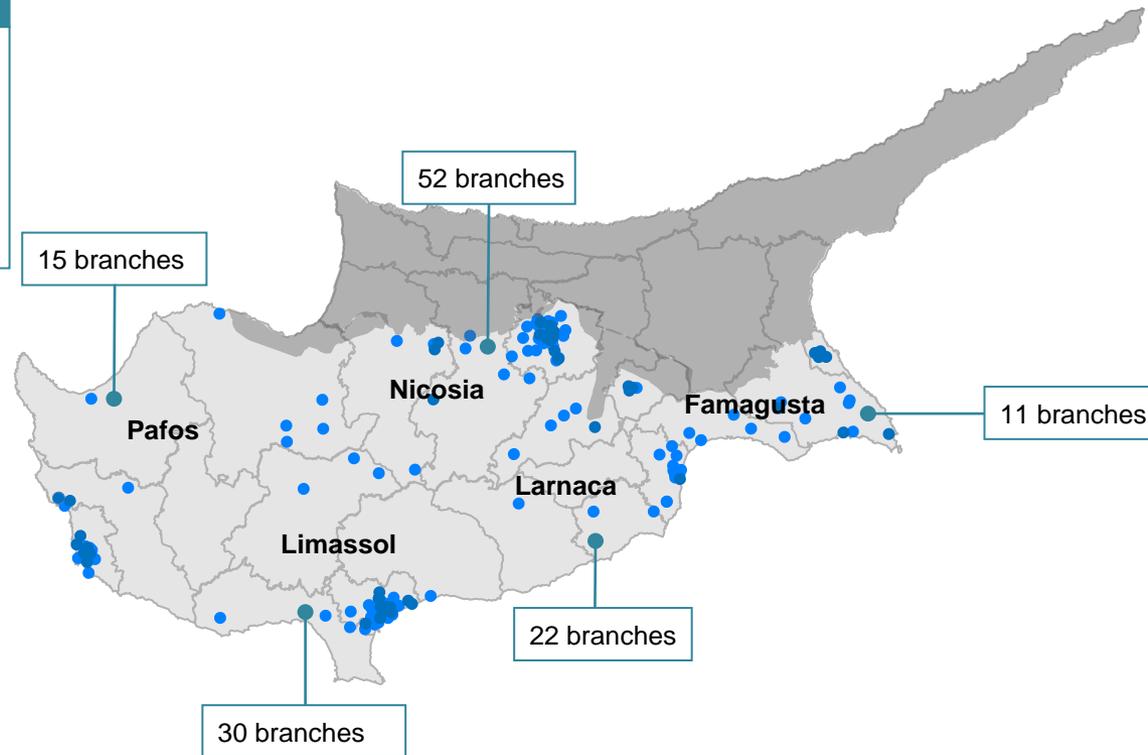
Retail and Corporate customers can complete cash and cheques transactions in 130 branches across Cyprus

## Key distribution metrics (Cyprus)

130 branches

169 ATMs

3 corporate banking centres

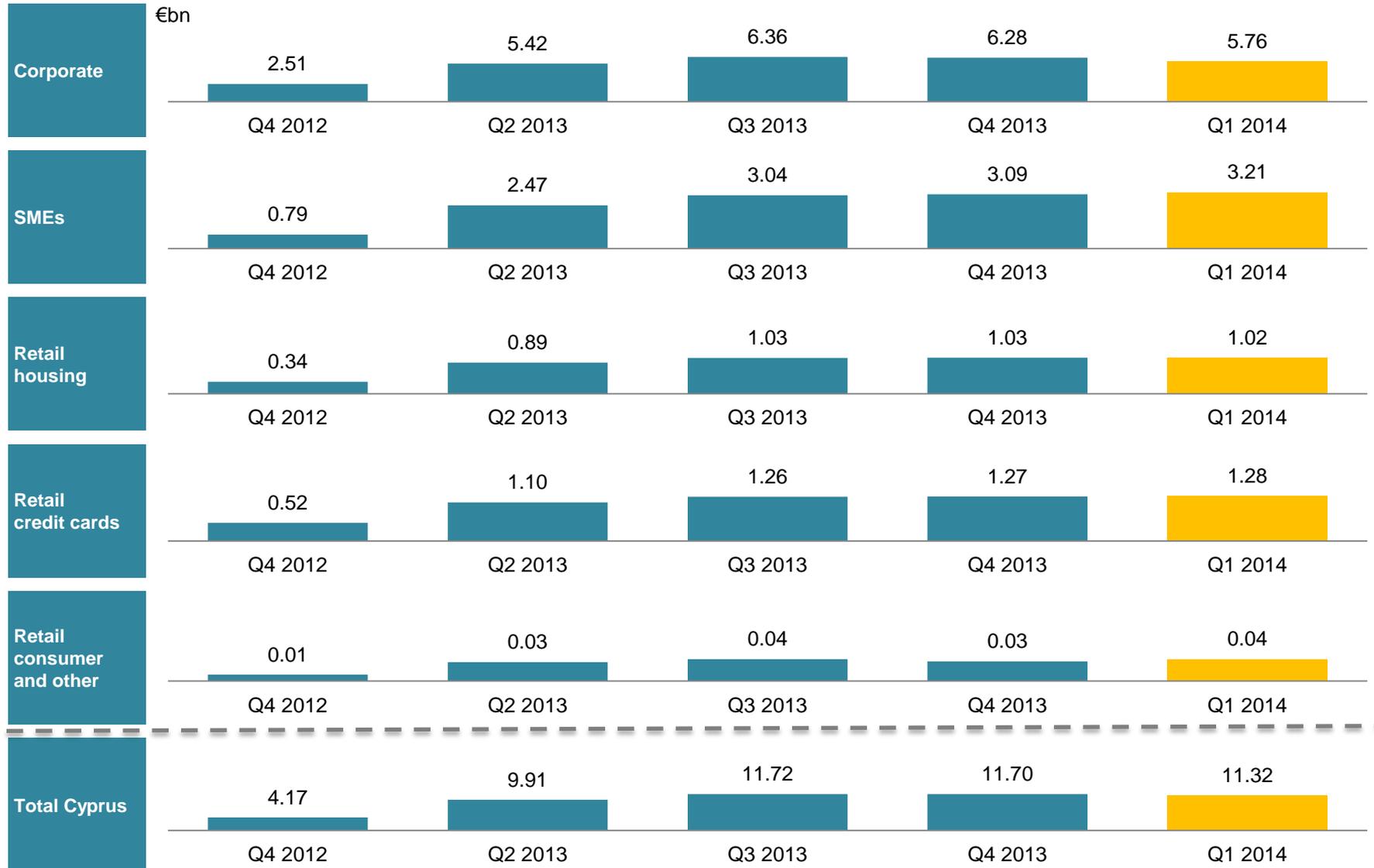


130  
branches

Pan Cyprus presence

# 90+ DPD loans<sup>1</sup> stabilising across business lines

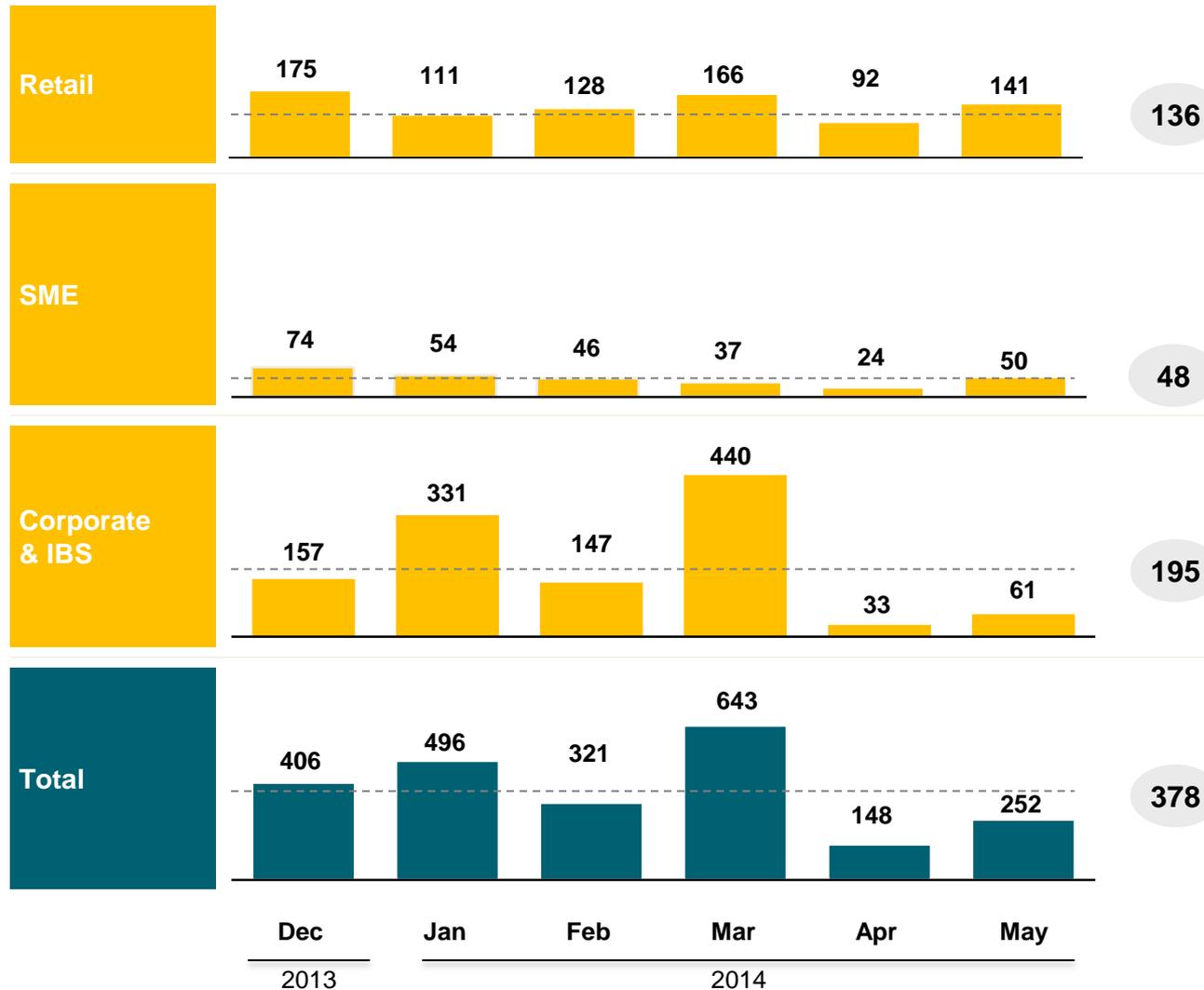
Asset quality



(1) Loans with a specific provision (impaired loans) and loans past due for more than 90 days but not impaired

# Restructuring activity steps-up after the transition to the new model

## Restructured loans, €m



Restructuring activity is ramping up after the low April figures

In the next months, the following is expected:

- Near completion of AQR exercise
- Completion and maturity of RRD operating model
- Restructuring activity will pick-up

xx 6-month average

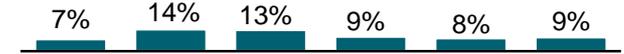
# Collection effectiveness has stabilised, after the seasonal effect of December and January, with exception of SME

Monthly Roll-rates: % of month/bucket balance transferred to next month's destination bucket

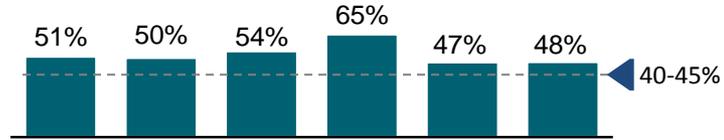
Retail

SME

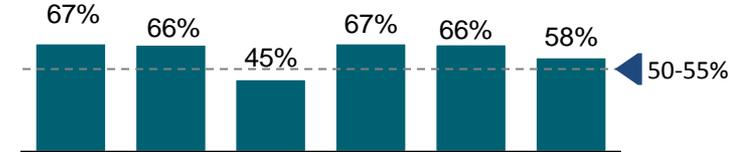
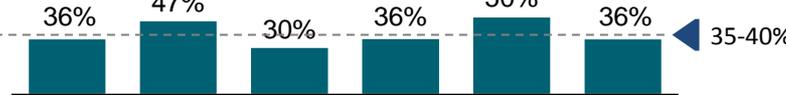
**Current → B1**  
(0-5 dpd → 6-30 dpd)



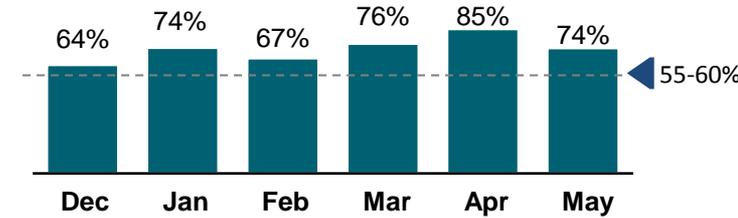
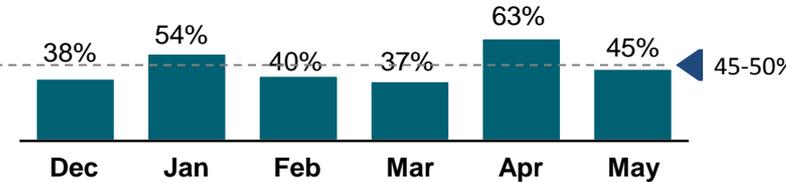
**B1 → B2**  
(6-30 dpd → 31-60 dpd)



**B2 → B3**  
(31-60 dpd → 61-90 dpd)



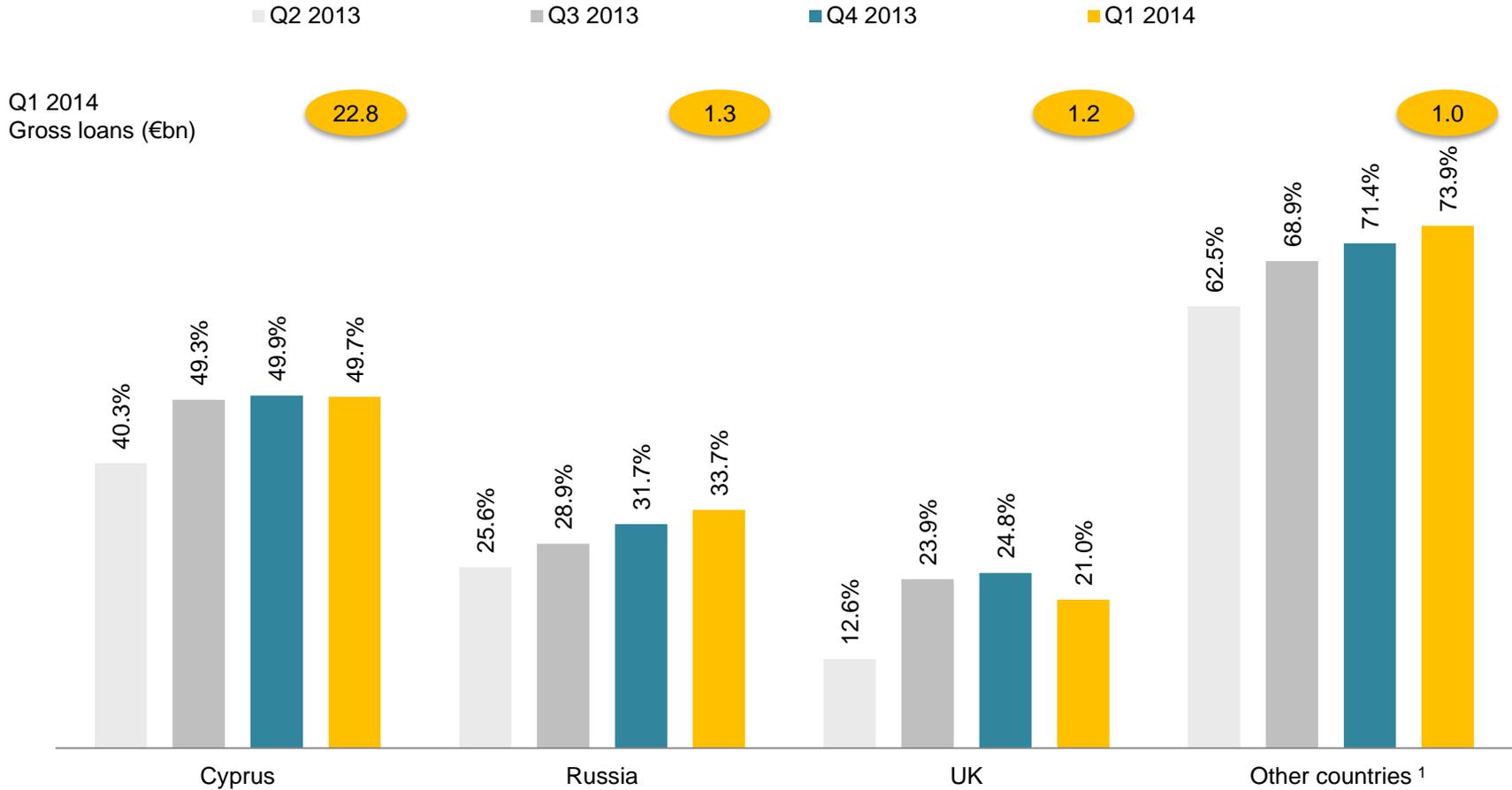
**B3 → B4**  
(61-90 dpd → 90+ dpd)



◀ Benchmark based on distressed SEE economies

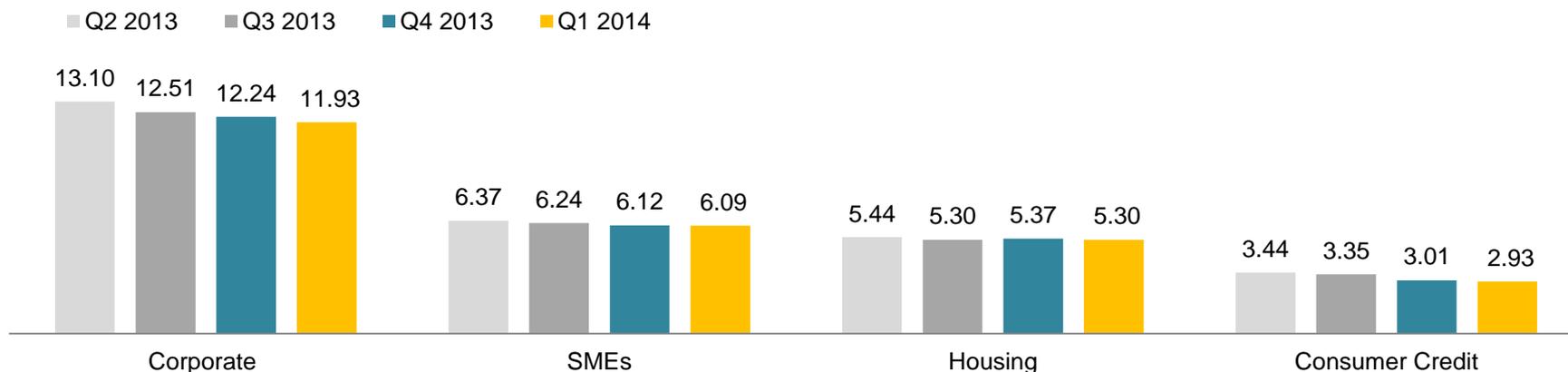


## 90+DPD ratios by Geography

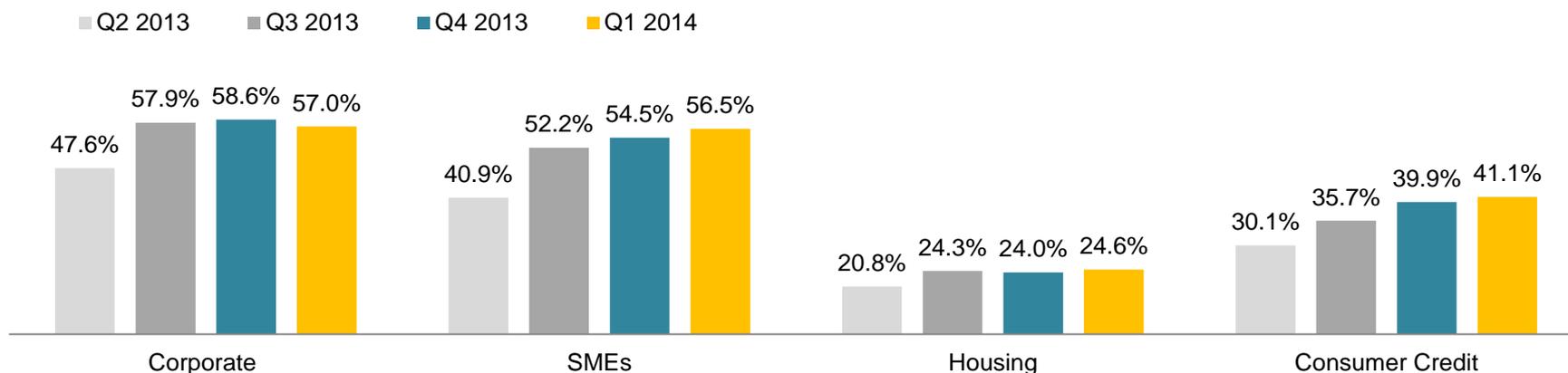


(1) Other countries: Romania, Ukraine and Greece

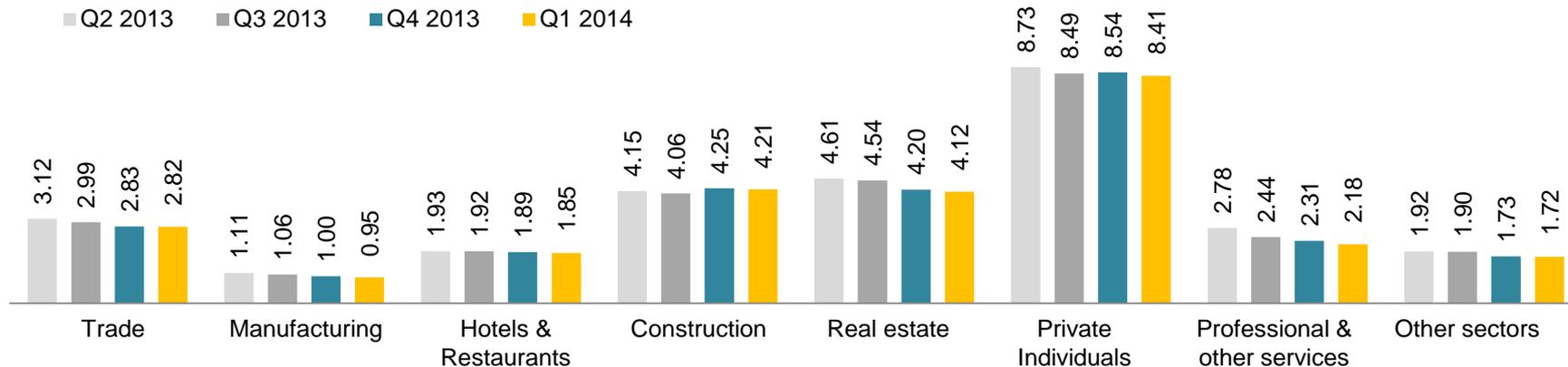
## Gross loans by customer type (€bn)



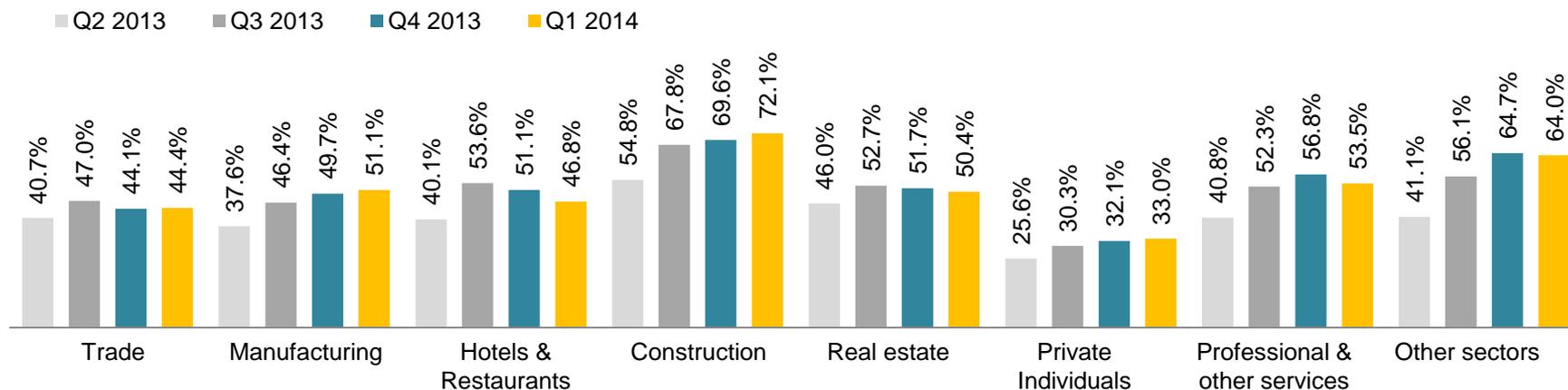
## 90+DPD ratios by customer type



## Gross loans by economic activity (€bn)



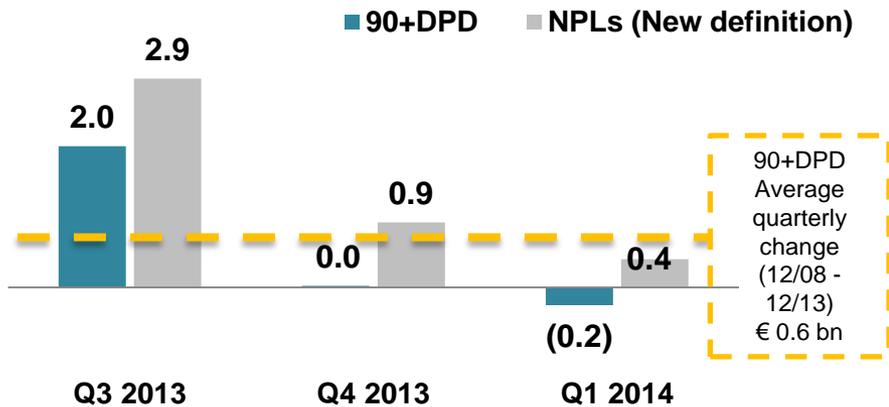
## 90+DPD ratios by economic activity



## Problem loans<sup>1</sup> (€ bn)



## Quarterly change in problem loans (€ bn)

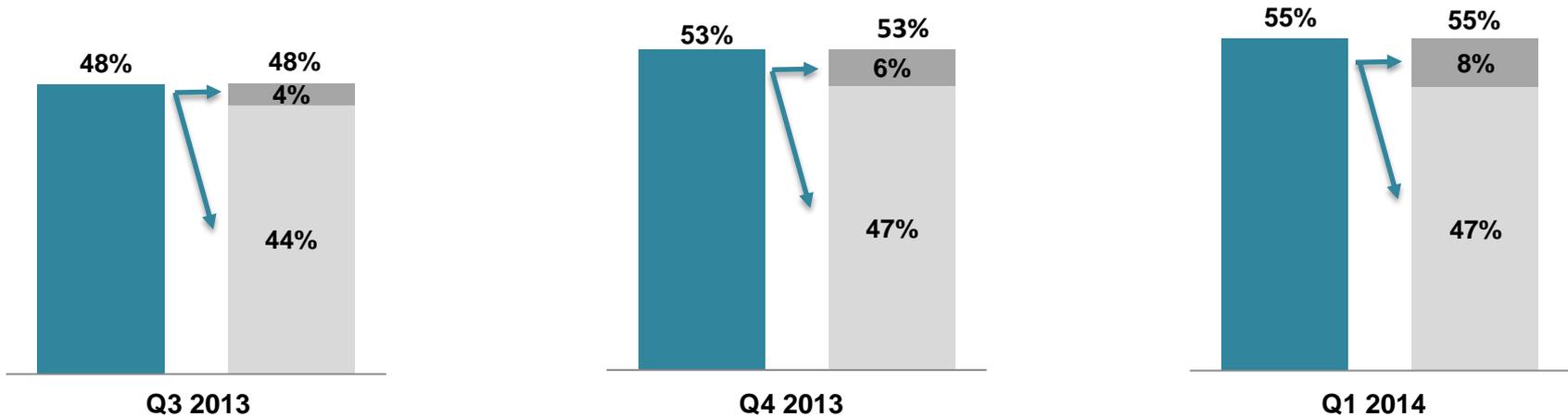


- 90+DPD<sup>2</sup> reduced by €247m during Q1 2014; first quarterly reduction after sixteen consecutive quarterly increases
- New-definition NPLs continue to rise as restructured loans remain classified as NPLs for longer
- NPLs growth rate decelerated to 3% for Q1 2014 (vs. Q4 2013 growth rate of 7%)

(1) Information for Q1 2013 is not available as it has not been possible to publish the financial results for the three months ended 31 March 2013  
 (2) 90+ DPD are loans with a specific provision (i.e. impaired loans) and loans past-due for more than 90 days as per IFRS

## New definition non-performing loans formation

- Loans restructured and less than 90 days past due
- Loans more than 90 days past due and loans restructured and more than 90 days past due
- New definition NPLs



- New definition of NPLs as from 1 July 2013; new definition NPLs ratio at 55% at 31 March 2014
- With restructured loans remaining classified as NPLs for a longer period, there will be a growing difference between 90+ DPD and NPLs in the future
- NPLs provisioning coverage ratio at 35% at 31 March 2014; taking into account tangible collateral, NPLs are fully covered
- At 31 March 2014, the NPLs ratio comprises **loans restructured and less than 90 days past due** (8% of gross loans) and **loans more than 90 days past due and loans restructured and more than 90 days past due** (47% of gross loans)

### 90+DPD analysis

|                     | Gross Loans<br>(before FV<br>adjustment on<br>initial recognition) | IFRS 90+DPD Loans |                  | Provisions<br>(including FV adjustment on<br>initial recognition) |             | Total value of collateral |             | Total coverage |
|---------------------|--|-------------------|------------------|---|-------------|---------------------------|-------------|----------------|
|                     | (€m)   | (€m)              | % of gross loans | (€m)  | % of 90DPD+ | (€m)                      | % of 90DPD+ |                |
| <b>Group</b>        |  |                   |                  |   |             |                           |             |                |
| Consumer credit     | 2,567  | 1,062             | 41%              | 447   | 42%         | 512                       | 48%         | 90%            |
| Housing             | 5,227  | 1,283             | 25%              | 311   | 24%         | 985                       | 77%         | 101%           |
| Non-real estate     | 8,266  | 4,391             | 53%              | 1,698   | 39%         | 2,926                     | 67%         | 105%           |
| Real estate         | 2,736  | 1,654             | 60%              | 617   | 37%         | 1,109                     | 67%         | 104%           |
| Construction        | 3,967  | 2,929             | 74%              | 977   | 33%         | 2,219                     | 76%         | 109%           |
| <b>Total Cyprus</b> | <b>22,763</b>  | <b>11,319</b>     | <b>50%</b>       | <b>4,050</b>  | <b>36%</b>  | <b>7,751</b>              | <b>68%</b>  | <b>104%</b>    |
| Other countries     | 3,500  | 1,437             | 41%              |   |             |                           |             |                |
| <b>Total Group</b>  | <b>26,263</b>  | <b>12,756</b>     | <b>49%</b>       |   |             |                           |             |                |

Note: Data as at Q1 2014

(1) Q1 2014 collateral have been indexed based on Q4 2013 index value

### NPL analysis

|                     | Gross loans<br>(before FV adjustment on<br>initial recognition) |               | NPLs             |              | Provisions<br>(including FV adjustment on<br>initial recognition) |              | Total value of Collateral |             | Total coverage |
|---------------------|---|---------------|------------------|--------------|---|--------------|---------------------------|-------------|----------------|
|                     | (€m)  | (€m)          | % of gross loans | (€m)         | % of NPLs   | (€m)         | % of NPLs                 |             |                |
| Group               |   |               |                  |              |   |              |                           |             |                |
| Consumer credit     | 2,567   | 1,261         | 49%              | 444          | 35%   | 650          | 52%                       | 87%         |                |
| Housing             | 5,227   | 1,833         | 35%              | 321          | 18%   | 1,479        | 81%                       | 98%         |                |
| Non-real estate     | 8,266   | 4,812         | 58%              | 1,667        | 35%   | 3,230        | 67%                       | 102%        |                |
| Real estate         | 2,736   | 1,915         | 70%              | 620          | 32%   | 1,359        | 71%                       | 103%        |                |
| Construction        | 3,967   | 3,159         | 80%              | 981          | 31%   | 2,428        | 77%                       | 108%        |                |
| <b>Total Cyprus</b> | <b>22,763</b>   | <b>12,980</b> | <b>57%</b>       | <b>4,033</b> | <b>31%</b>  | <b>9,146</b> | <b>70%</b>                | <b>102%</b> |                |
| Other countries     | 3,500   | 1,457         | 42%              |              |   |              |                           |             |                |
| <b>Total Group</b>  | <b>26,263</b>   | <b>14,437</b> | <b>55%</b>       |              |   |              |                           |             |                |

### Restructured loans analysis

|                     | Gross loans<br>(before FV adjustment on<br>initial recognition) |              | Restructured loans |            | Provisions<br>(including FV adjustment on<br>initial recognition) |              | Total value of collateral |             | Total coverage |
|---------------------|---|--------------|--------------------|------------|---|--------------|---------------------------|-------------|----------------|
|                     | (€m)  | (€m)         | % of gross loans   | (€m)       | % of restructures   | (€m)         | % of restructured loans   |             |                |
| Group               |   |              |                    |            |   |              |                           |             |                |
| Consumer credit     | 2,567   | 411          | 16%                | 35         | 9%  | 304          | 74%                       | 83%         |                |
| Housing             | 5,227   | 1,489        | 28%                | 50         | 3%  | 1,355        | 91%                       | 94%         |                |
| Non-real estate     | 8,266   | 1,853        | 22%                | 367        | 20%   | 1,509        | 81%                       | 101%        |                |
| Real estate         | 2,736   | 742          | 27%                | 83         | 11%   | 691          | 93%                       | 104%        |                |
| Construction        | 3,967   | 1,138        | 29%                | 225        | 20%   | 997          | 88%                       | 107%        |                |
| <b>Total Cyprus</b> | <b>22,763</b>   | <b>5,633</b> | <b>25%</b>         | <b>760</b> | <b>13%</b>  | <b>4,856</b> | <b>86%</b>                | <b>100%</b> |                |
| Other countries     | 3,500   | 482          | 14%                |            |   |              |                           |             |                |
| <b>Total Group</b>  | <b>26,263</b>   | <b>6,116</b> | <b>23%</b>         |            |   |              |                           |             |                |

In addition to the above, the loans acquired from Laiki Bank include rescheduled loans of a gross amount on 31 March 2014 of €1.605m which were rescheduled prior to the acquisition date (29 March 2013)

Note: Data as at Q1 2014

(1) Q1 2014 collateral have been indexed based on Q4 2013 index value

| (€m)                   | Total Cyprus gross loans<br>(before FV adjustment on<br>initial recognition) | Consumer credit | Housing      | Non-real estate | Real estate  | Construction |
|------------------------|--|-----------------|--------------|-----------------|--------------|--------------|
| Performing             | 9,669  | 1,257           | 3,331        | 3,304           | 935          | 842          |
| < 30 days past due     | 707  | 109             | 316          | 189             | 36           | 57           |
| 31 - 90 days past due  | 1,068  | 126             | 297          | 364             | 125          | 156          |
| 91 - 180 days past due | 599  | 82              | 169          | 161             | 53           | 134          |
| > 180 days past due    | 3,020  | 364             | 494          | 1,172           | 336          | 654          |
| Impaired Loans         | 7,700  | 629             | 620          | 3,076           | 1,251        | 2,124        |
| <b>Total Cyprus</b>    | <b>22,763</b>  | <b>2,567</b>    | <b>5,227</b> | <b>8,266</b>    | <b>2,736</b> | <b>3,967</b> |

**90+DPD: €11,319m**

Note: Data as at Q1 2014

### Remaining maturity of loans

| (€m)                | Total Cyprus gross loans | One year or less | One to five years | Over five years | Expired <sup>1</sup> | On demand    |
|---------------------|--------------------------|------------------|-------------------|-----------------|----------------------|--------------|
| Consumer credit     | 2,567                    | 58               | 420               | 842             | 668                  | 579          |
| Housing             | 5,227                    | 23               | 127               | 4,428           | 649                  | -            |
| Non-real estate     | 8,266                    | 325              | 954               | 3,388           | 1,900                | 1,699        |
| Real estate         | 2,736                    | 244              | 479               | 673             | 1,210                | 130          |
| Construction        | 3,967                    | 452              | 948               | 493             | 1,722                | 352          |
| <b>Total Cyprus</b> | <b>22,763</b>            | <b>1,102</b>     | <b>2,928</b>      | <b>9,824</b>    | <b>6,149</b>         | <b>2,760</b> |

Note: Data as at Q1 2014

(1) Expired loans are loans whose repayment schedule has lapsed and has not been formally extended by the Bank. These loans are usually handled by the Debt Recovery Division f RRD.

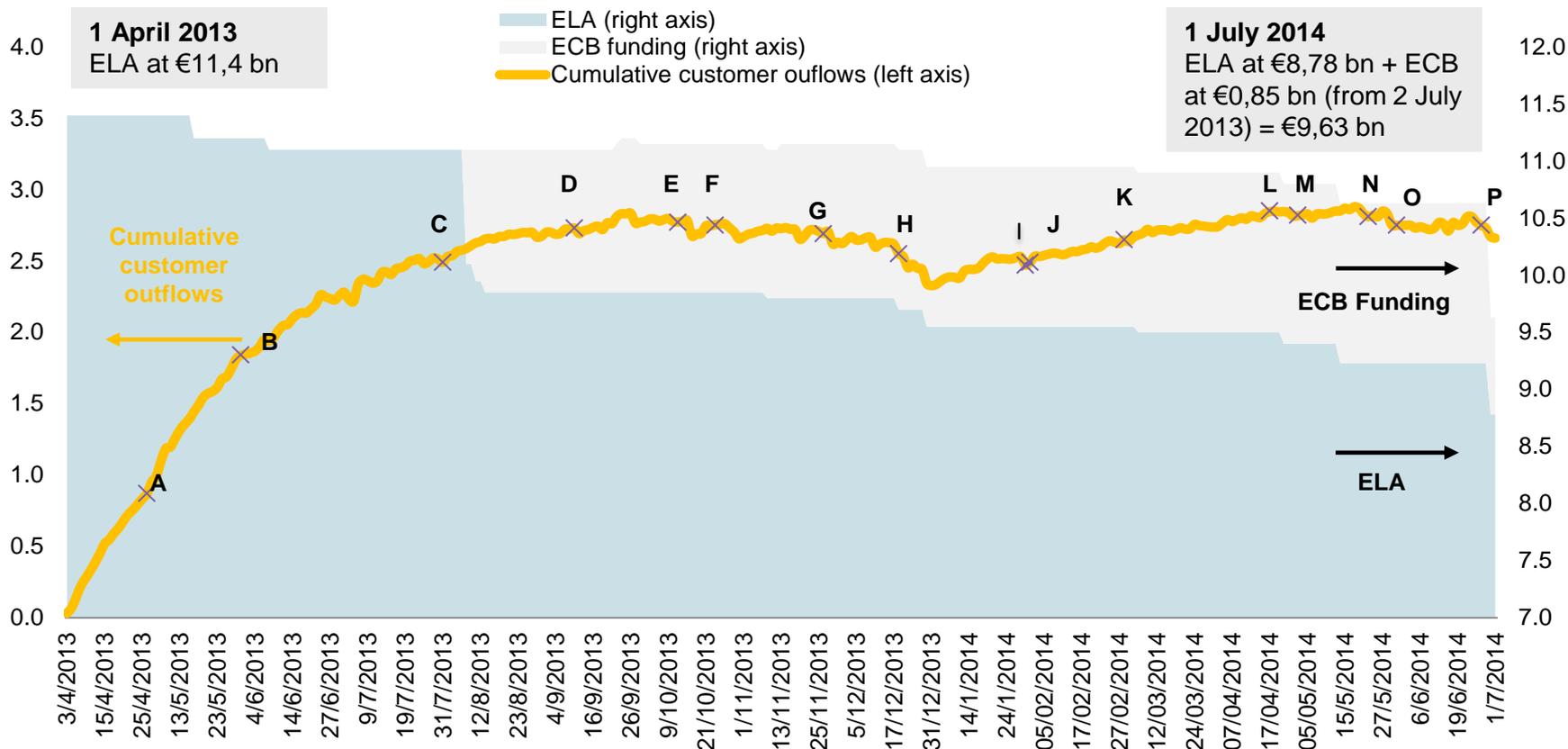
## Provisional Capital base and Risk Weighted Assets from CRD III to CRD IV/CRR

| € m   |               |              |
|---|---------------|--------------|
| <b>Core Tier 1 at 31.12.2013</b>  | <b>2,282</b>  | <b>10.2%</b> |
| Add back: deductions (mainly investments in FSEs <sup>1</sup> within 15% of CET1) | 135           |              |
| Other (mainly revaluation reserve available to cover risks or losses)             | 79            |              |
| <b>CET1 at 31.12.2013</b>   | <b>2,496</b>  | <b>10.5%</b> |
| <b>Risk weighted assets per CRD III at 31.12.2013</b>                             | <b>22,441</b> |              |
| Less: deferred tax asset  | (461)         |              |
| Add: deferred tax asset and investments in FSEs up to 15% of CET1                 | 936           |              |
| Other credit risk increases of RWAs   | 933           |              |
| <b>Risk weighted assets per CRDIV/CRR 31.12.2013</b>                              | <b>23,849</b> |              |

Data as at Q1 2014

(1) FSE = Financial sector entities

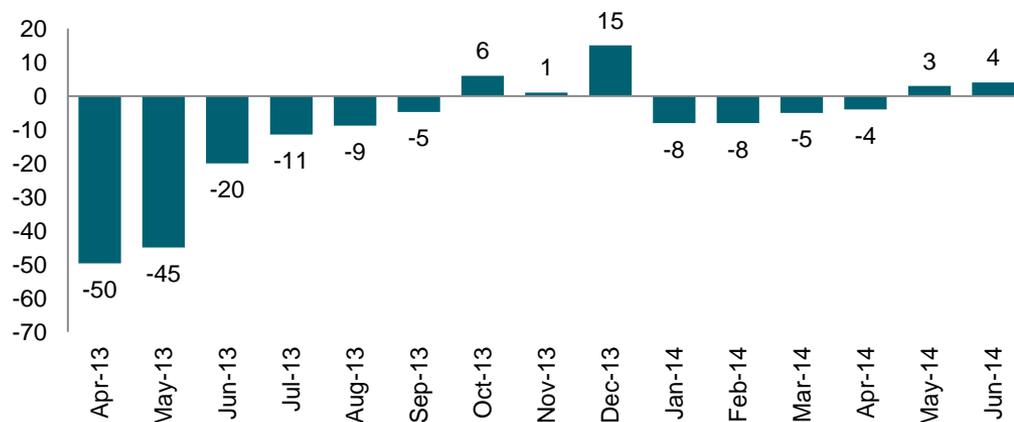
## Cumulative customer outflows, ELA and ECB Funding (€bn)



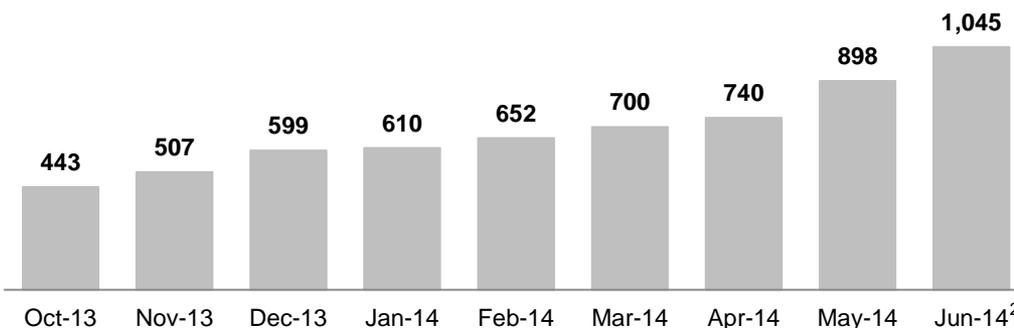
- (A) Interim BoD
- (B) Interim CEO
- (C) Recapitalisation and Resolution Exit
- (D) New BoD
- (E) FY2012 results
- (F) New CEO
- (G) 6M2013 results
- (H) 9M2013 results
- (I) Release of six-month time deposits
- (J) Agreement for the sale of Ukrainian business
- (K) FY2013 preliminary results
- (L) Completion sale of Ukrainian business and Sale of investment in BT
- (M) Partial release of nine-month time deposits
- (N) Sale of Loans in Serbia
- (O) Q12014 results
- (P) Republic of Cyprus repays sovereign bond held by Bank of Cyprus



Average daily customer flows per month (€m)



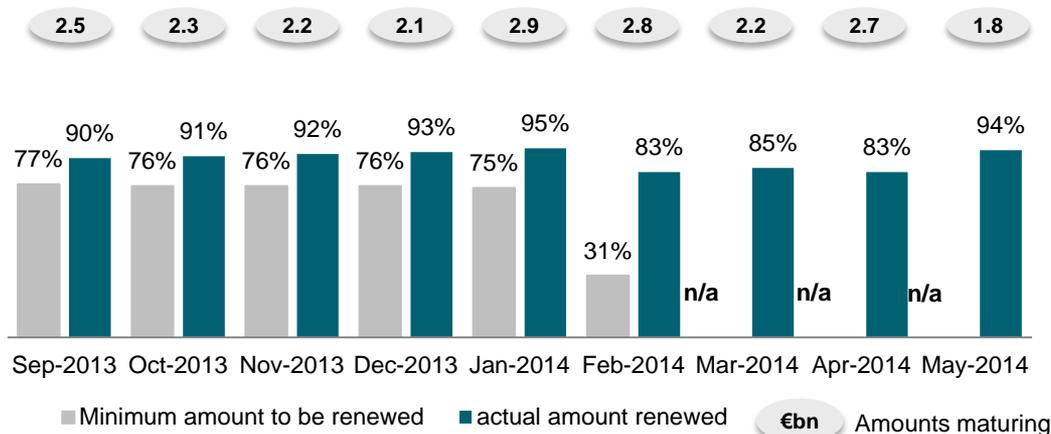
Increasing fresh funds balances<sup>1</sup> (€m)



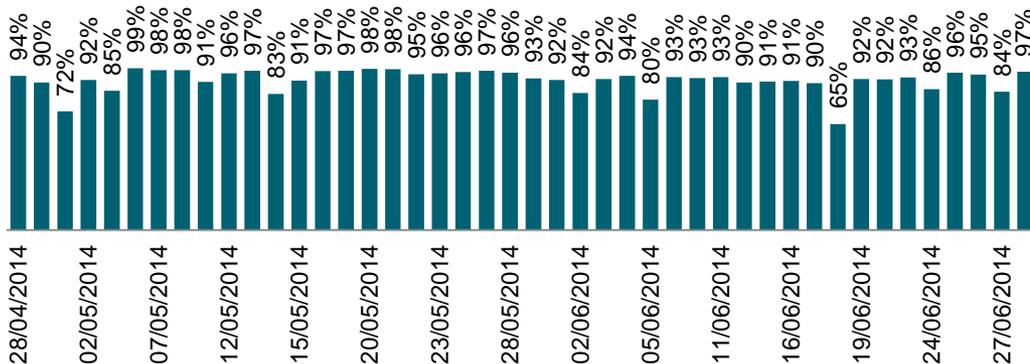
- Customer outflows significantly abated during H1 2014 and the deposit base showed signs of stabilisation
- Customer outflows during Q1 2014 reflect one off items and seasonality factors such as payments of taxes, dividends by international companies and the impact from the release of the 6m decree deposits as well as the relaxation of restrictive measures
- During Q2 2014 the Bank experienced customer inflows despite the gradual release of the 9m decree deposits and the abolition of internal controls at 30 May 2014
- Fresh funds balance<sup>1</sup> increased to €1,045m. The amount of fresh money is approximately 9.3% of total customer deposits

(1) Funds received from abroad minus funds sent abroad per customer, post March 2013 and not subject to restrictive measures  
 (2) Post the IT migration this includes amounts from ex-Laiki accounts

## Renewal of maturing fixed term deposits – monthly data



## Renewal of maturing fixed term deposits – daily data



- Actual renewals of maturing Fixed Term deposits have remained significantly higher than minimum required under restrictive measures (averaging higher than 90% compared to a minimum required of around 75%)
- Post relaxation of restrictive measures, actual renewals dropped to around 86% for the period February to May 2014, as they include the 6m and 9m decree deposits that were released, increasing to more than 90% in May 2014
- During June 2014, following the full relaxation of internal controls, renewals have remained at very high levels

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