

## Group Financial Results for the year ended 31 December 2015

31 March 2016



# Audited FY2015 financial results – Highlights

## Improving Asset Quality

- 90+ DPD<sup>1</sup> down by €1,3 bn or 10% during FY2015; 90+ DPD ratio at 50%
- 90+ DPD provision coverage boosted by 7 percentage points to 48%; Elevated provision charges for 4Q2015 following the assumption changes in the Bank's provisioning methodology
- Intensify restructuring and workout activity
- Set up of Real Estate Management Unit (REMU) to take ownership of, manage and monetise real estate assets in settlement of customer obligations

## Strong Capital Position

- CET1 ratio (transitional basis) at 14,0%; Well above the minimum regulatory requirement of 11,75%
- CET1 ratio (fully loaded) at 13,1%
- Leverage ratio at 12,6%, one of the highest among EU peers, reflecting a very high RWA intensity of 85%

## Normalising Funding Structure

- ELA reduced by €1,6 bn post 3Q2015 to a current level of €3,3 bn; Reduction of €8,1 bn since peak
- Customer deposits<sup>2</sup> increased by €1,6 bn or 12% during FY2015
- Customer deposits increased to 61% of Total assets
- Ratio of Loans to Deposits (L/D) improved to 121%

## Income Statement

- Profit before provisions of €624 mn for FY2015
- Provisions for impairment of loans of €630 mn for 4Q2015, with a full year charge of €959 mn for FY2015
- Loss after tax from continuing operations and Loss after tax of €394 mn and €438 mn for FY2015, respectively

## Dominant Franchise in a recovering economy

- Deposit market share of 28,2% at 31 December 2015; a 3,4 percentage points market share gain during 2015
- New lending of €0,6 bn during 2015 to support economic recovery and promising sectors
- Cypriot economy growing faster than expected; Exited from Troika MoU in March 2016

(1) Loans in arrears for more than 90 days (90+ DPD) are defined as loans with a specific provision and loans past-due for more than 90 days.  
(2) Adjusted for the disposal of the Russian operations.

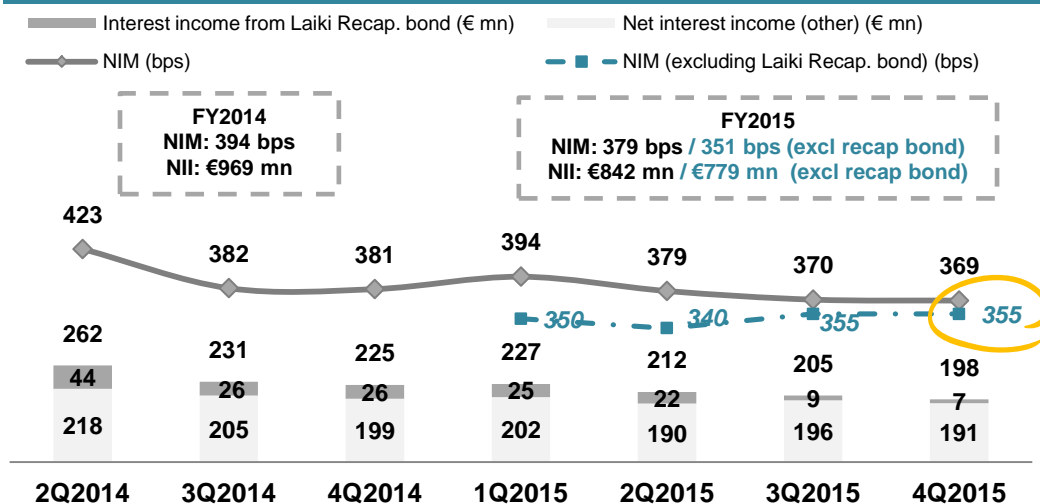
# Income Statement Review

€ mn	FY2015	FY2014 <sup>3</sup>	4Q2015	3Q2015 <sup>4</sup>	qoq %
Total income	1.040	1.168	253	251	1%
Total expenses	(416)	(427)	(119)	(102)	16%
<b>Profit before provisions and impairments<sup>1</sup></b>	<b>624</b>	<b>741</b>	<b>134</b>	<b>149</b>	<b>-10%</b>
Provisions for impairment of customer loans net of gain on derecognition of loans and changes in expected cash flows on acquired loans	(959)	(770)	(630)	(96)	560%
Impairments of other financial and non financial assets	(62)	(90)	(24)	(6)	313%
Share of profit from associates	6	5	2	1	-
<b>(Loss)/profit before tax, restructuring costs and discontinued operations</b>	<b>(391)</b>	<b>(114)</b>	<b>(518)</b>	<b>48</b>	<b>-</b>
Tax	(9)	(11)	8	(8)	-
Profit attributable to non-controlling interests	6	19	1	5	-
<b>(Loss)/profit after tax from continuing operations<sup>2</sup></b>	<b>(394)</b>	<b>(106)</b>	<b>(509)</b>	<b>45</b>	<b>-</b>
Restructuring costs	(43)	(36)	(16)	(5)	205%
Loss from disposal group held for sale/discontinued operations	(38)	(166)	0	(9)	-100%
Net gain/(loss) on disposal of non-core assets	37	47	13	(18)	-177%
<b>(Loss)/profit after tax</b>	<b>(438)</b>	<b>(261)</b>	<b>(512)</b>	<b>13</b>	<b>-</b>
<b>Net interest margin</b>	<b>379 bps</b>	<b>394 bps</b>	<b>369 bps</b>	<b>370 bps</b>	<b>-1 bp</b>
<b>Cost-to-Income ratio</b>	<b>40%</b>	<b>37%</b>	<b>47%</b>	<b>41%</b>	<b>+6 p.p.</b>

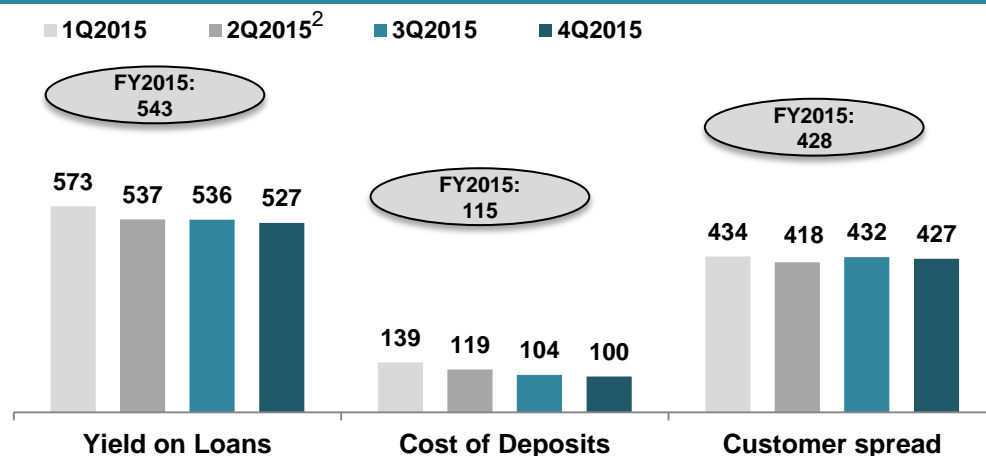
- (1) Profit before provisions and impairments, gains on derecognition and changes on expected cash flows on acquired loans, restructuring costs and discontinued operations.  
(2) (Loss)/profit after tax and before restructuring costs, discontinued operations and net profit on disposal of non-core assets.  
(3) FY2015 is not comparable to FY2014 given the significant deleveraging completed since then, including, among others, the repayment of the sovereign bond held by the Bank by the Republic of Cyprus and the disposal of the majority of the Russian operations during 3Q2015.  
(4) As from 4Q2014, the Group's operations in Russia are treated as disposal group held for sale and results have been presented accordingly as discontinued operations according to IFRS5. In September 2015, the Bank completed the sale of the majority of its Russian operations. The part of the operations not disposed of, has ceased to be classified as held for sale and its results are presented as part of the continuing operations.

# Net Interest Income and Net Interest Margin

## Net Interest Income and Net Interest Margin



## Yield of Loans, Cost of Deposits and Customer Spread in Cyprus operations<sup>1</sup> (bps)

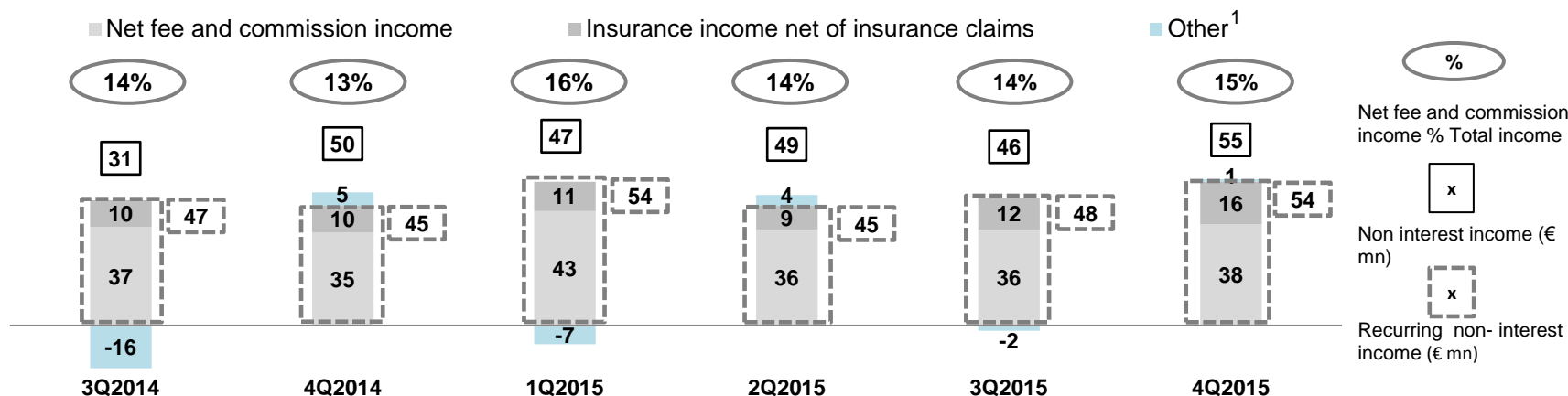


- (1) Includes all currencies  
 (2) 2Q2015 and year to date 1H2015 that has been adjusted to exclude non recurring items

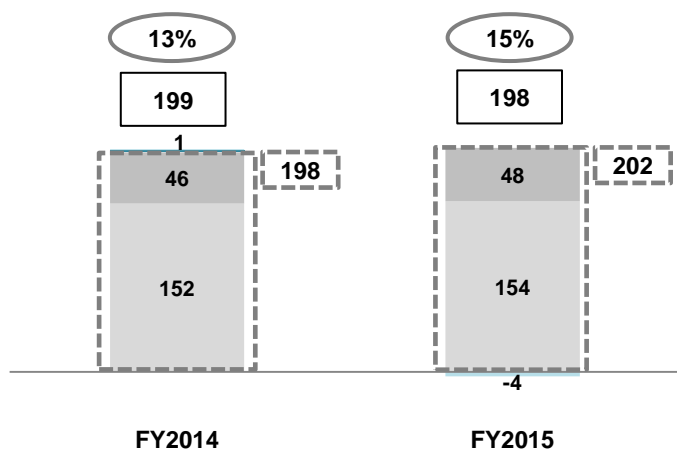
- 4Q2015 Net Interest Income (NII) at €198 mn, compared to €205 mn for 3Q2015, reflecting a lower yield on restructured loans partly due to restructurings made during the 4Q2015 and deleverage actions
- The reduction in NII during 2015 reflects the reduction in lending rates, the gradual repricing of deposits and the repayment of a bond by the Republic of Cyprus in June and December of 2015
- Net Interest Margin (NIM) remains healthy at 3,69% for 4Q2015; Adjusting for the Laiki Recapitalisation bond, the NIM remained unchanged qoq at 3,55%
- Customer spread in Cyprus decreased to 427 bps in 4Q2015 compared to 432 bps in 3Q2015, with the reduction reflecting a lower yield on loans partly due to loans restructuring
- Going forward the Bank will address the pressure on NII via new loan origination, while maintaining lending yields despite growing competition

# Analysis of Non-interest income

## Analysis of Non Interest Income (€ mn) – Quarterly



## Analysis of Non Interest Income (€ mn) – Annual

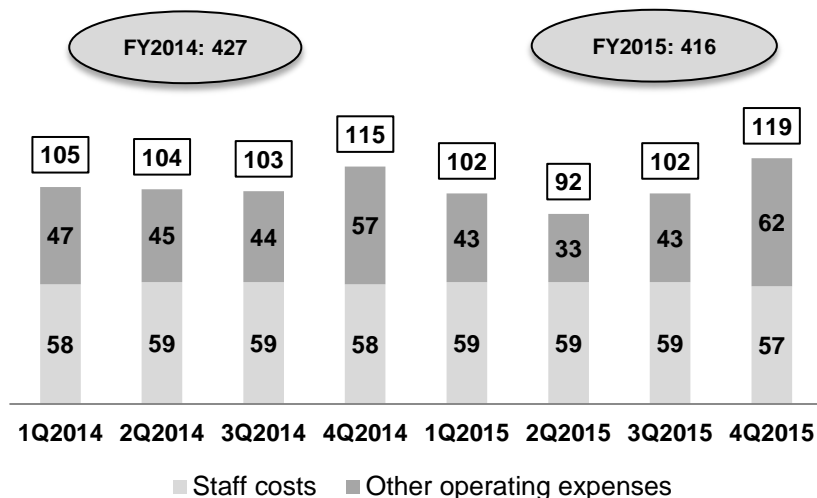


- Non-interest income stood at €55 mn for 4Q2015, compared to €46 mn for 3Q2015; Non-interest income of €198 mn for FY2015, compared to €199 mn for FY2014
- The majority of non-interest income is **recurring income from fee and commission income and insurance income** stood at €54 mn for 4Q2015 (about 15% of total income); Recurring income from fee and commission income and insurance income stood at €202 mn for FY2015, compared to €198 mn for FY2014
- Going forward, the Bank will focus on diversifying its income streams by further developing its fee-generating activities, such as the international business services, wealth management and insurance business

(1) Comprising (a) Net FX gains / (losses) & Net gains/(losses) on other financial instruments, (b) Losses from revaluation and disposal of investment properties and (c) other income.

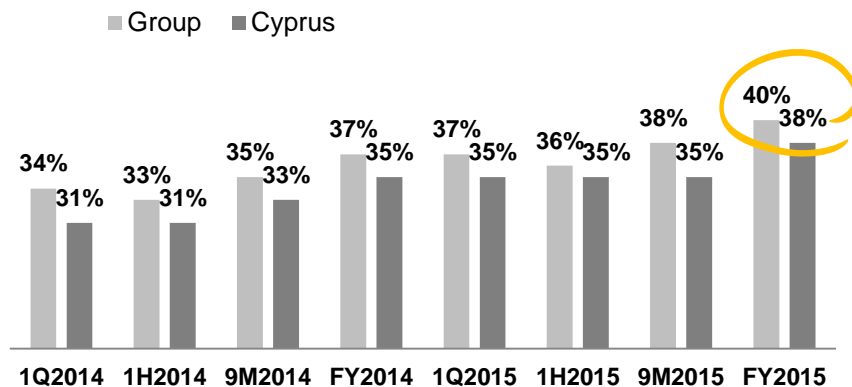
# Total expenses

## Total expenses (€ mn)



- Total expenses for 4Q2015 increased to €119 mn from €102 mn for 3Q2015, with the increase reflecting primarily higher non-recurring advisory and professional expenses and increased provisions for litigations and legal settlements. Going forward, the run-rate for other operating expenses is expected to be in line with earlier quarters of 2015
- Staff costs for 4Q2015 at €57 mn in line with the previous quarters
- Total expenses for FY2015 totalled €416 mn compared to €427 mn for FY2014

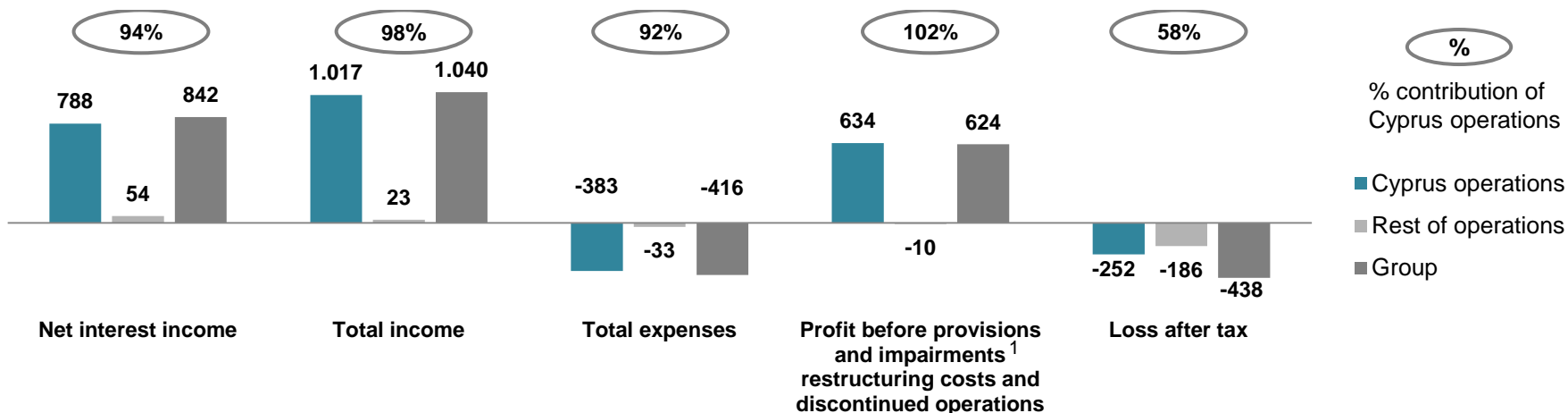
## Cost to Income Ratio



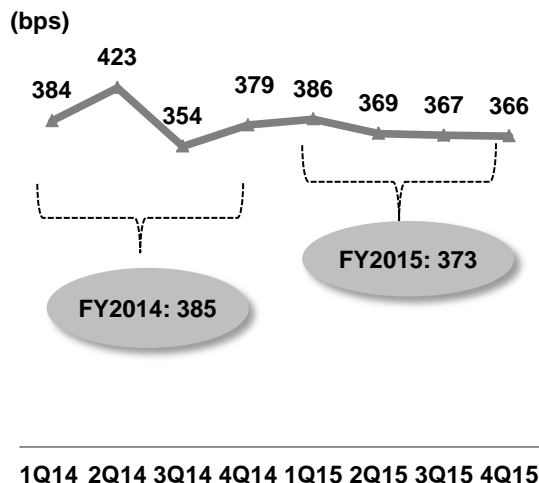
- The cost to income ratio for FY2015 was 40%, compared to 37% for FY2014
- Actions for focused, targeted cost containment:**
  - Tangible savings through a targeted cost reduction program for operating expenses and through a program of staff exits
  - Introduction of appropriate technology/processes to enhance product distribution channels and reduce operating costs
  - Introduction of HR policies aimed at enhancing productivity

# Income Statement Highlights – Group vs Cyprus

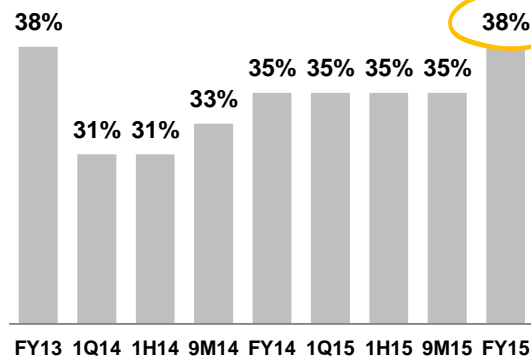
## FY2015 Cyprus Vs Group performance (€ mn)



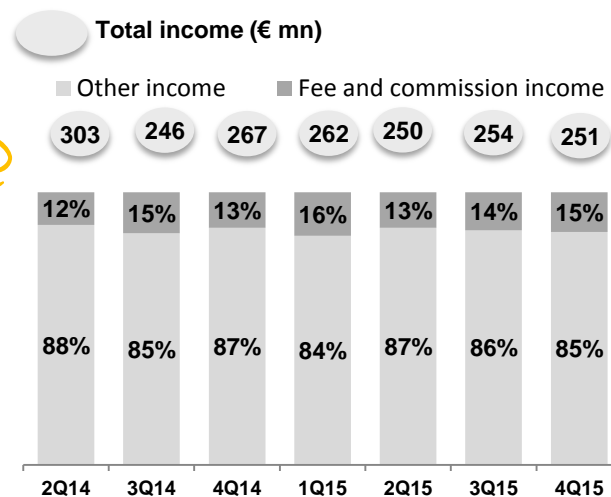
### High NIM in Cyprus operations



### Low Cost to Income ratio for Cyprus operations



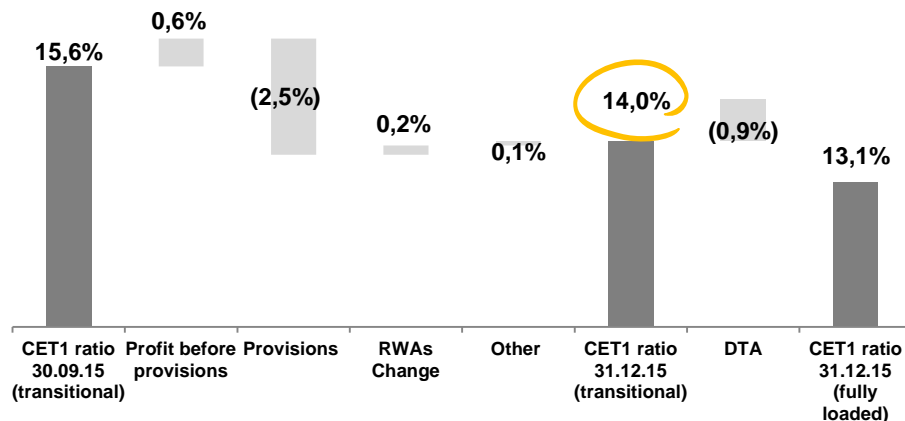
### Steady Fee and commission income for Cyprus operations



(1) Profit before provisions and impairments, gains on derecognition and changes on expected cash flows on acquired loans, restructuring costs and discontinued operations.

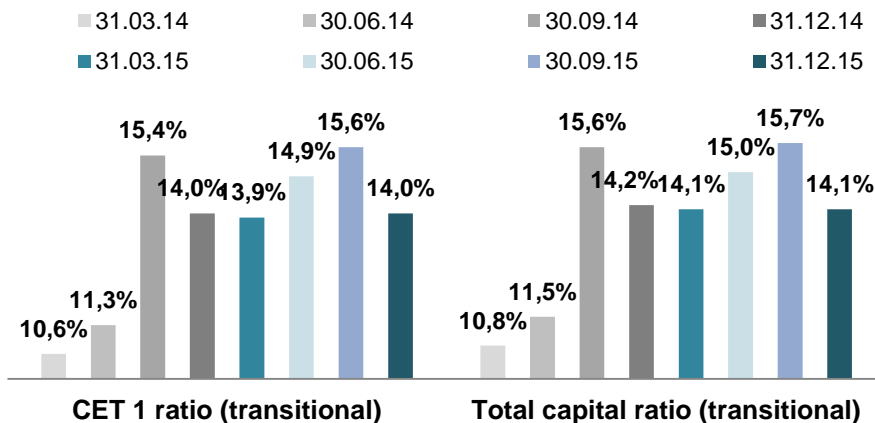
# Capital Position

## Evolution for CET1 ratio during 4Q2015



- **CET1 ratio (transitional basis) totalled 14,0% at 31 December 2015**, compared to 15,6% at 30 September 2015. Adjusting for DTA, the Fully Loaded CET1 ratio totalled 13,1%
- CET1 ratio remains higher than the minimum required ratio of 11,75%
- The reduction in the CET1 ratio reflects the losses incurred during 4Q2015 due to elevated provisions for impairment of loans following the assumption changes in the Bank's provisioning methodology in relation to the on-going regulatory dialogue with the ECB regarding the SREP. These changes relate to extending significantly the recovery periods and applying additional realisation discounts on the most stressed non-performing portfolios, with both changes being a function of the Bank's strategy for recovering delinquent exposures
- The changes significantly bridged the regulatory dialogue with the ECB and **boosted the 90+ DPD provisioning coverage to 48%**

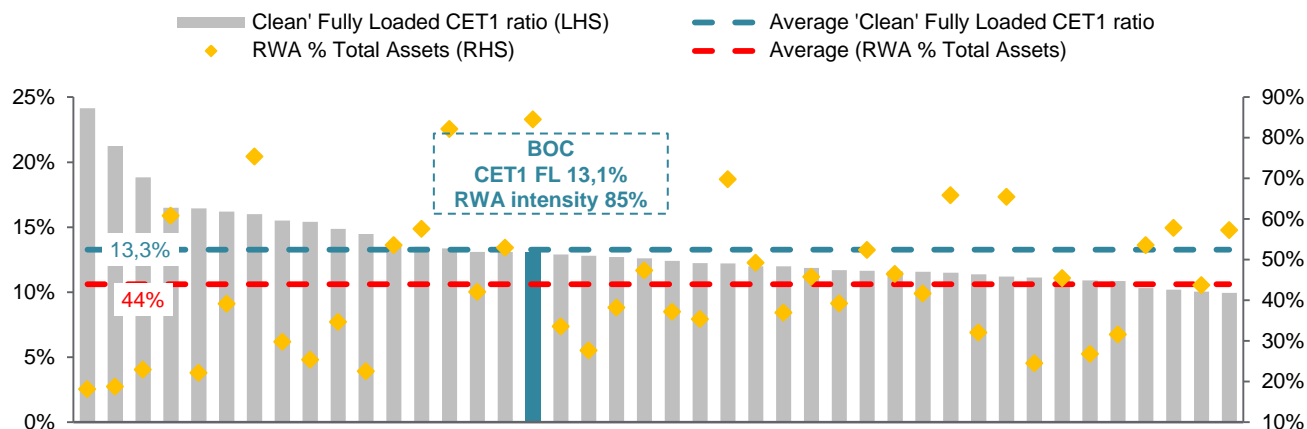
## Capital Adequacy Ratios





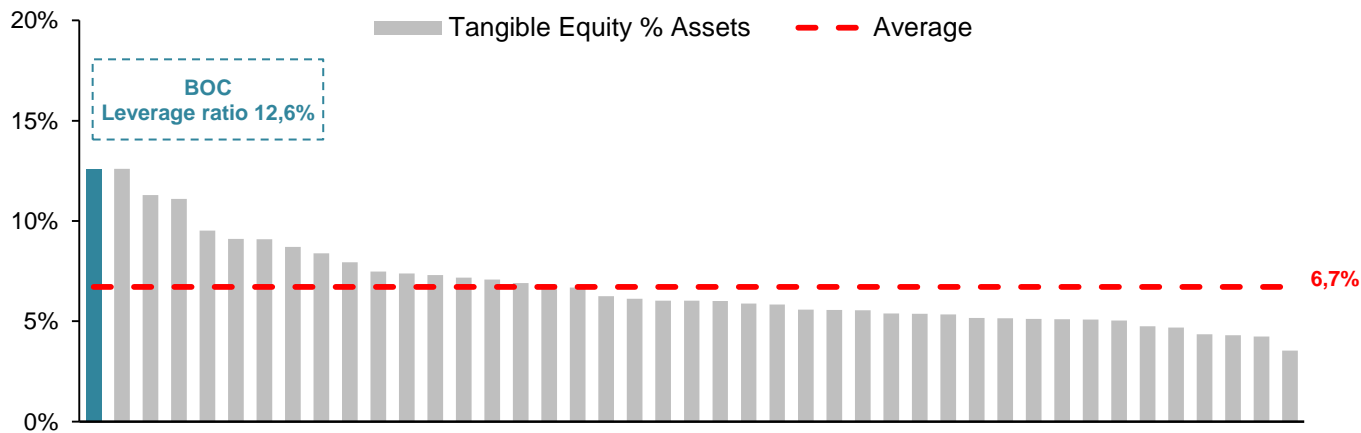
# Capital Position

## 'Clean' Fully Loaded CET1 ratio<sup>1</sup> (December– 2015<sup>2</sup>)



- **“Clean” Fully loaded CET1 ratio at 13,1%, higher than average for EU peers**, reflecting a very low level of Deferred Tax Assets
- **RWA intensity of 85%**, one of the highest among EU banks

## Leverage ratio<sup>3</sup> (December– 2015<sup>2</sup>)

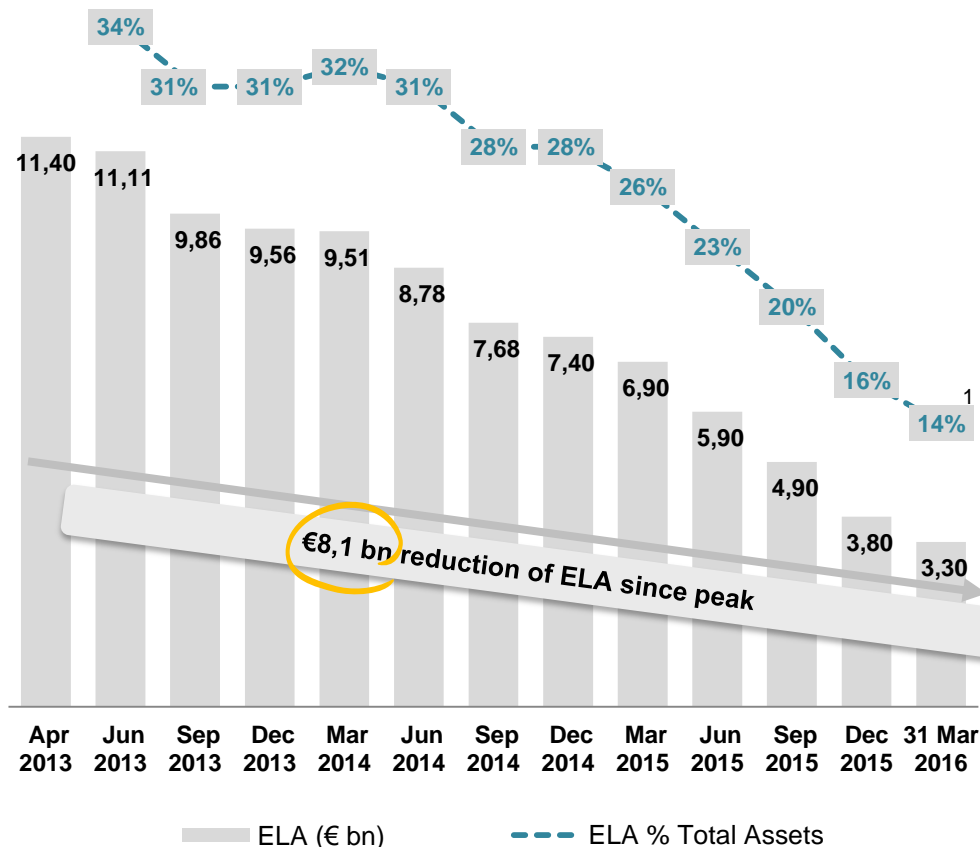


- **Leverage ratio at 12,6%**, one of the strongest ratios among EU peers, compared to an average of 6,7% for EU peers

- (1) As per SNL Financial Database, 'Clean' Fully Loaded CET1 ratio as at 31 December 2015, excludes Deferred Tax Credits, AFS and Danish Compromise Estimated Impact.
- (2) Bank of Cyprus data is based on Audited FY2015.
- (3) Leverage ratio is defined as Tangible Equity over Total Assets. Data for 1 EU bank as at 30 September 2015.

# ELA Reliance Reducing Fast

Continuous reduction of ELA with further potential going forward



Actions for further ELA reduction

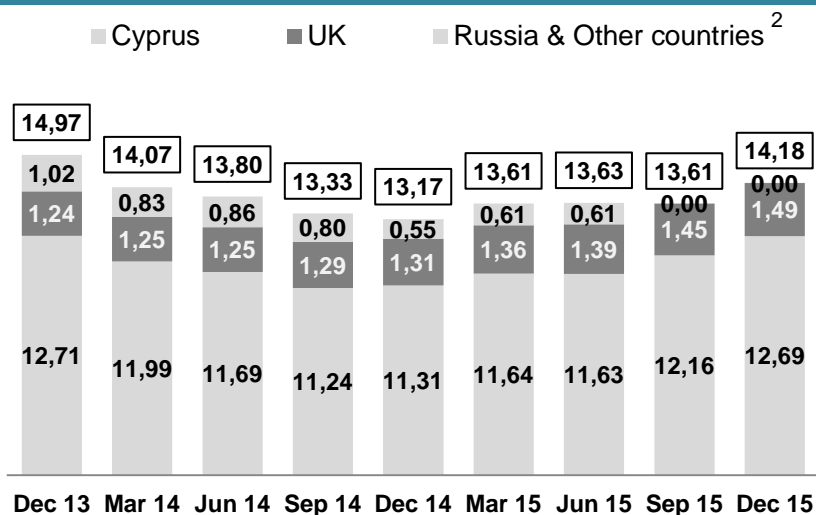
- New deposit inflows
- Regaining access to wholesale and interbank market
- Maturity of non-core bonds
- Issue senior unsecured debt and enter into repos with counterparties, subject to market conditions
- Retention of cash profits from operations
- Proceeds from deleveraging
- Covered bond secured with commercial real estate assets eligible for ECB funding

**Full repayment of ELA by end of 2017**

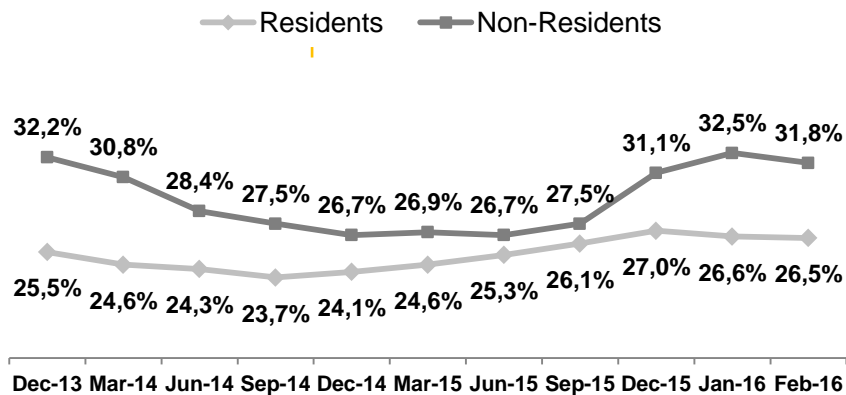
(1) Ratio of ELA Funding % Total Assets for 31 March 2016 is based on total assets at 31 December 2015

# Customer Deposits

## Growing customer deposit<sup>1</sup> base (€ bn )

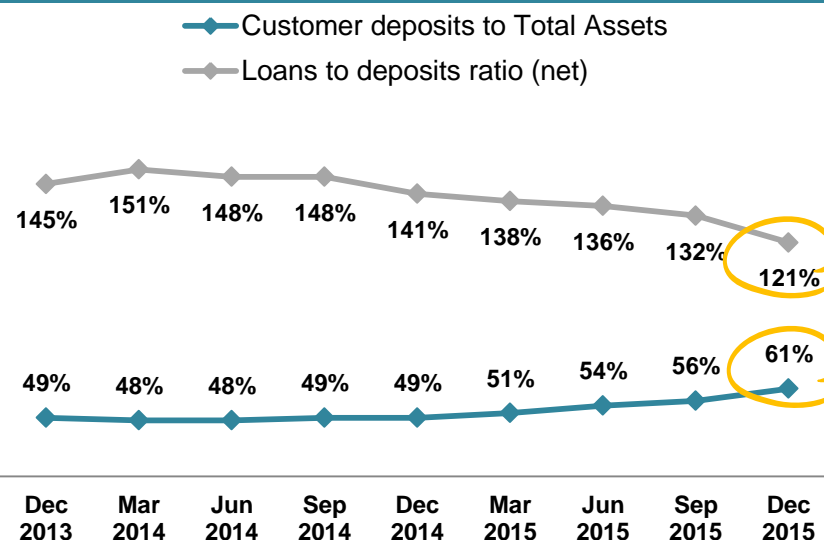


## Increasing deposit market shares in Cyprus



- (1) Including deposits of disposal groups held for sale/discontinued operations.  
 (2) Other countries comprise Ukraine (until March 2014), Romania and Greece.  
 (3) Based on EBA Risk Dashboard Report, Data as at 30 September 2015

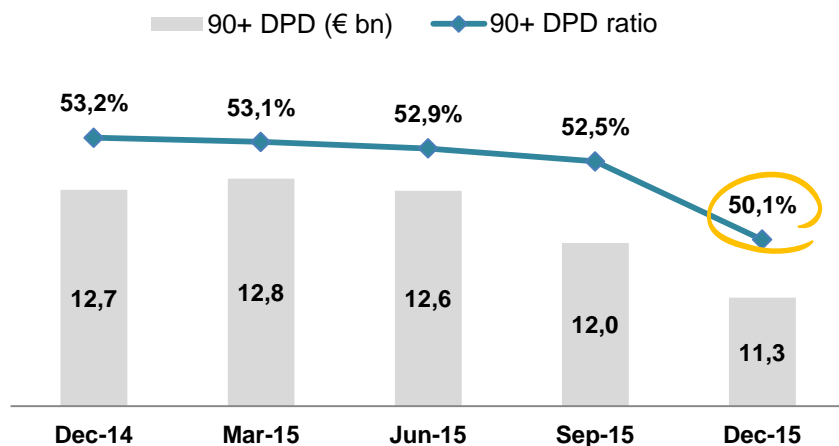
## Improving funding structure



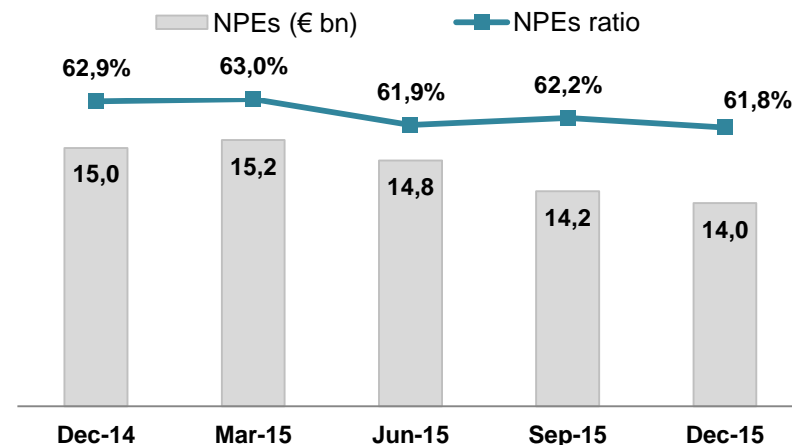
- Group customer deposits totalled €14,18 bn at 31 December 2015. **Adjusting for the disposal of the Russian operations, customer deposits increased by €1,6 bn or 12% during FY2015**
- Deposit market shares in Cyprus for Residents and non-Residents reached 26,5% and 31,8% respectively, in February 2016;
- Ratio of Loans to deposits improved by 20 percentage points to 121%** during 2015 and is in line with the EU average as reported by EBA<sup>3</sup>; Ratio of Deposits to Total Assets increased by 12 percentage points to 61% during 2015

# Asset Quality

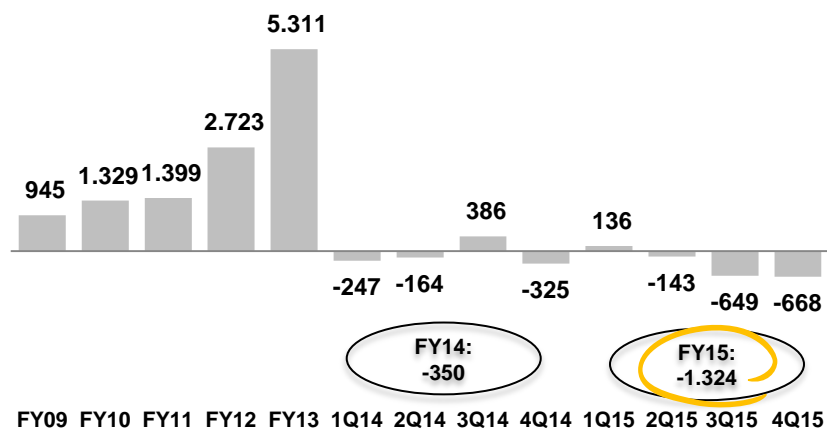
## 90+ DPD



## Non Performing Exposures (NPEs)



## Evolution of 90+ DPD (€ mn)



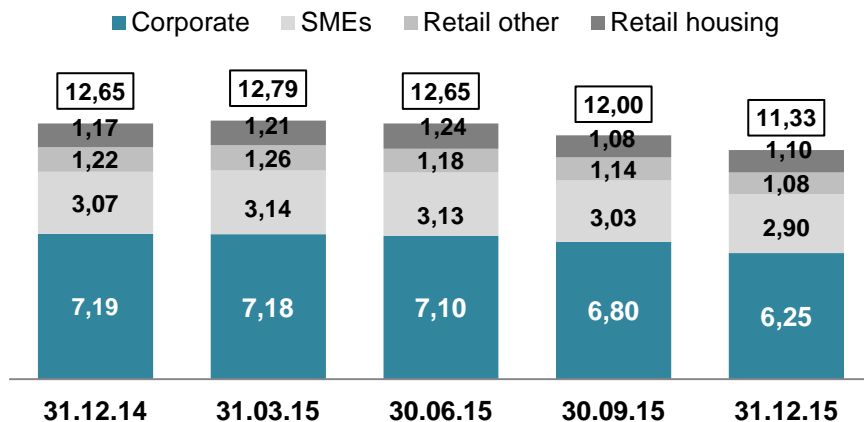
- **90+ DPD<sup>1</sup> were reduced by €1,3 bn or 10% during FY2015**, due to restructuring and deleveraging; 90+ DPD ratio at 50% at 31 December 2015
- Non Performing Exposures (NPEs), as per EBA definition, were reduced by €1,0 bn during FY2015 and totalled €14,0 bn at 31 December 2015
- The level of NPEs exceeds the level of 90+ DPD, primarily due to the fact that cured performing exposures are required to remain in the NPEs category until specific probation timeframes have elapsed

(1) Loans in arrears for more than 90 days (90+ DPD) are defined as loans with specific provisions and loans past-due for more than 90 days.

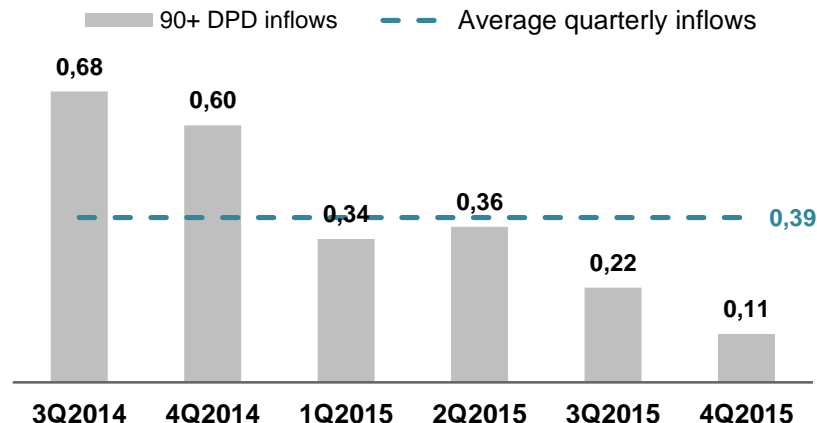
# Asset Quality

90+ DPD inflows in the Cyprus operations have been reduced significantly

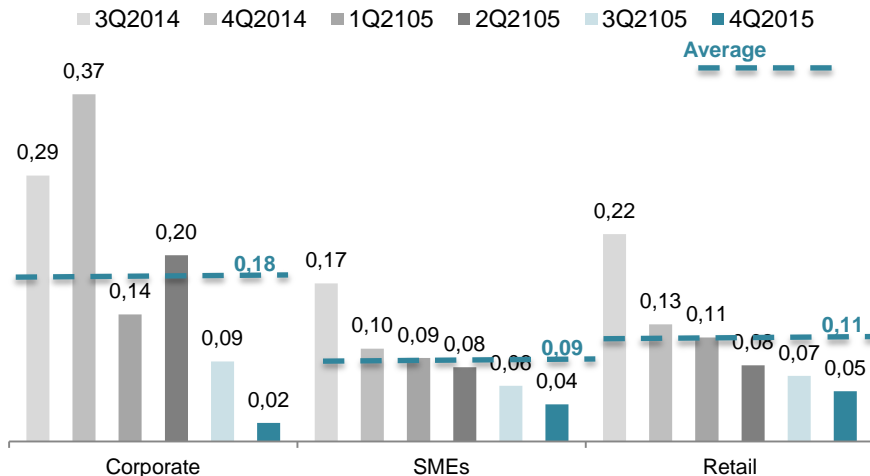
Group 90+ DPD by Customer type (€ bn)



90+ DPD inflows – Cyprus operations (€ bn)



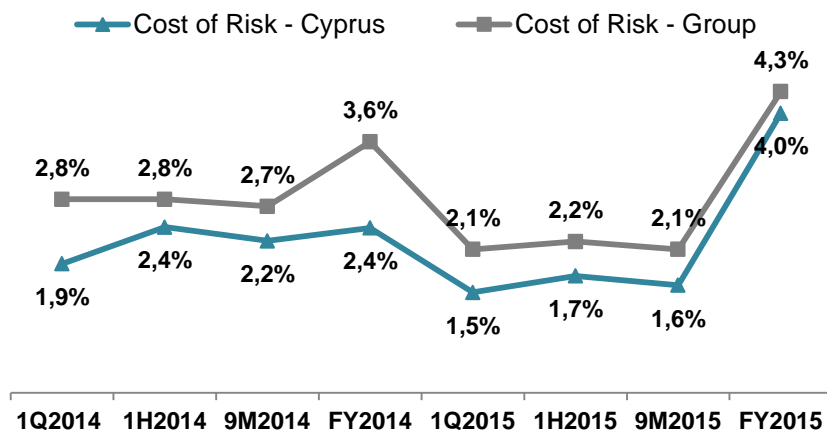
90+ DPD inflows by customer type - Cyprus operations (€ bn)



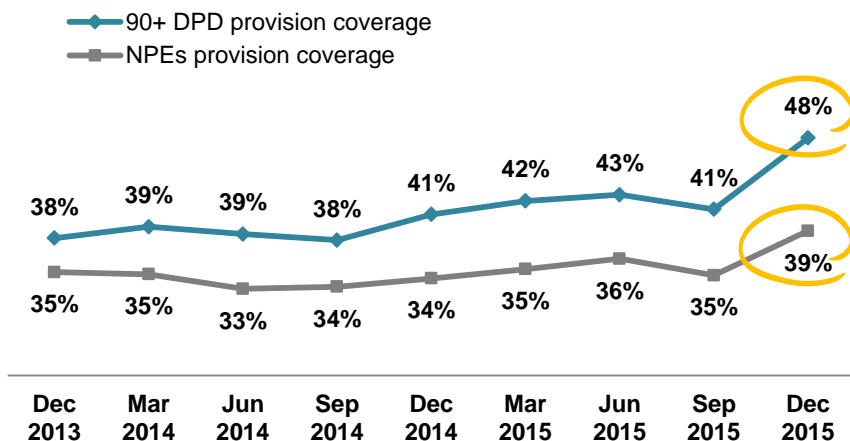
- Most of the 90+ DPD reduction for FY2015 relates to Corporate loans, accounting for about 70% of the reduction
- **90+ DPD inflows (Cyprus operations) have been reduced significantly**, totalling €0,11 bn for 4Q2015, compared to an average of €0,39 bn for the last six quarters
- Although there was a reduction in 90+ DPD inflows across all types of loans, **90+ DPD inflows for Corporate loans have exhibited the most improvement**

# Asset Quality

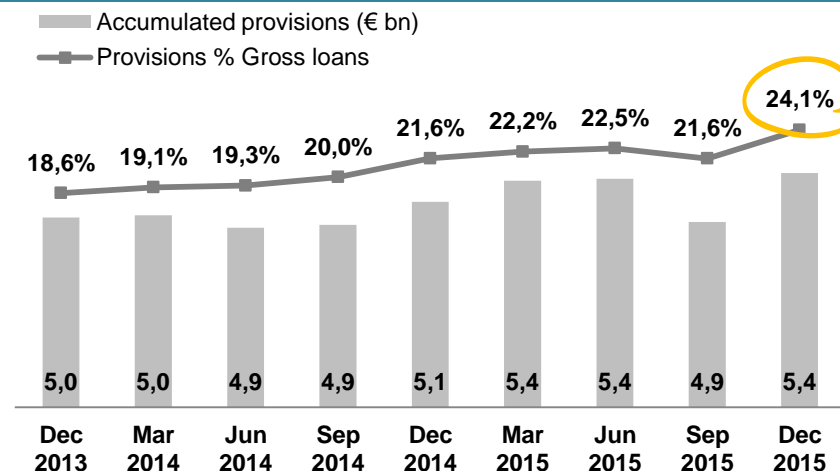
## Cost of risk<sup>1</sup>



## Provision coverage ratios



## Accumulated provisions



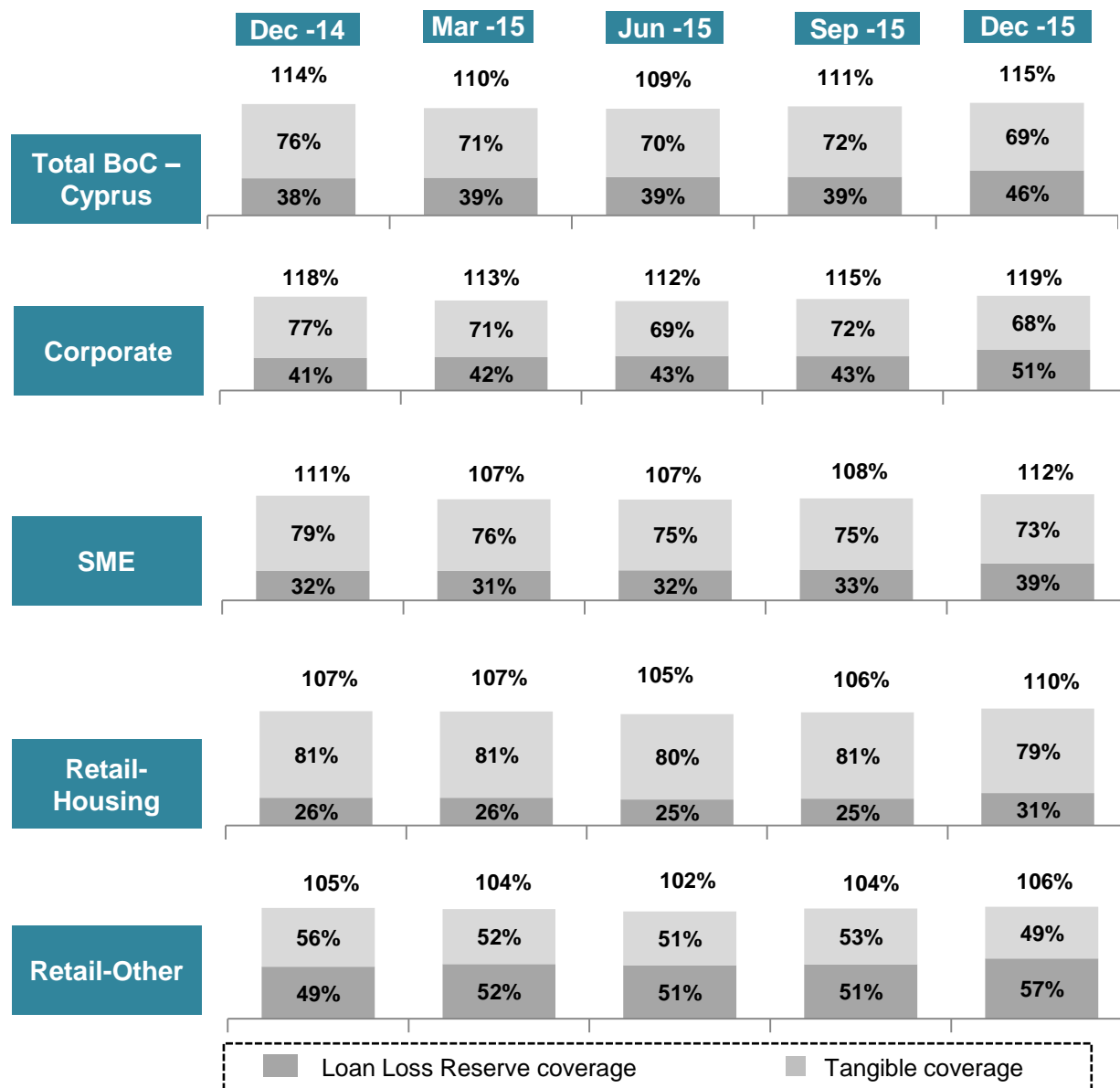
- Group annualised cost of risk for FY2015 was 4,3%; The increase in provisioning levels reflects the assumption changes in the Bank's methodology in line with the regulatory dialogue with the ECB
- Accumulated provisions totaled €5,4 bn and accounted for 24,1% of gross loans at 31 December 2015
- The 90+ DPD provisioning coverage ratio improved to 48% at 31 December 2015;** The 90+ DPD provisioning coverage ratio calculated in line with local peers, with reference to the contractual balances of customers, totalled 58%<sup>2</sup>
- The NPEs provisioning coverage ratio improved to 39% at 31 December 2015.** The NPEs provisioning coverage ratio calculated in line with local peers, with reference to the contractual balances of customers, totalled 49%

(1) Calculated as the provisions for impairment of customer loans, including provisions of discontinued operations, (in total €1.307 mn), net of gains on derecognition and changes in expected cash flows on acquired loans (totaling €305 mn) over average gross loans

(2) This ratio is calculated by adjusting both the provisions stock and the customer balances to include any unrecognized interest income due on contractual balances.

# Asset Quality

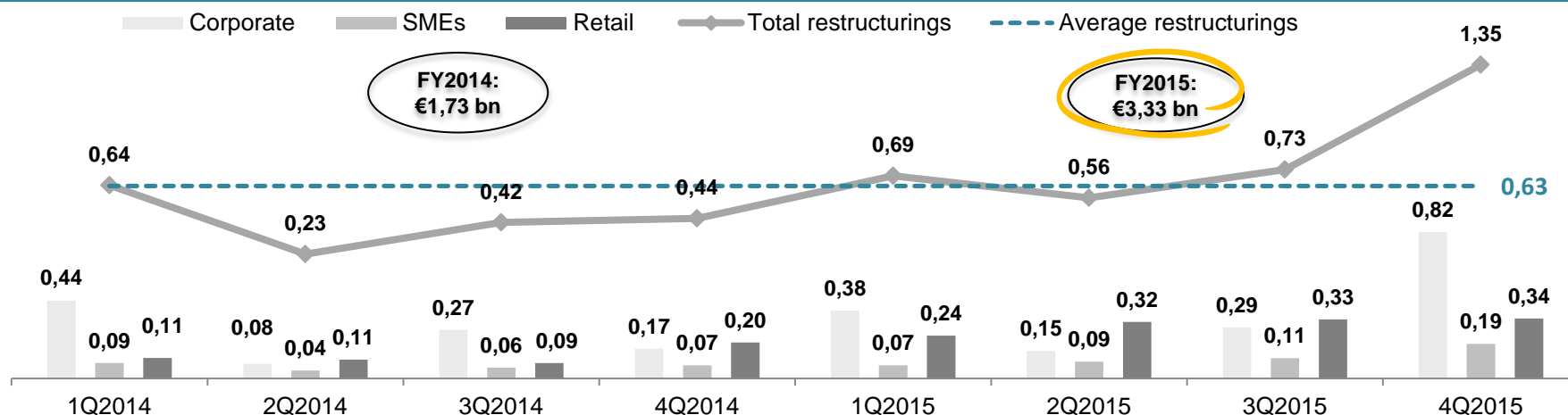
90+ DPD fully covered by provisions & tangible collateral



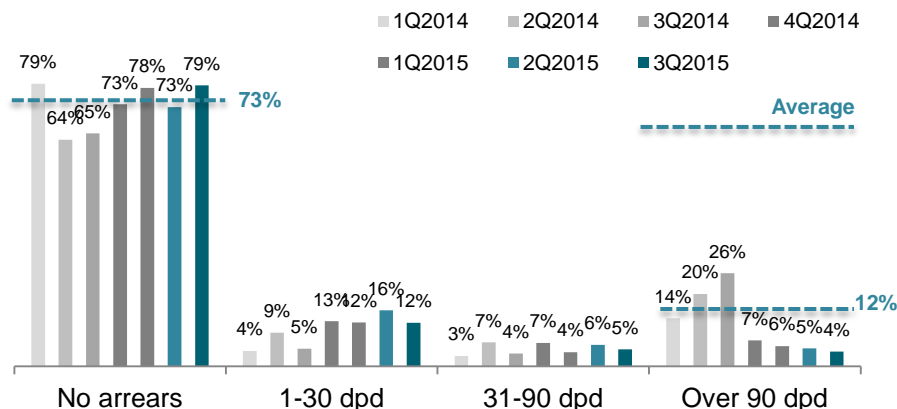
- For Cyprus operations, 90+ DPD provision coverage increased to 46% at 31 December 2015, compared to 39% at 30 September 2015
- Collateral coverage remains broadly at the same level and stands at 69% at 31 December 2015
- Overall coverage of 90+DPD loans increased to 115% at 31 December 2015**, compared to 111% at 30 September 2015

# Asset Quality

## Restructuring Activity by quarter (€ bn)



## Performance of restructured loans (post-31 December 2013, by quarter) at 31 December 2015<sup>1</sup>



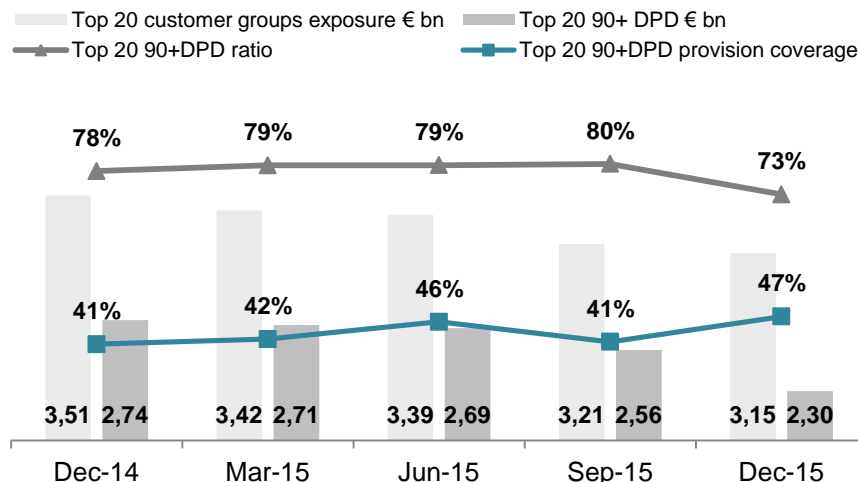
- Total restructurings of €3,3 bn for FY2015;** Increased restructuring activity across all lines in 4Q2015 (about 41% of FY2015 restructurings completed in 4Q2015). Restructuring of corporate loans accounted for 49% of total FY2015 restructurings
- Going forward, progress is expected to materialise in the corporate portfolio as well as in the SME and Retail portfolio, whilst by utilising the foreclosure legislation and insolvency framework the recoverability of older and more complex cases is expected to improve
- At 31 December 2015, on average about 73% of loans restructured post 31 December 2013 (restructurings performed in 4Q2015 were excluded) for Cyprus operations have no arrears, while about 12% of such restructured loans were in arrears more than 90 days

(1) The performance of loans restructured during 4Q2015 is not presented in this graph as it is too early to assess it.



# Asset Quality

## Top 20 group exposures



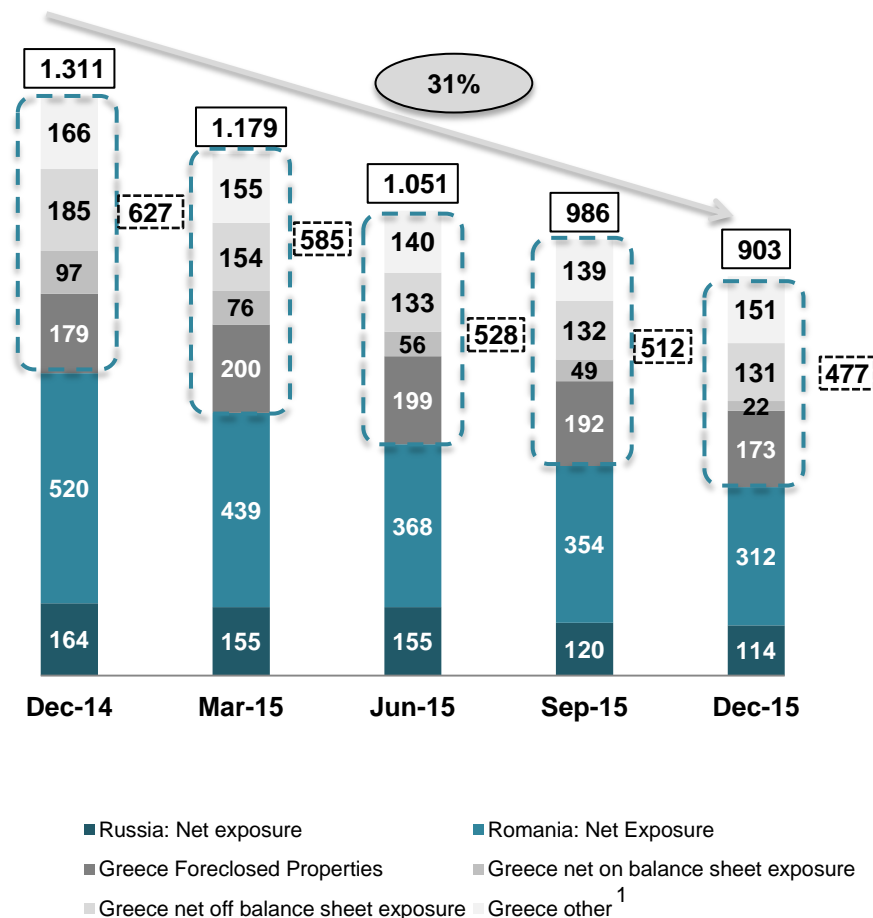
- **Top 20 group exposures reduced by 10%** during FY2015 to €3,15 bn at 31 December 2015;
- **90+ DPD ratio for Top 20 group was reduced to 73%** at 31 December 2015, while the 90+ DPD provision coverage improved to 47%
- During 4Q2015, about 6 clients of the Bank's top exposures (or parts of group exposures) reached a consensual agreement for the restructuring of their lending with the Bank. Some of these cases have been executed in 4Q2015 contributing materially to the reduction of 90+ DPD, whilst further completions are expected in 1Q2016.

## Set up of Real Estate Management Unit (REMU)

- The Bank has set up REMU in order break the systemic inertia that exists today with defaulting borrowers in the real estate sector by taking ownership of assets, reducing unsustainable debt burden of both corporate and retail borrowers, and assisting also the Cyprus economy into recovery.
- The Bank recognises that the real estate market poses significant challenges but remains confident that with measured and professional approach underpinned by a genuine real estate focus and support from external advisors and all stakeholders, the Bank can crystallise benefits for itself and the economy.
- Main objectives of the REMU are: (a) provide solutions for distressed borrowers, (b) accelerate the recovery process for both the Bank and the local real estate market, (c) to strengthen the Bank's balance sheet and (d) to monetise such assets at the appropriate time.

# Overseas non-core exposures

## Overseas non-core exposures (€ mn)



The non-core overseas exposures at 31 December 2015 were as follows:

**Greece:** The net exposure comprised:

- (a) Net on-balance sheet exposures (excluding foreclosed properties) totalling €22 mn;
- (b) 641 foreclosed properties with a book value of €173 mn;
- (c) off-balance sheet exposures totalling €131 mn; and
- (d) lending exposures to Greek entities in the normal course of business in Cyprus totalling €70 mn, and lending exposures in Cyprus with collaterals in Greece totalling €81 mn.

**Romania:** The overall net exposure is €312 mn

**Russia:** Following the disposal of Uniastrum Bank and certain other Russian assets the remaining net exposure (on and off balance sheet) in Russia is €114 mn

(1) Lending exposures to Greek entities in the normal course of business in Cyprus and lending exposures in Cyprus with collaterals in Greece

# Significant progress made on Group KPIs

Well on track to meet 2017 targets – A clear plan of action to achieve *new Medium Term Targets*

Category	Key performance indicators	Dec-2014	Dec-2015	Targets 2017	Medium Term Targets	Key Pillars & Plan of action	
Asset quality	90+ DPD ratio	53%	50%		<30%	1. Drastically reduce problem loans	<ul style="list-style-type: none"> <li>Intensify restructuring and workout activities of delinquent borrowers</li> <li>Increase pace of restructurings and focus on more complex and older cases on the back of the foreclosure law</li> <li>REMU to on-board, manage and dispose of properties acquired</li> </ul>
	90+ DPD coverage	41%	48%	40%-50%	>50%		
	Provisioning charge <sup>1</sup>	3,6%	4,3%	<1,0%	<1,0%	2. Normalise funding structure; Eliminate ELA	<ul style="list-style-type: none"> <li>Boost deposit franchise, leveraging on increasing customer confidence and improving macroeconomic conditions</li> <li>Access Debt Capital Markets on the back of improved ratings, stronger financial soundness and better prospects</li> <li>Access ECB funding</li> </ul>
Funding	ELA % Assets; € bn	28%; €7,4 bn	16%; €3,8 bn		Fully repay	3. Focus on core markets	<ul style="list-style-type: none"> <li>Direct lending into promising sectors to fund the recovery of the Cypriot economy</li> <li>Diversify income stream by boosting fee income from international business, wealth, and insurance</li> <li>New loan origination, while maintaining lending yields</li> <li>Expand the UK franchise by leveraging the UK subsidiary</li> </ul>
	Net Loans % Deposits	141%	121%		100%-120%		
Capital	CET1 (transitional)	14,0%	14,0%	>12%	>15%	4. Achieve a lean operating model	<ul style="list-style-type: none"> <li>Tangible savings through a targeted reduction program for operating expenses</li> <li>Introduce appropriate technology/processes to enhance product distribution channels and reduce operating costs</li> <li>Introduce HR policies aimed at enhancing productivity</li> </ul>
Margins and efficiency	Net interest margin	3,9%	3,8%	~3,25%	~3,00%		
	Fee and commission income/ total income	13%	15%	Increase	>20%	5. Deliver returns	<ul style="list-style-type: none"> <li>Deliver appropriate medium-term risk-adjusted returns</li> </ul>
	Cost to income ratio	37%	40%	40%-45%	40%-45%		
Balance Sheet	Total assets € bn	€26,8 bn	€23,3 bn		>€25 bn		

(1) IFRS9 impact, which is effective as from 1 January 2018, has not been taken into account for the purpose for the targets. Targets are set on the basis of the present regulatory environment.

# Key Takeaways

- **Unrivalled franchise** in an economy that is recovering fast; Exited from Troika MoU in March 2016
- **CET1 ratio (transitional basis) at 14,0%**, well above the minimum regulatory requirement; Leverage ratio at 12,6%, one of the highest ratios among EU peers
- **Improving funding structure with an increasing deposit base in Cyprus**; L/D ratio at 121% and customer deposits at 61% of total assets
- **ELA reduced by €8,1 bn or 71% to €3,3 bn** through deleveraging actions, capital issue proceeds, repayment of a bond by the Republic of Cyprus and customer inflows; To fully repay by end-2017
- **90+ DPD down by €1,3 bn or 10% during FY2015**; 90+ DPD provision coverage improved by 7 percentage points to 48% at 31 December 2015
- **Foreclosure legislation and insolvency framework** can now be used as one of the tools for the effective management of problem loans
- **Set-up of REMU** to take ownership of, manage and monetise real estate assets in settlement of customer obligations
- **Recurring pre-provision profitability stabilising**, though bottom-line profitability affected by elevated provisions for impairments

# Key Information and Contact Details

## Credit Ratings:

### **Fitch Ratings:**

Long-term Issuer Default Rating: upgraded to "CCC" on 28 April 2015

Short-term Issuer Default Rating: affirmed at "C" on 28 April 2015

Viability Rating: upgraded to "ccc" on 28 April 2015

### **Moody's Investors Service:**

Baseline Credit Assessment: Affirmed at caa3 on 28 May 2015 (stable outlook)

Short-term deposit rating: Affirmed at "Not Prime" on 17 November 2014

Long-term deposit rating: Affirmed at Caa3 on 28 May 2015 (stable outlook)

Counterparty Risk Assessment: Assigned at Caa2(cr) / Not-Prime (cr) on 28 May 2015

## Listing:

ATHEX – BOC, CSE – BOCY, ISIN CY0104810110

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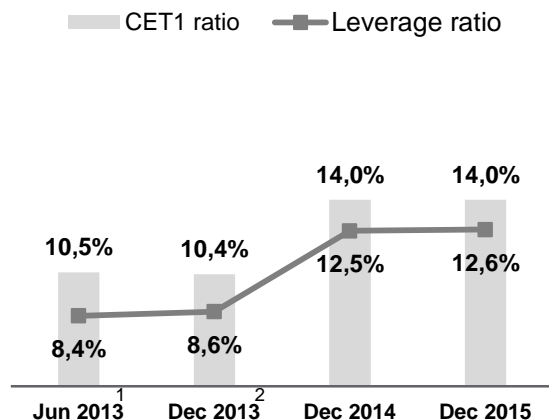
### Finance Director

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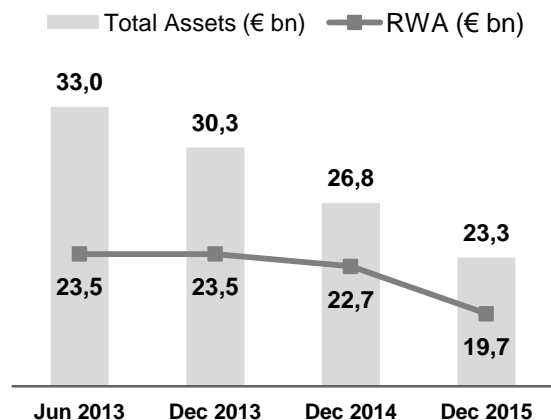
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# BOC – At a glance

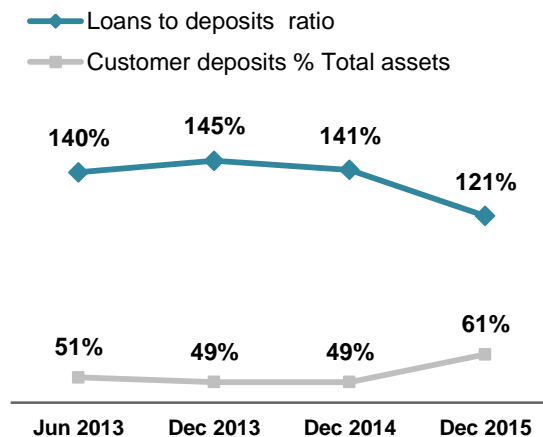
## Strengthened capital position



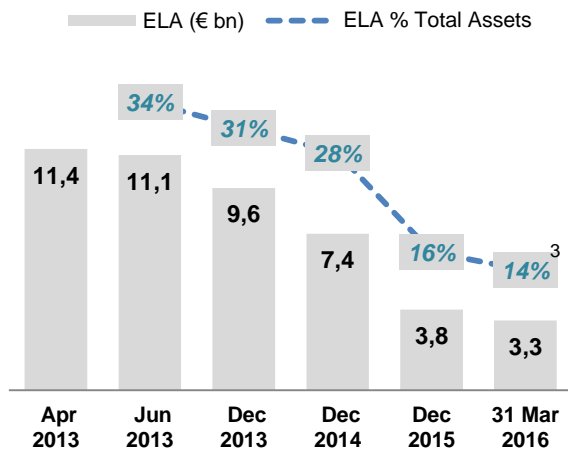
## Significant Balance Sheet deleveraging



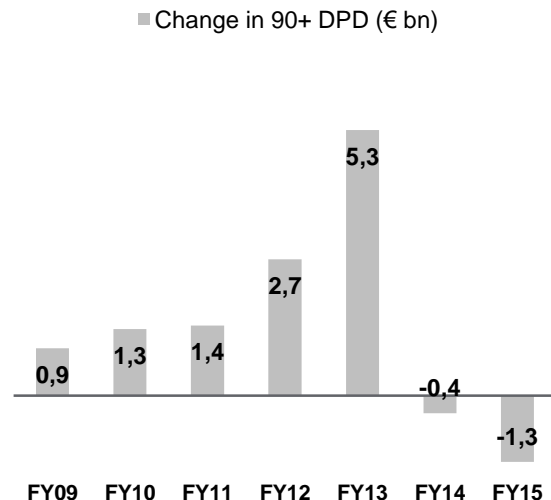
## Improved funding structure



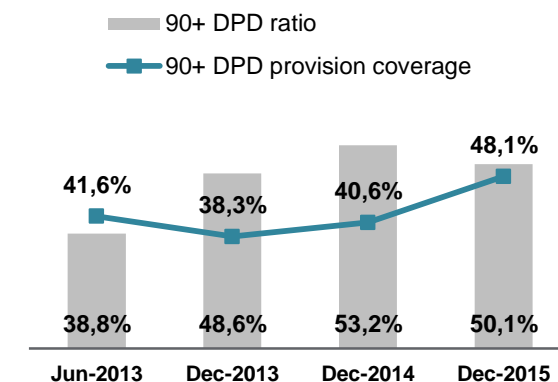
## ELA funding reduced by €8,1 bn since peak



## 90+ DPD formation reversed



## Improved asset quality



(1) Pre CRD IV

(2) Proforma CRD IV

(3) Ratio of ELA Funding % Total Assets for 31 March 2016 is based on total assets at 31 December 2015

# Consolidated Balance Sheet

€ mn	% change	31.12.15	31.12.14
Cash and balances with Central Banks	24%	1.423	1.139
Loans and advances to banks	-20%	1.314	1.647
Debt securities, treasury bills and equity investments	-60%	1.009	2.541
Net loans and advances to customers	-5%	17.192	18.168
Other assets	-4%	2.284	2.378
Non current assets and disposal groups classified as held for sale	-95%	49	916
<b>Total assets</b>	<b>-13%</b>	<b>23.271</b>	<b>26.789</b>

## Note:

As from 4Q2014, the Group's operations in Russia are treated as disposal group held for sale and results have been presented accordingly as discontinued operations according to IFRS 5. In September 2015, the Bank completed the sale of the majority of its Russian operations. The part of the operations not disposed of, has ceased to be classified as held for sale and its results are presented as part of the continuing operations.

€ mn	% change	31.12.15	31.12.14
Deposits by banks	49%	242	162
Funding from central banks	-46%	4.453	8.284
Repurchase agreements	-36%	368	580
Customer deposits	12%	14.181	12.624
Debt securities in issue	2%	1	1
Other liabilities	-9%	948	1.046
Non current liabilities and disposal groups classified as held for sale	-100%	0	611
<b>Total liabilities</b>	<b>-13%</b>	<b>20.193</b>	<b>23.308</b>
Share capital	0%	892	892
Capital reduction reserve and share premium	0%	2.505	2.505
Revaluation and other reserves	76%	259	147
Accumulated losses	661%	(601)	(79)
<b>Shareholders' equity</b>	<b>-12%</b>	<b>3.055</b>	<b>3.465</b>
Non controlling interests	44%	23	16
<b>Total equity</b>	<b>-12%</b>	<b>3.078</b>	<b>3.481</b>
<b>Total liabilities and equity</b>	<b>-13%</b>	<b>23.271</b>	<b>26.789</b>

# Income Statement Review

€ mn	FY2015	FY2014 <sup>3</sup>	yoy %	4Q2015	3Q2015 <sup>4</sup>	qoq %
Net interest income	842	969	-13%	198	205	-4%
Fees and commission income	154	152	1%	38	36	7%
Insurance income net of insurance claims	48	46	5%	16	12	39%
<i>Core income</i>	<i>1.044</i>	<i>1.167</i>	<i>-11%</i>	<i>252</i>	<i>253</i>	<i>-</i>
Other income	(4)	1	-	1	(2)	141%
<b>Total income</b>	<b>1.040</b>	<b>1.168</b>	<b>-11%</b>	<b>253</b>	<b>251</b>	<b>1%</b>
<b>Total expenses</b>	<b>(416)</b>	<b>(427)</b>	<b>-3%</b>	<b>(119)</b>	<b>(102)</b>	<b>16%</b>
<b>Profit before provisions and impairments<sup>1</sup></b>	<b>624</b>	<b>741</b>	<b>-16%</b>	<b>134</b>	<b>149</b>	<b>-10%</b>
Provisions for impairment of customer loans net of gain on derecognition of loans and changes in expected cash flows on acquired loans	(959)	(770)	25%	(630)	(96)	560%
Impairments of other financial and non financial assets	(62)	(90)	-31%	(24)	(6)	313%
Share of profit from associates	6	5	22%	2	1	-
<b>(Loss)/profit before tax, restructuring costs and discontinued operations</b>	<b>(391)</b>	<b>(114)</b>	<b>244%</b>	<b>(518)</b>	<b>48</b>	<b>-</b>
Tax	(9)	(11)	-15%	8	(8)	-
Loss attributable to non-controlling interests	6	19	-64%	1	5	-
<b>(Loss)/profit after tax from continuing operations<sup>2</sup></b>	<b>(394)</b>	<b>(106)</b>	<b>271%</b>	<b>(509)</b>	<b>45</b>	<b>-</b>
Restructuring costs	(43)	(36)	20%	(16)	(5)	205%
Loss from disposal group held for sale/discontinued operations	(38)	(166)	-77%	0	(9)	-100%
Net gain/(loss) on disposal of non-core assets	37	47	-22%	13	(18)	-177%
<b>(Loss)/profit after tax</b>	<b>(438)</b>	<b>(261)</b>	<b>68%</b>	<b>(512)</b>	<b>13</b>	<b>-</b>
<b>Net interest margin</b>	<b>379 bps</b>	<b>394 bps</b>	<b>-15 bps</b>	<b>369 bps</b>	<b>370 bps</b>	<b>-1 bp</b>
<b>Cost-to-Income ratio</b>	<b>40%</b>	<b>37%</b>	<b>+3 p.p.</b>	<b>47%</b>	<b>41%</b>	<b>+6 p.p.</b>

- (1) Profit before provisions and impairments, gains on derecognition and changes on expected cash flows on acquired loans, restructuring costs and discontinued operations.  
(2) (Loss)/profit after tax and before restructuring costs, discontinued operations and net profit on disposal of non-core assets.  
(3) The FY2015 is not comparable to the FY2014 given the significant deleveraging completed since then, including, among others, the partial repayment of the sovereign bond held by the Bank, by the Republic of Cyprus on 1 July 2014, and the disposal of the majority of the Russian operations during 3Q2015.  
(4) As from 4Q2014, the Group's operations in Russia are treated as disposal group held for sale and results have been presented accordingly as discontinued operations according to IFRS5. In September 2015, the Bank completed the sale of the majority of its Russian operations. The part of the operations not disposed of, has ceased to be classified as held for sale and its results are presented as part of the continuing operations.



# Consolidated Income Statement by quarter

€ mn	4Q2015	3Q2015	2Q2015 <sup>1</sup>	1Q2015 <sup>1</sup>	4Q2014 <sup>1</sup>
Net interest income	198	205	212	227	225
Net fee and commission income	38	36	36	43	35
Insurance income net of insurance claims	16	12	9	11	10
<i>Core income</i>	<i>252</i>	<i>253</i>	<i>257</i>	<i>281</i>	<i>270</i>
Other income	1	(2)	4	(7)	6
<b>Total income</b>	<b>253</b>	<b>251</b>	<b>261</b>	<b>274</b>	<b>276</b>
Staff costs	(57)	(59)	(59)	(59)	(59)
Other operating expenses	(62)	(43)	(33)	(43)	(56)
<b>Total expenses</b>	<b>(119)</b>	<b>(102)</b>	<b>(92)</b>	<b>(102)</b>	<b>(115)</b>
<b>Profit before provisions and impairments, gains on derecognition and changes in expected cash flows on acquired loans, restructuring costs and discontinued operations</b>	<b>134</b>	<b>149</b>	<b>169</b>	<b>172</b>	<b>161</b>
Provisions for impairment of customer loans net of gain on derecognition of loans and changes in expected cash flows on acquired loans	(630)	(96)	(123)	(110)	(312)
Impairments of other financial and non-financial assets	(24)	(6)	(30)	(1)	(57)
Share of profit/(loss) from associates and joint ventures	2	1	1	1	3
<b>(Loss)/profit before tax, restructuring costs and discontinued operations</b>	<b>(518)</b>	<b>48</b>	<b>17</b>	<b>62</b>	<b>(205)</b>
Tax	8	(8)	(3)	(7)	(1)
Profit attributable to non - controlling interests	1	5	1	0	17
<b>(Loss)/profit after tax and before restructuring costs, discontinued operations and net profit on disposal of non-core assets</b>	<b>(509)</b>	<b>45</b>	<b>15</b>	<b>55</b>	<b>(189)</b>
Restructuring costs	(16)	(5)	(14)	(8)	(4)
Loss from disposal group held for sale / discontinued operations	0	(9)	(11)	(18)	(131)
Net (loss)/gain on disposal of non-core assets	13	(18)	41	-	(13)
<b>(Loss)/profit after tax</b>	<b>(512)</b>	<b>13</b>	<b>31</b>	<b>29</b>	<b>(337)</b>

(1) As from 4Q2014, the Group's operations in Russia are treated as disposal group held for sale and results have been presented accordingly as discontinued operations according to IFRS 5. In September 2015, the Bank completed the sale of the majority of its Russian operations. The part of the operations not disposed of, has ceased to be classified as held for sale and its results are presented as part of the continuing operations

# Analysis of Operating Expenses

€ mn	FY2015	FY2014	4Q2015	3Q2015
Operating lease rentals for property and equipment	10	13	2	3
Advertising, marketing and communication expenses	22	24	8	8
Property related costs	43	35	16	10
Insurance expenses	15	14	4	4
Depreciation and amortisation	19	20	5	5
Special tax levy on deposits of credit institutions in Cyprus & Contribution to depositor protection scheme	18	20	5	4
Provision and settlements of litigations or claims	8	11	6	-
Consultancy and other professional services fees	16	19	4	4
Other operating expenses	31	37	12	5
<b>Total operating expenses</b>	<b>182</b>	<b>193</b>	<b>62</b>	<b>43</b>

# Income Statement bridge for FY2015

€ mn	Per presentation	Reclassification	Per financial statements
Net interest income	842		842
Net fee and commission income	154		154
Net foreign exchange gains/(losses) and net gains/(losses) on other financial instruments	31	54	85
Insurance income net of insurance claims	48		48
Losses from revaluation and disposal of investment properties	(53)		(53)
Other income	18		18
<b>Total income</b>	<b>1.040</b>		<b>1.094</b>
<b>Total expenses</b>	<b>(416)</b>	<b>(43)</b>	<b>(459)</b>
<b>Profit before provisions and impairments, gain on derecognition of loans and changes in expected cash flows on acquired loans, restructuring costs and discontinued operations</b>	<b>624</b>		<b>635</b>
Provisions for impairment of customer loans	(1.264)		(1.264)
Gain on derecognition of loans and changes in expected cash flows on acquired loans	305		305
Impairments of other financial and non-financial assets	(62)		(62)
Share of profit from associates	6		6
<b>Profit before tax, restructuring costs and discontinued operations</b>	<b>(391)</b>		<b>(380)</b>
Tax	(9)		(9)
Loss attributable to non-controlling interests	6		6
<b>Loss after tax and before restructuring costs, discontinued operations and net profit from disposal of non-core assets</b>	<b>(394)</b>		<b>(383)</b>
Restructuring costs	(43)	43	-
Net gains on disposal of non-core assets	37	(37)	-
Loss from disposal group held for sale / discontinued operations, net of minority interest	(38)	(17)	(55)
<b>Loss after tax</b>	<b>(438)</b>		<b>(438)</b>

# Cyprus Income Statement

€ mn	FY2015	FY2014	4Q2015	3Q2015	2Q2015	1Q2015	4Q2014
Net interest income	788	919	186	192	200	211	216
Net fee & commission income	147	145	36	34	34	42	34
Insurance income net of insurance claims	47	43	16	11	8	12	10
<i>Core income</i>	<i>982</i>	<i>1.107</i>	<i>238</i>	<i>237</i>	<i>242</i>	<i>265</i>	<i>260</i>
Other income /(expenses)	35	3	13	16	8	(2)	7
<b>Total income</b>	<b>1.017</b>	<b>1.110</b>	<b>251</b>	<b>253</b>	<b>250</b>	<b>263</b>	<b>267</b>
Staff costs	(218)	(220)	(54)	(54)	(55)	(55)	(56)
Other operating expenses	(165)	(167)	(59)	(38)	(31)	(37)	(54)
<b>Total expenses</b>	<b>(383)</b>	<b>(387)</b>	<b>(113)</b>	<b>(92)</b>	<b>(86)</b>	<b>(92)</b>	<b>(110)</b>
<b>Profit before provisions and impairments</b>	<b>634</b>	<b>723</b>	<b>138</b>	<b>161</b>	<b>164</b>	<b>171</b>	<b>157</b>
Provisions <sup>1</sup>	(847)	(533)	(593)	(73)	(102)	(79)	(177)
Impairment of other financial assets and non financial assets	(40)	(81)	(14)	(6)	(19)	(1)	(48)
Share of profit/(loss) from associates	6	5	3	0	1	2	3
<b>(Loss)/profit before tax</b>	<b>(247)</b>	<b>114</b>	<b>(466)</b>	<b>82</b>	<b>44</b>	<b>93</b>	<b>(65)</b>
Tax	(6)	(4)	10	(6)	(2)	(8)	0
Profit/(loss) attributable to non-controlling interests	1	1	1	0	(0)	0	1
<b>(Loss)/profit after tax and before one off items</b>	<b>(252)</b>	<b>111</b>	<b>(455)</b>	<b>76</b>	<b>42</b>	<b>85</b>	<b>(64)</b>

(1) Provisions for impairment of customer loans and gain on derecognition of loans and changes in expected cash flows on acquired loans

# Cyprus: Income Statement by business line for FY2015

€ mn	Consumer Banking	SME Banking	Corporate Banking	International Banking	Wealth & Brokerage & Asset Management	RRD	Other	Total Cyprus
Net interest income	243	69	76	62	7	286	45	788
Net fee & commission income	55	9	8	47	2	15	11	147
Other income	5	0	1	8	3	0	65	82
<b>Total income</b>	<b>303</b>	<b>78</b>	<b>85</b>	<b>117</b>	<b>12</b>	<b>301</b>	<b>121</b>	<b>1.017</b>
<b>Total expenses</b>	<b>(121)</b>	<b>(12)</b>	<b>(11)</b>	<b>(23)</b>	<b>(5)</b>	<b>(33)</b>	<b>(178)</b>	<b>(383)</b>
<b>Profit/(loss) before provisions and impairments</b>	<b>182</b>	<b>66</b>	<b>74</b>	<b>94</b>	<b>7</b>	<b>268</b>	<b>(57)</b>	<b>634</b>
Provisions for impairment of customer loans net of gain on derecognition of loans and changes in expected cash flows on acquired loans	32	23	46	(9)	(2)	(946)	9	(847)
Impairment of other financial and non financial assets	-	-	-	-	-	-	(40)	(40)
Share of profits from associates	-	-	-	-	-	-	6	6
<b>Profit/(loss) before tax</b>	<b>214</b>	<b>89</b>	<b>120</b>	<b>85</b>	<b>5</b>	<b>(678)</b>	<b>(82)</b>	<b>(247)</b>
Tax	(27)	(11)	(15)	(10)	(1)	85	(27)	(6)
Profit attributable to non controlling interest	-	-	-	-	-	-	1	1
<b>Profit/(loss) after tax and before one off items</b>	<b>187</b>	<b>78</b>	<b>105</b>	<b>75</b>	<b>4</b>	<b>(593)</b>	<b>(108)</b>	<b>(252)</b>

# Summary Income Statement by Geography

€ mn	UK		OTHER <sup>2</sup>	
	FY2015	FY2014	FY2015	FY2014
Net interest income	31	31	40	79
Net fee & commission income	5	5	9	20
Insurance income net of insurance claims	-	-	1	2
Other income /(expenses)	0	1	(19)	5
<b>Total income</b>	<b>36</b>	<b>37</b>	<b>31</b>	<b>106</b>
Staff costs	(13)	(12)	(25)	(38)
Other operating expenses	(18)	(16)	(27)	(54)
<b>Total expenses</b>	<b>(31)</b>	<b>(28)</b>	<b>(52)</b>	<b>(92)</b>
<b>Profit/(loss) before provisions and impairments</b>	<b>5</b>	<b>9</b>	<b>(21)</b>	<b>14</b>
Provisions <sup>1</sup>	8	(30)	(164)	(359)
Impairment of other financial assets and non financial assets	-	-	(20)	(92)
Share of profit from associates	-	-	-	-
<b>Profit/(loss) before tax</b>	<b>13</b>	<b>(21)</b>	<b>(205)</b>	<b>(437)</b>
Tax	(1)	(1)	(2)	(21)
Profit attributable to non-controlling interests	-	-	15	60
<b>Profit/(loss) after tax and before one off items</b>	<b>12</b>	<b>(22)</b>	<b>(192)</b>	<b>(398)</b>

(1) Provisions for impairment of customer loans and gain on derecognition of loans and changes in expected cash flows on acquired loans

(2) Other countries include Ukraine, Russian, Romania and Greece

# Risk Weighted Assets by Geography – Regulatory Capital

## Risk weighted assets by Geography (€ mn)

	31.12.14	31.03.15	30.06.15	30.09.15	31.12.15
Cyprus	20.452	20.473	19.607	19.473	18.438
Russia	706	813	708	46	21
United Kingdom	986	1.162	667	663	685
Romania	308	294	318	315	269
Greece	217	181	180	173	208
Other <sup>1</sup>	46	49	47	47	45
<b>Total RWA</b>	<b>22.715</b>	<b>22.972</b>	<b>21.527</b>	<b>20.717</b>	<b>19.666</b>
<b>RWA intensity(%)</b>	<b>85%</b>	<b>86%</b>	<b>85%</b>	<b>86%</b>	<b>85%</b>

## Equity and Regulatory Capital (€ mn)

	31.12.14	31.03.15	30.06.15	30.09.15	31.12.15
Shareholders' equity	3.465	3.502	3.506	3.518	3.055
CET1 capital	3.191	3.201	3.205	3.231	2.748
Tier I capital	3.191	3.201	3.205	3.231	2.748
Tier II capital	42	30	32	22	30
<b>Total regulatory capital (Tier I + Tier II)</b>	<b>3.233</b>	<b>3.231</b>	<b>3.237</b>	<b>3.253</b>	<b>2.778</b>

## Risk weighted assets by type of risk (€ mn)

	31.12.14	31.03.15	30.06.15	30.09.15	31.12.15
Credit risk	20.625	20.881	19.426	18.830	17.618
Market risk	5	6	16	7	8
Operational risk	2.085	2.085	2.085	1.880	2.040
<b>Total</b>	<b>22.715</b>	<b>22.972</b>	<b>21.527</b>	<b>20.717</b>	<b>19.666</b>

(1) Other countries include Ukraine, Channel Islands and Netherlands

# Reconciliation of Group Equity to CET 1

€ mn	31.12.15
Group Equity per financial statements	3.077
Less : Intangibles and other deductions	(17)
Less: Deconsolidation of insurance and other entities	(228)
Less: Regulatory adjustments (Minority Interest, DTA and other items)	(34)
Less: Revaluation reserves and other unrealised items transferred to Tier II	(50)
<b>CET 1 (transitional)</b>	<b>2.748</b>
<b>Less : Adjustments to fully loaded (mainly DTA)</b>	<b>(179)</b>
<b>CET 1 (fully loaded)</b>	<b>2.569</b>
<b>Risk Weighted Assets</b>	<b>19.666</b>
<b>CET 1 ratio (fully loaded)</b>	<b>13,1%</b>
<b>CET 1 ratio (transitional)</b>	<b>14,0%</b>



# BOC- Main performance indicators

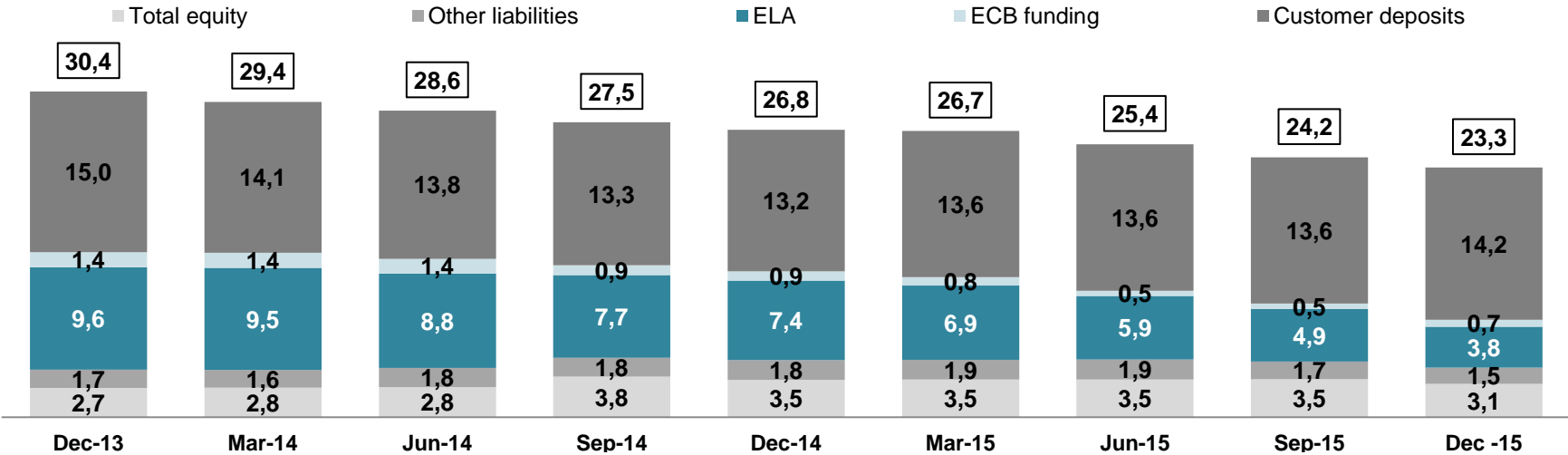
31 December 2015	Ratios	Group FY2015
<b>Performance</b>	ROAA	(1,7%)
	ROAE	(12,9%)
	Net Interest Margin	3,79%
	Cost to income ratio	40%
	Loans to deposits	121%
<b>Asset Quality</b>	90+ DPD/ 90+ DPD ratio	€11.329 mn (50,1%)
	90+ DPD coverage	48%
	Cost of risk	4,3% <sup>1</sup>
	Provisions / Gross Loans	24,1%
<b>Capital</b>	Transitional Common Equity Tier 1 capital	€2,748 mn
	CET1 ratio (transitional basis)	14,0%
	Total Shareholder's Equity / Total Assets	13,1%

	Shareholder's Equity (€ mn)	Intangible assets (€ mn)	# shares ( mn )	Book Value per share	Tangible Book Value per share
31/03/2014	2.689	130	4.700	0,57	0,54
30/06/2014	2.748	135	4.756	0,58	0,55
30/09/2014	3.728	135	8.922	0,42	0,40
31/12/2014	3.465	127	8.922	0,39	0,37
31/03/2015	3.502	130	8.923	0,39	0,38
30/06/2015	3.506	128	8.923	0,39	0,38
30/09/2015	3.518	131	8.923	0,39	0,38
31/12/2015	3.055	134	8.923	0,34	0,33

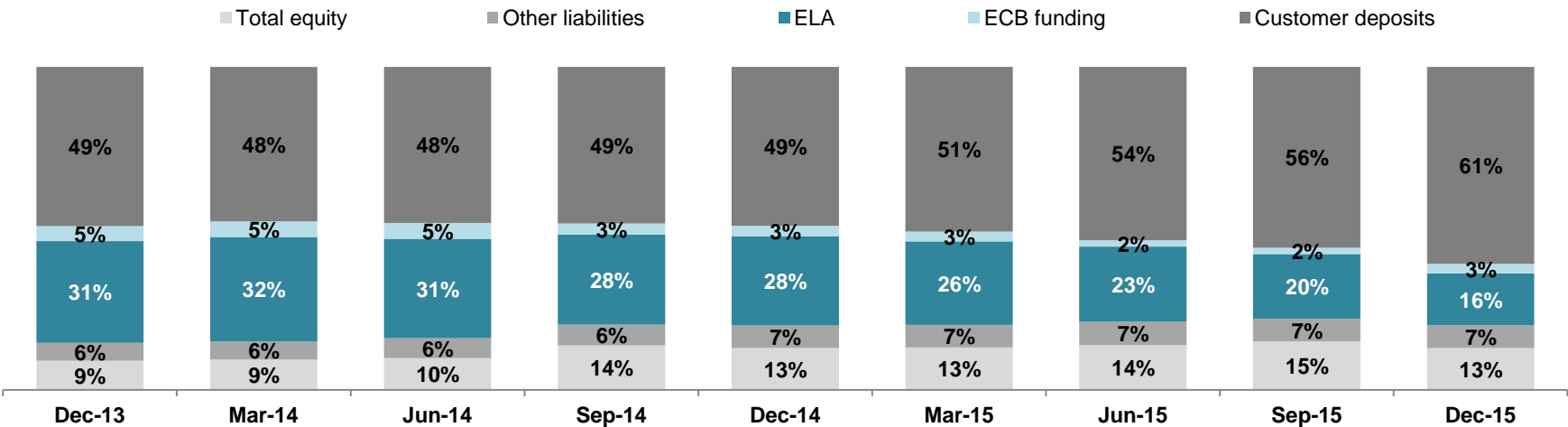
(1) Calculated as the provisions for impairment of customer loans, including provisions of discontinued operations, (in total €1.307 mn) net of gains on derecognition and changes in expected cash flows on acquired loans (totalling €305 mn) over average gross loans

# Funding Structure

Analysis of Liabilities and Equity (€ bn)

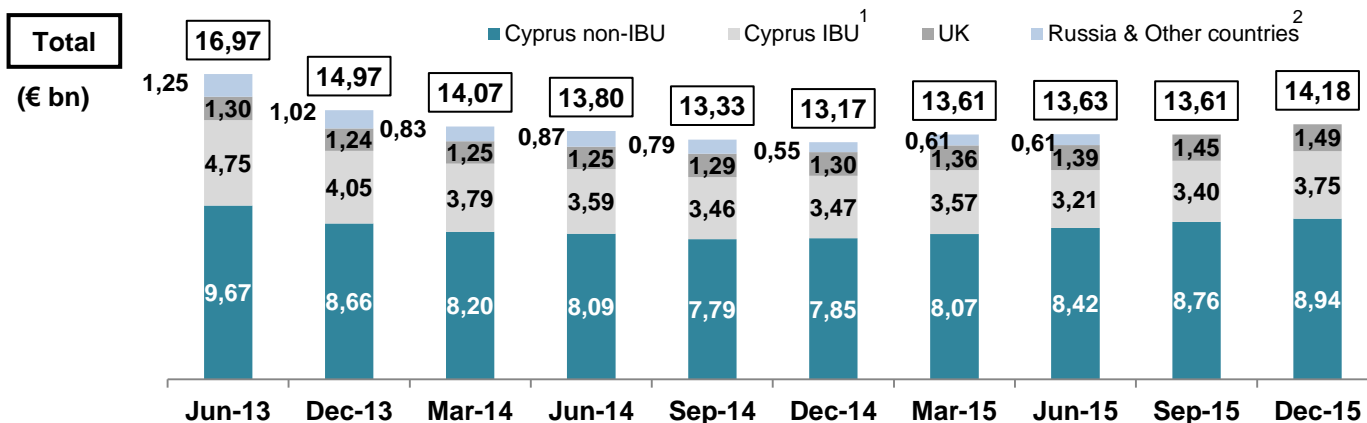


Analysis of Liabilities and Equity (%)

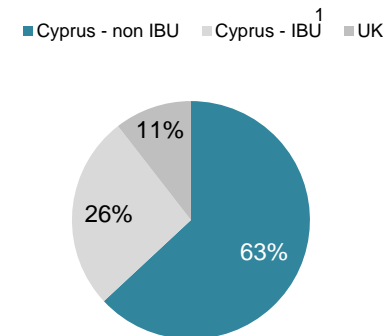


# Analysis of Deposits by Geography and by Type

## Deposits by geography

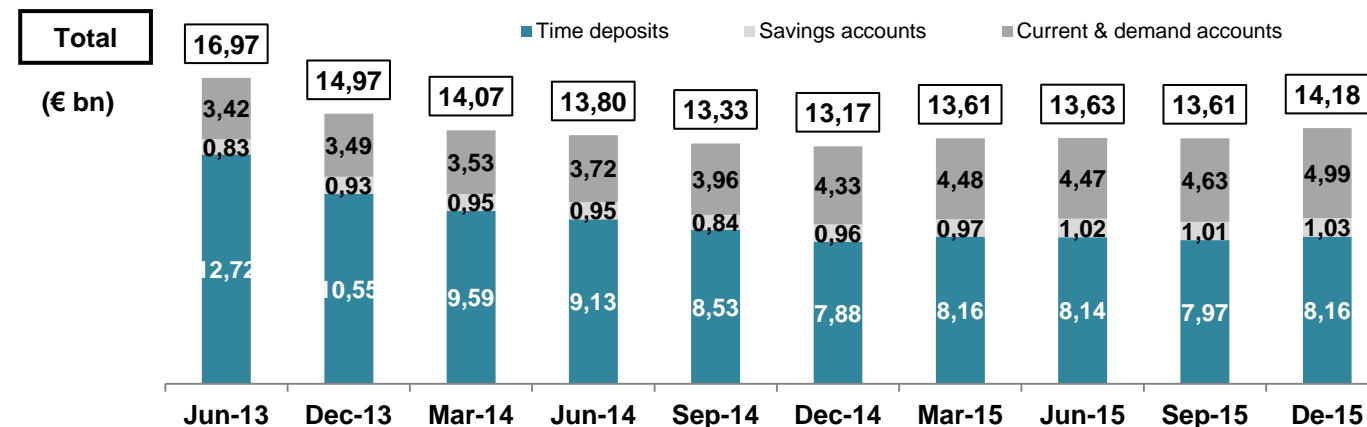


## 31 December 2015 (%)

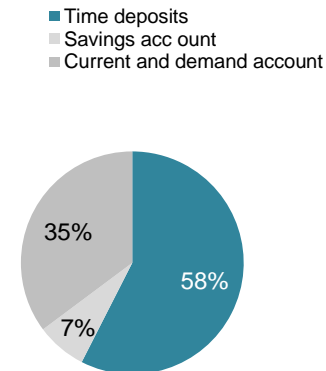


Total Cyprus 89%

## Deposits by type of deposits



## 31 December 2015 (%)



(1) IBU- Division servicing exclusively international activity companies registered in Cyprus and abroad and non-residents  
(2) Other countries: Romania and Ukraine (until March 2014)

# Analysis of Deposits by sector for Cyprus operations

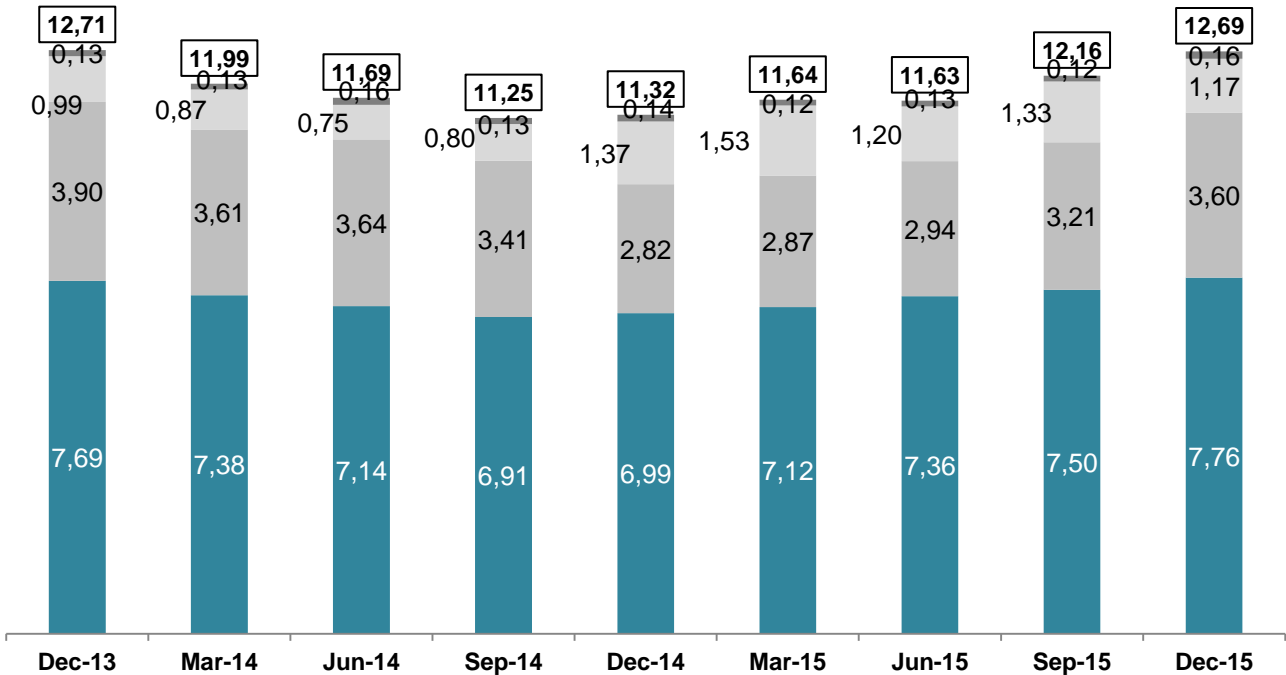
Deposits by sector as per CBC classification for Cyprus operations

31 December 2015 (%)

Total

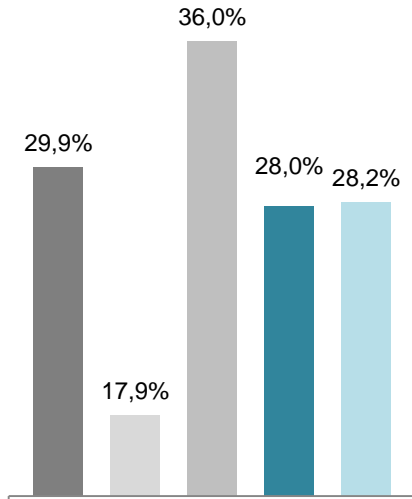
(€ bn)

Households Non financial corporations Other financial corporations General Governments



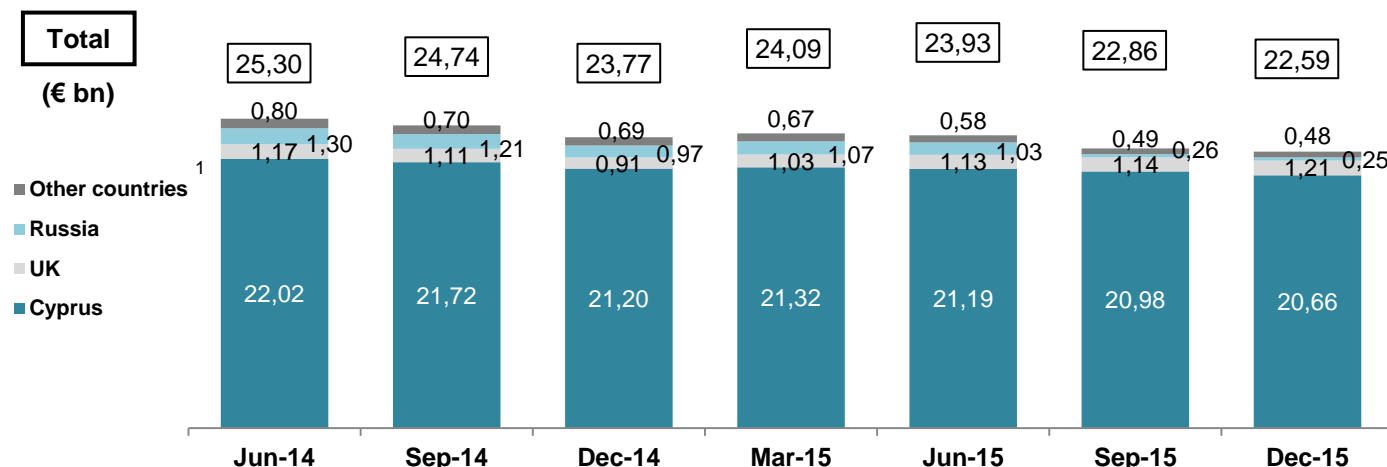
## Market Shares

General Governments  
Other financial corporations  
Non financial corporations  
Households  
Total market shares

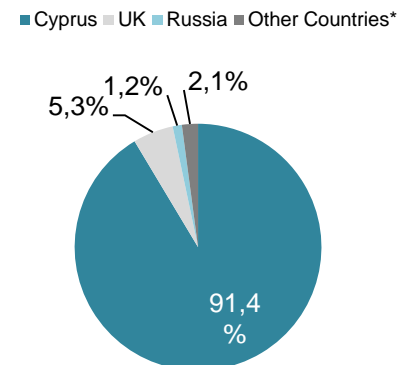


# Gross loans by Geography and by Customer Type

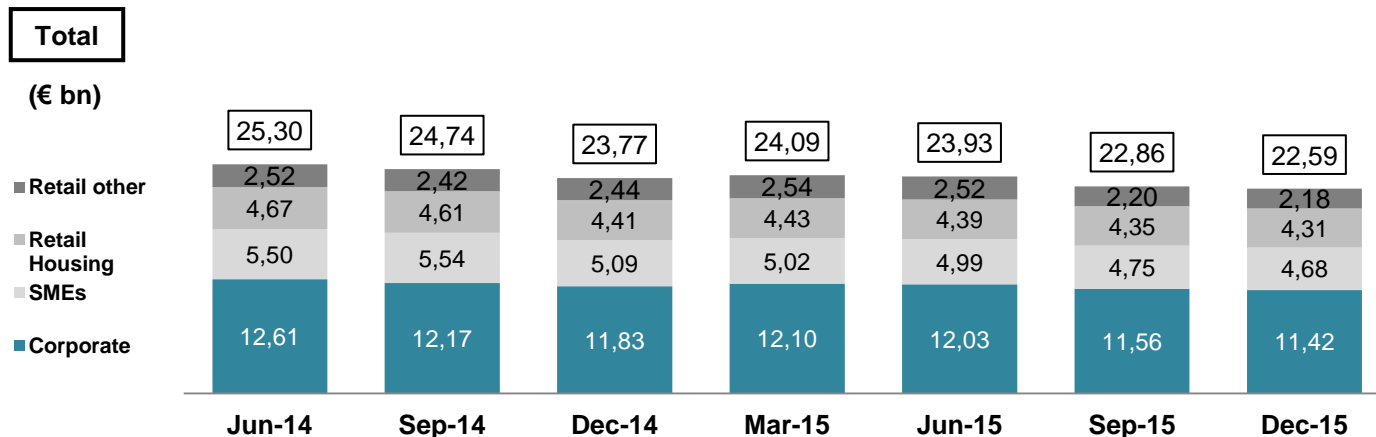
## Gross loans by geography



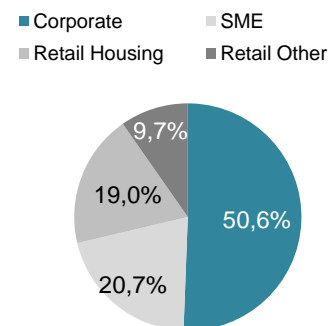
## 31 December 2015 (%)



## Gross loans by customer type



## 31 December 2015 (%)



(1) Other countries: Greece and Romania

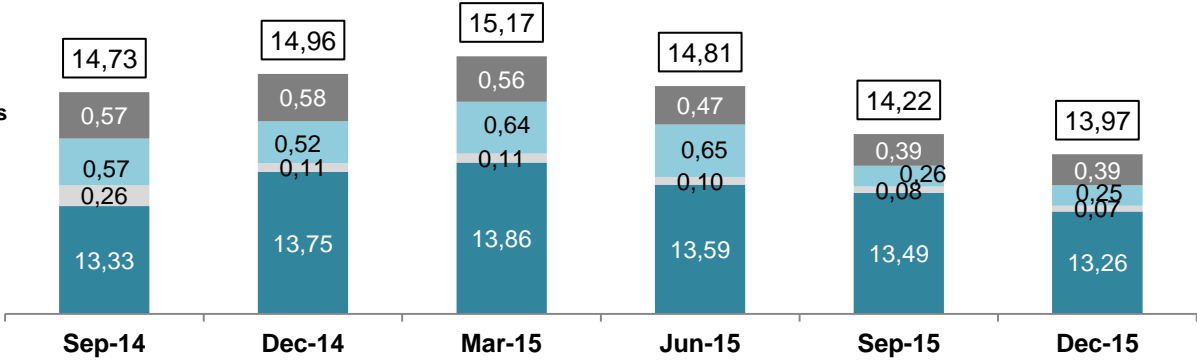
# NPEs by Geography and by Customer Type

## NPEs by geography

Total

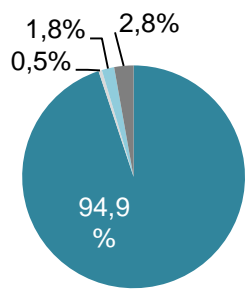
(€ bn)

- Other countries<sup>1</sup>
- Russia
- UK
- Cyprus



## 31 December 2015 (%)

- Cyprus
- Russia
- UK
- Other Countries\*

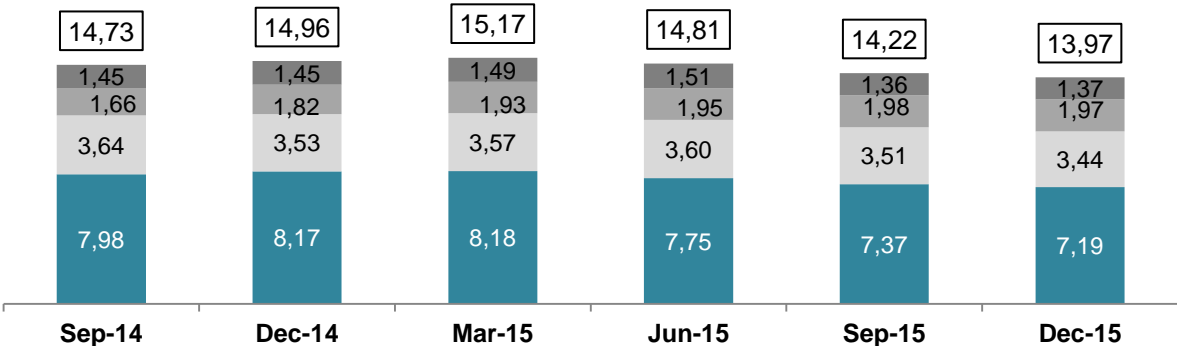


## NPEs by customer type

Total

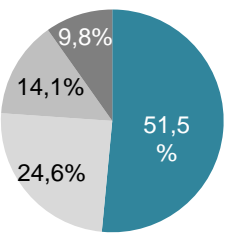
(€ bn)

- Retail Other
- Retail Housing
- SMEs
- Corporate



## 31 December 2015 (%)

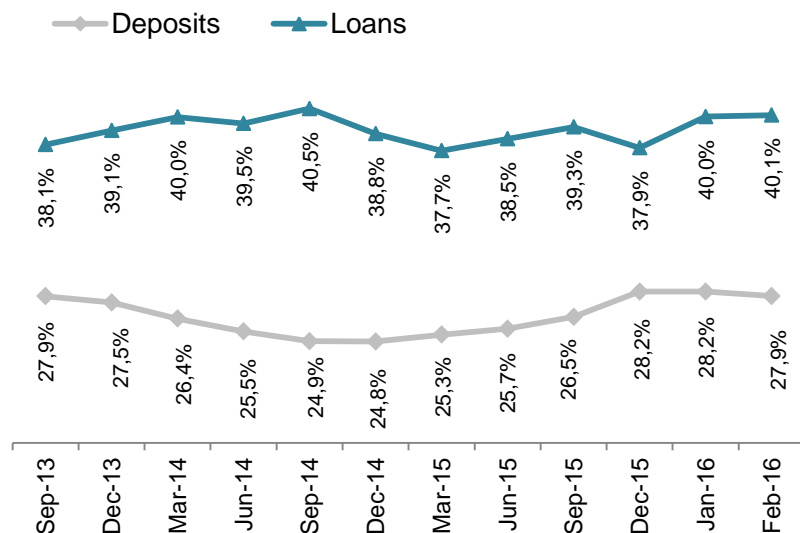
- Corporate
- Retail Housing
- SMEs
- Retail Other



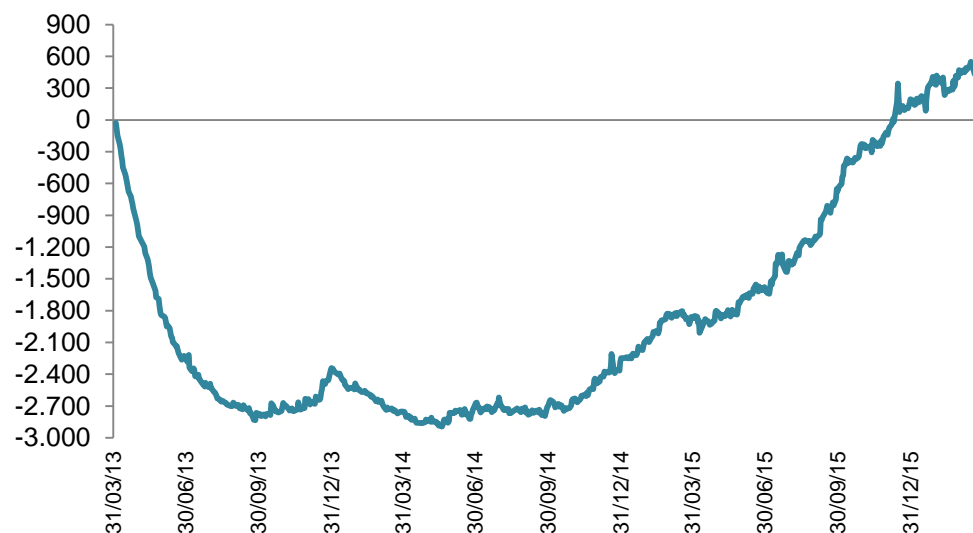
(1) Other countries: Greece and Romania

# Market Shares and Customer flows in Cyprus

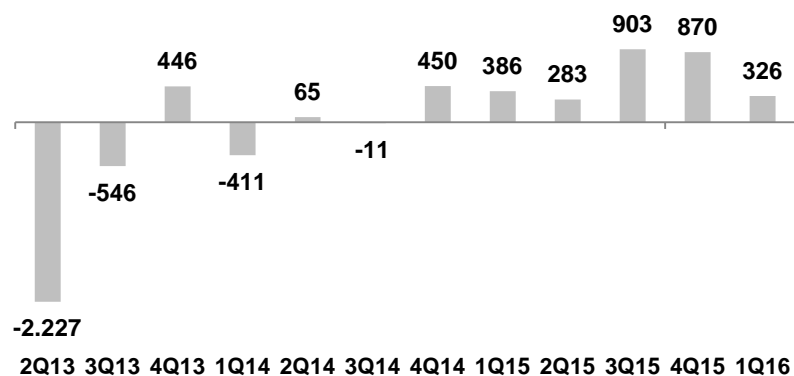
## Market share evolution in Cyprus



## Cumulative Customer flows<sup>2</sup> (€ mn)



## Total customer flows<sup>2</sup> per quarter (€ mn)

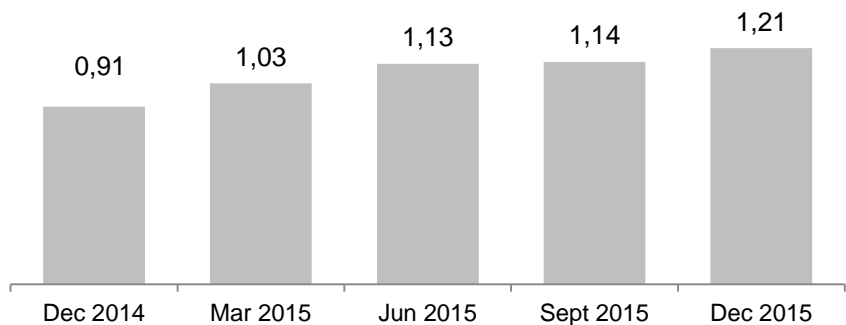


(1) Up to 28 March 2016

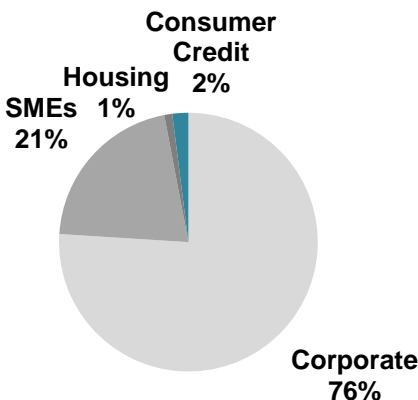
(2) Customer flows are defined as the difference between changes in the stock of customer deposits and changes in the stock of gross customer loans, taking into account, among others, provisions, write offs, accrued interest, fair value adjustments and foreign exchange fluctuations.

# UK Operations

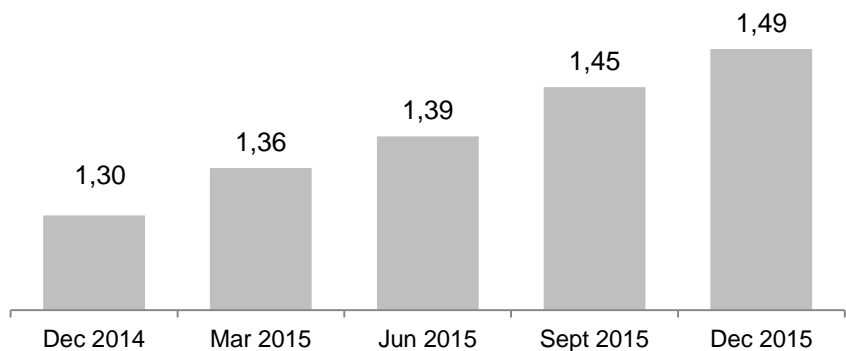
Gross Loans (€ bn)



Loans by sector as at 31 December 2015



Customer Deposits (€ bn)





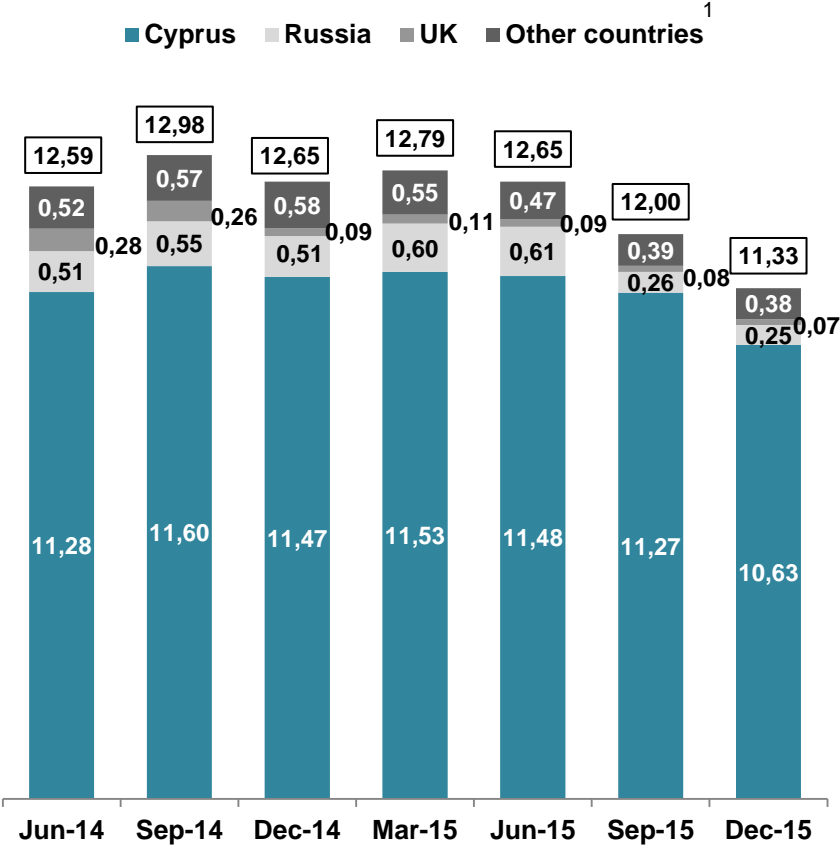
# Asset Quality

(€ mn)		Dec-15	Sept-15	Jun-15	Mar-15	Dec-14
<b>A. Gross Loans after Fair value on Initial recognition</b>		<b>21.385</b>	<b>21.597</b>	<b>22.575</b>	<b>22.540</b>	<b>22.206</b>
Fair value on Initial recognition		1.207	1.266	1.351	1.545	1.566
<b>B. Gross Loans</b>		<b>22.592</b>	<b>22.863</b>	<b>23.926</b>	<b>24.085</b>	<b>23.772</b>
<b>B1. Loans with no arrears</b>		<b>10.443</b>	<b>9.925</b>	<b>10.178</b>	<b>10.038</b>	<b>10.065</b>
<b>B2. Loans with arrears but not impaired</b>		<b>3.049</b>	<b>3.611</b>	<b>4.105</b>	<b>4.627</b>	<b>4.413</b>
Up to 30 DPD		469	585	668	662	562
31-90 DPD		351	355	435	596	492
91-180 DPD		144	200	227	344	440
181-365 DPD		259	374	529	758	926
Over 1 year DPD		1.826	2.097	2.246	2.267	1.993
<b>B3. Impaired Loans</b>		<b>9.100</b>	<b>9.327</b>	<b>9.644</b>	<b>9.420</b>	<b>9.294</b>
With no arrears		876	848	969	1.006	1.153
Up to 30 DPD		78	66	91	68	149
31-90 DPD		24	60	121	275	142
91-180 DPD		65	152	167	181	143
181-365 DPD		310	464	489	445	685
Over 1 year DPD		7.747	7.737	7.807	7.445	7.022
<b>(90+ DPD)<sup>1</sup></b>		<b>11.329</b>	<b>11.998</b>	<b>12.646</b>	<b>12.789</b>	<b>12.653</b>
<b>90+ DPD ratio (90 + DPD / Gross Loans)</b>		<b>50,1%</b>	<b>52,5%</b>	<b>52,9%</b>	<b>53,1%</b>	<b>53,2%</b>
<b>Accumulated provisions</b>		<b>5.445</b>	<b>4.933</b>	<b>5.381</b>	<b>5.354</b>	<b>5.140</b>
<b>Gross loans provision coverage</b>		<b>24,1%</b>	<b>21,6%</b>	<b>22,5%</b>	<b>22,2%</b>	<b>21,6%</b>
<b>90+ DPD provision coverage</b>		<b>48,1%</b>	<b>41,1%</b>	<b>42,5%</b>	<b>41,9%</b>	<b>40,6%</b>

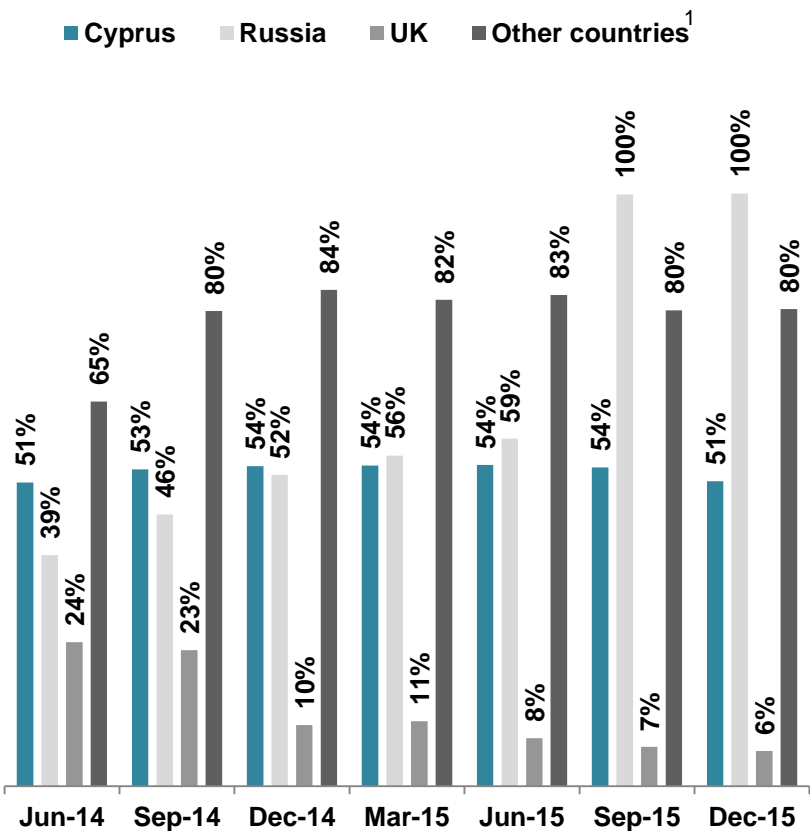
(1) Loans in arrears for more than 90 days (90+ DPD) are defined as loans with a specific provision and loans past-due for more than 90 days

# 90+ DPD by Geography

90+ DPD by Geography (€ bn)



90+ DPD ratios by Geography

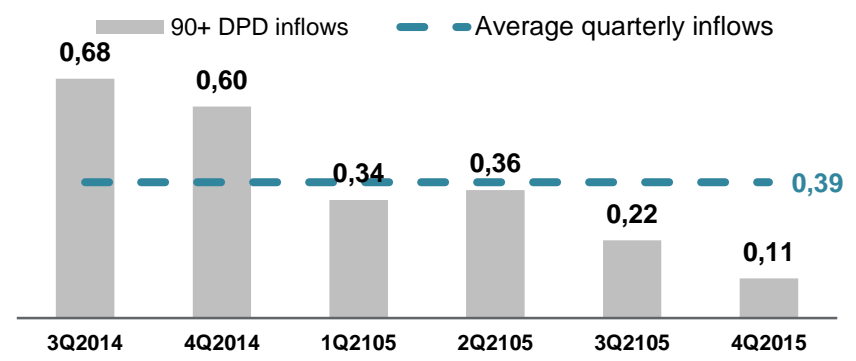


(1) Other countries: Romania and Greece

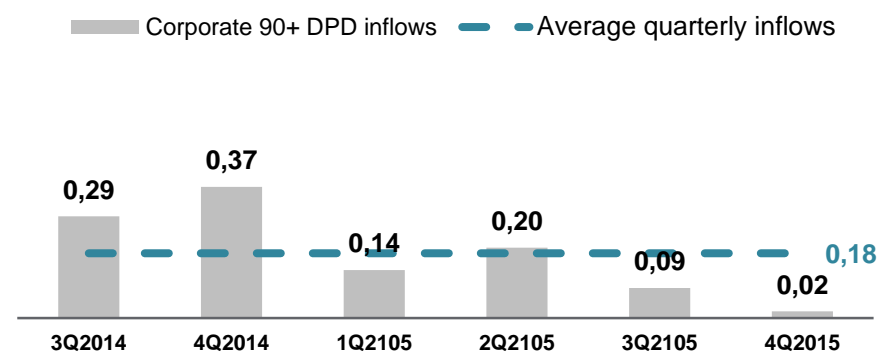
# Asset Quality

90+ DPD inflows in the Cyprus operations have been significantly reduced

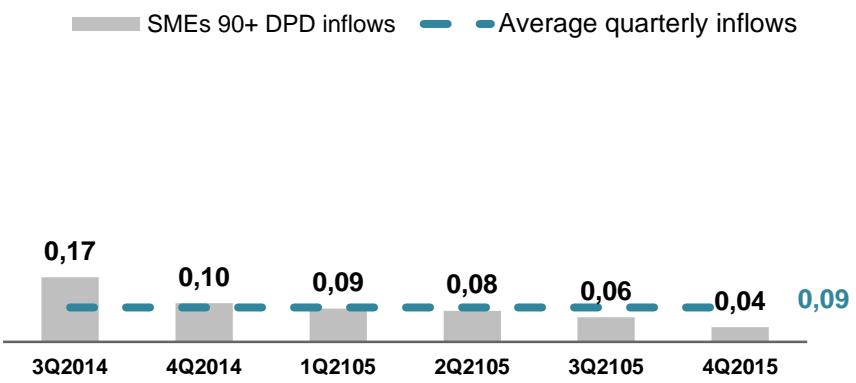
90+ DPD inflows – Cyprus operations (€ bn)



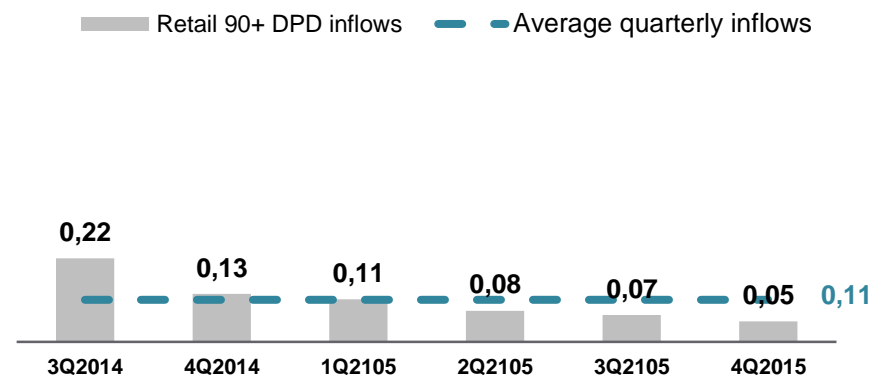
90+ DPD inflows – Corporate Loans (€ bn)



90+ DPD inflows – SMEs Loans (€ bn)



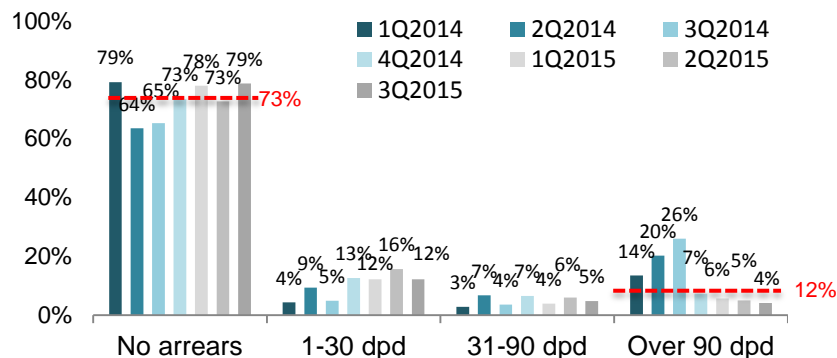
90+ DPD inflows – Retail (€ bn)



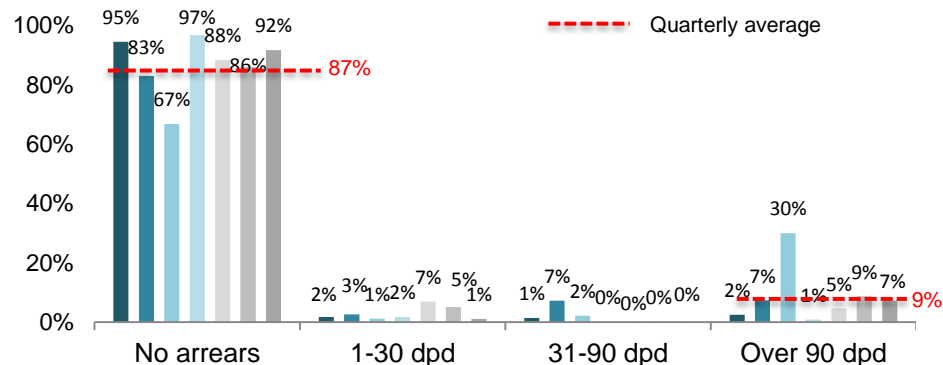
# Asset Quality

Performance of restructured loans (post-31 December 2013, by quarter) as at 31 December 2015 <sup>1</sup>

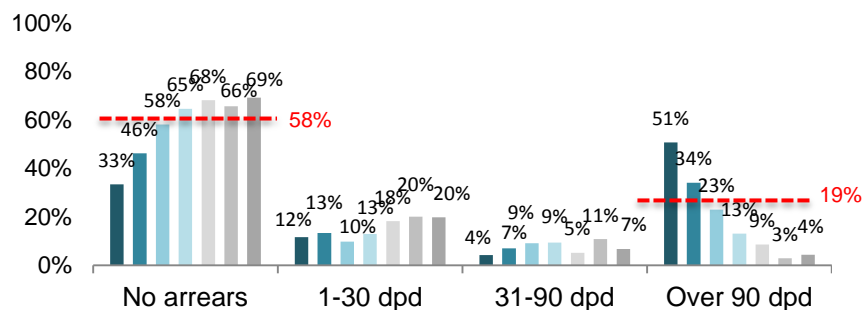
## Total Bank – Cyprus



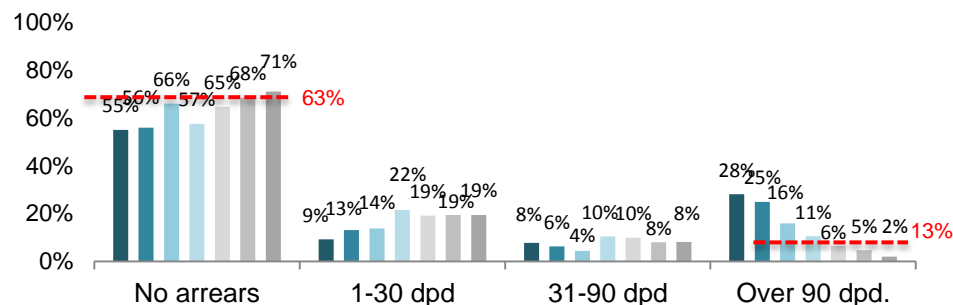
## Corporate



## SMEs



## Retail



- An analysis performed as at 31 December 2015 indicates that on average 73% of the loans restructured post 31 December 2013 (restructurings performed in 4Q2015 were excluded) for Cyprus operations, have no arrears; The average percentage of restructured loans with arrears more than 90 days stands at 12%
- Corporate restructured loans exhibit the best performance with an average percentage of restructured loans with no arrears of 87%

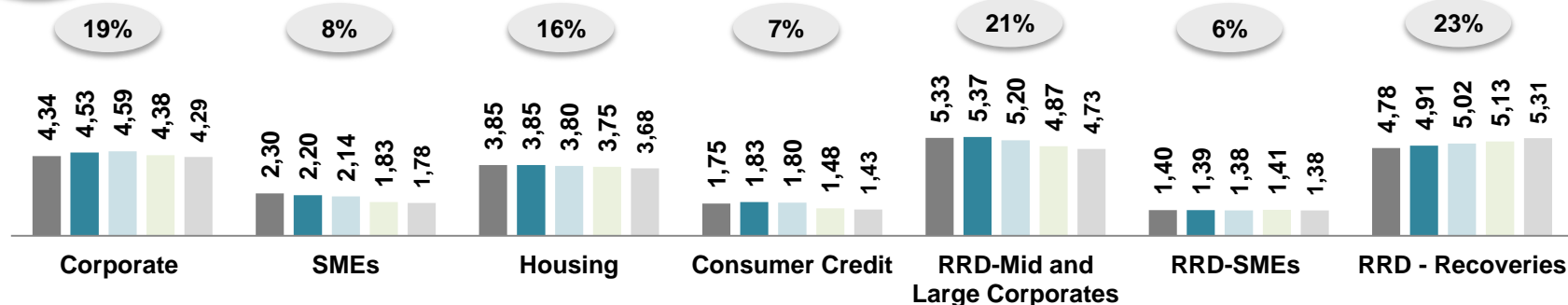
(1) The performance of loans restructured during 4Q2015 is not presented in this graph as it is too early to assess it.

# Analysis of Loans and 90+ DPD ratios by Business Line<sup>1</sup>

## Gross loans by business line (€ bn)

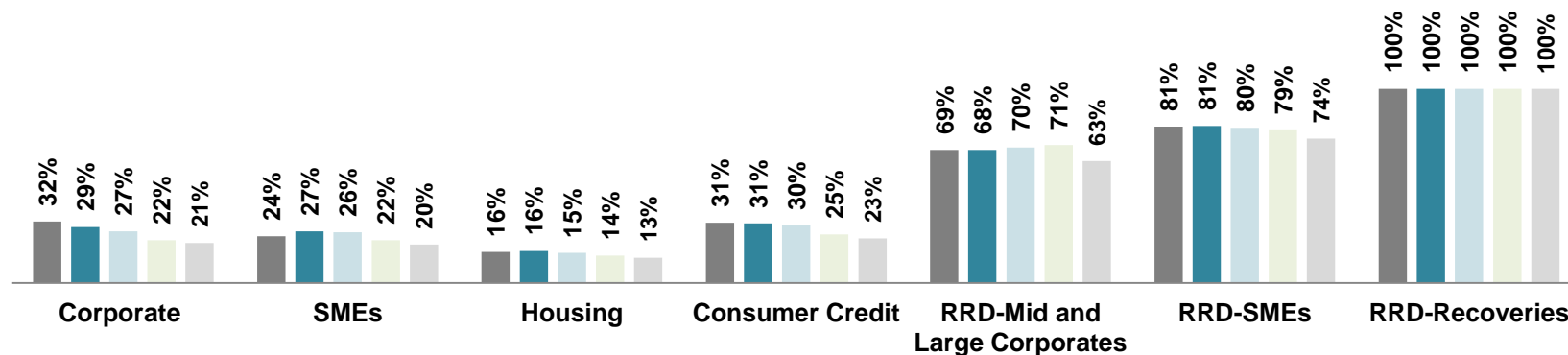
■ 31.12.14 ■ 31.03.15 ■ 30.06.15 ■ 30.09.15 ■ 31.12.15

% of total



## 90+ DPD ratios by business line

■ 31.12.14 ■ 31.03.15 ■ 30.06.15 ■ 30.09.15 ■ 31.12.15

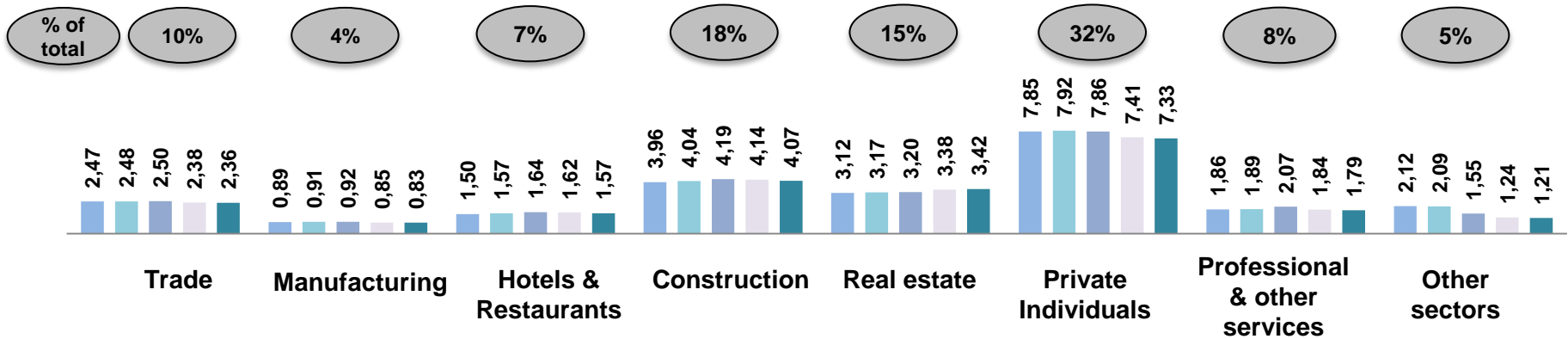


(1) As part of the restructuring of the Group, management is currently monitoring the loan portfolio of the Group using new business line definitions. An important component of the Group's new operational structure is the establishment of the RRD for the purposes of centralising and streamlining the management of its delinquent loans.

# Analysis of Loans and 90+ DPD ratios by Economic Activity

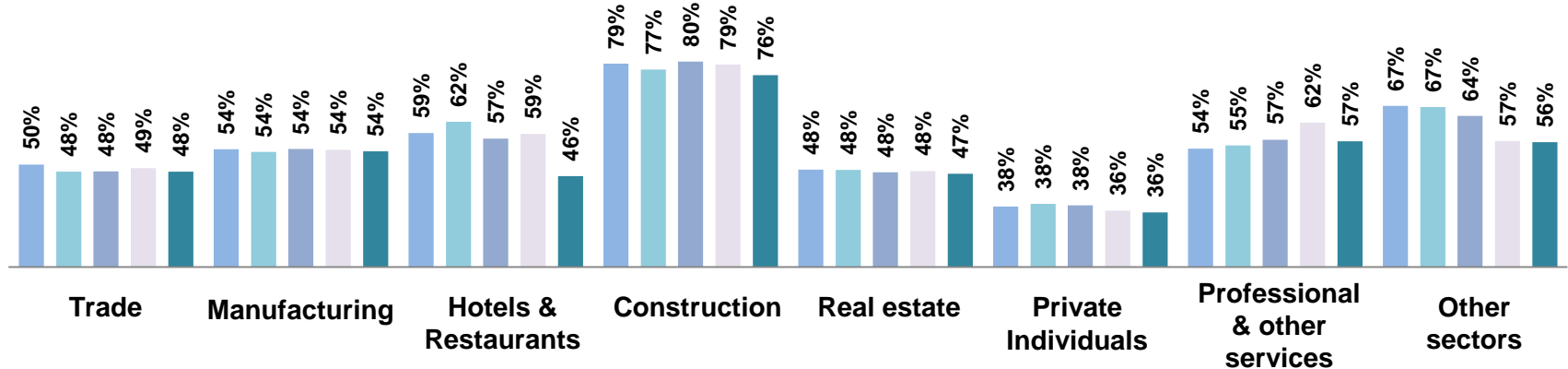
## Gross loans by economic activity (€ bn)

■ 31.12.14 ■ 31.03.15 ■ 30.06.15 ■ 30.09.15 ■ 31.12.15



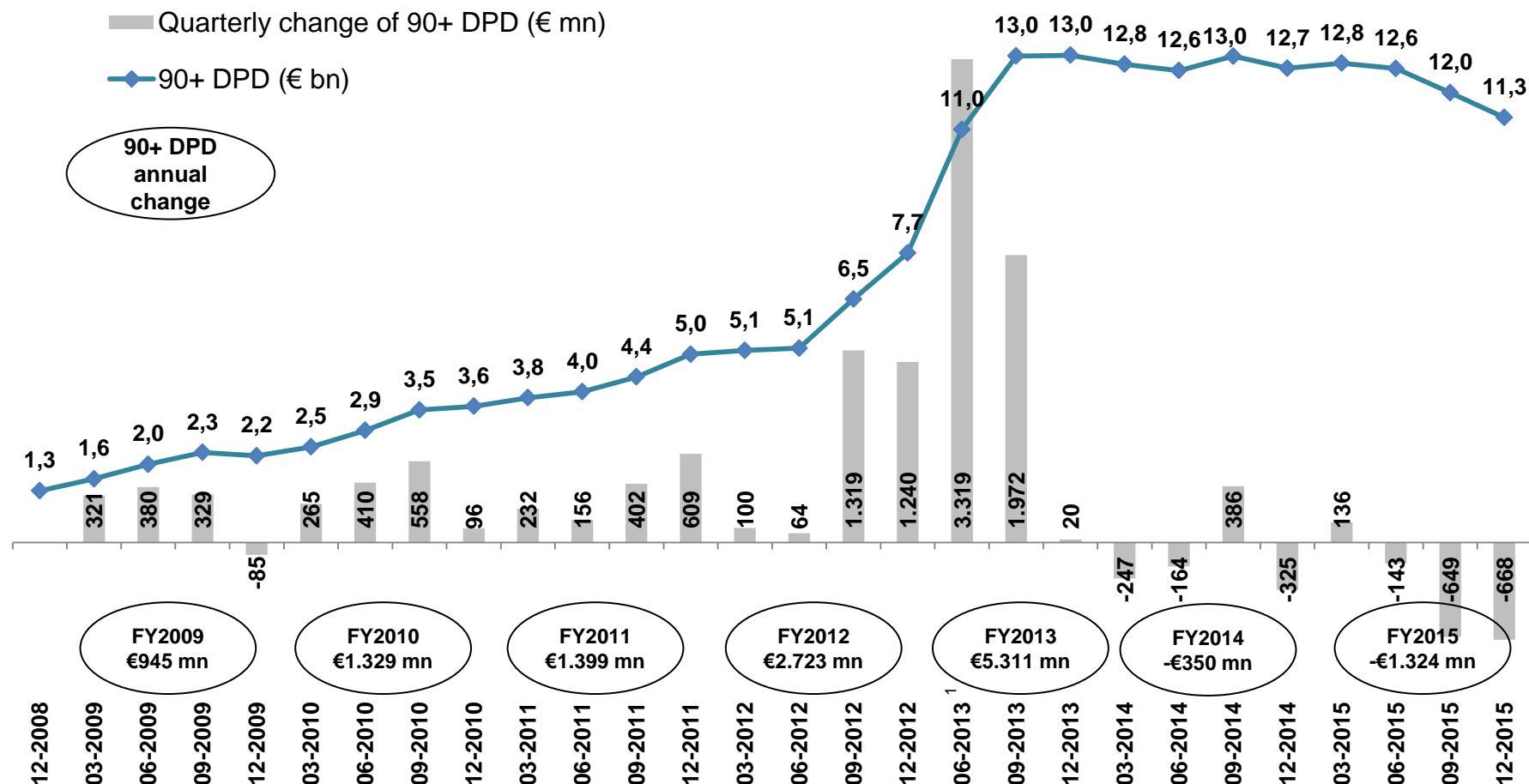
## 90+ DPD ratios by economic activity

■ 31.12.14 ■ 31.03.15 ■ 30.06.15 ■ 30.09.15 ■ 31.12.15



# 90+ DPD and Quarterly Change of 90+ DPD

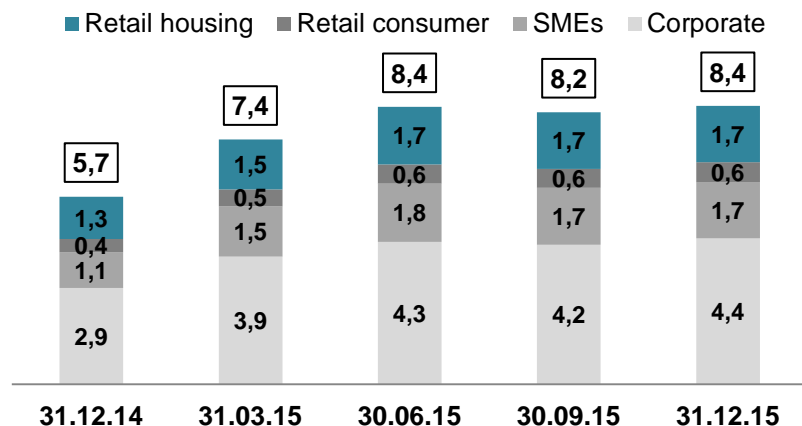
## 90+ DPD (€ bn) and Quarterly change of 90+ DPD (€ mn)



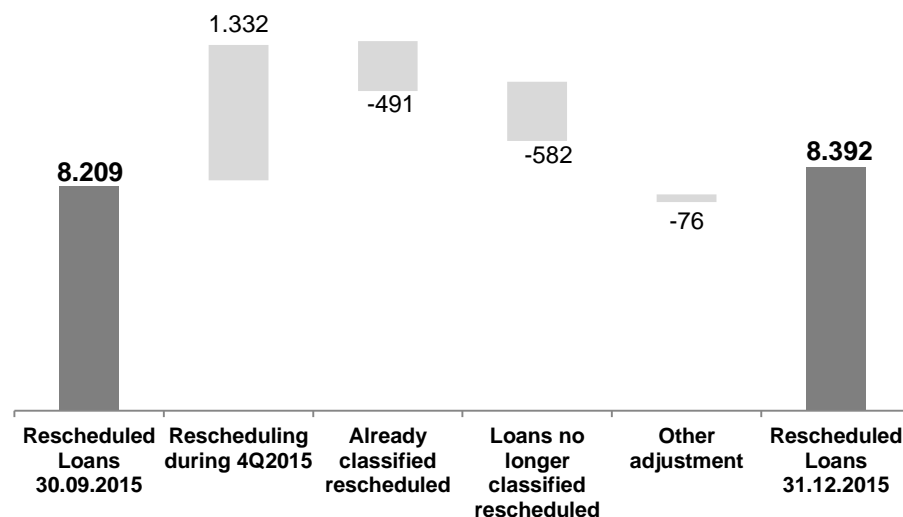
(1) Information for 1Q2013 and 2Q2013 is not available as it has not been possible to publish the financial results for the three months ended 31 March 2013.

# Rescheduled Loans for the Cyprus operations

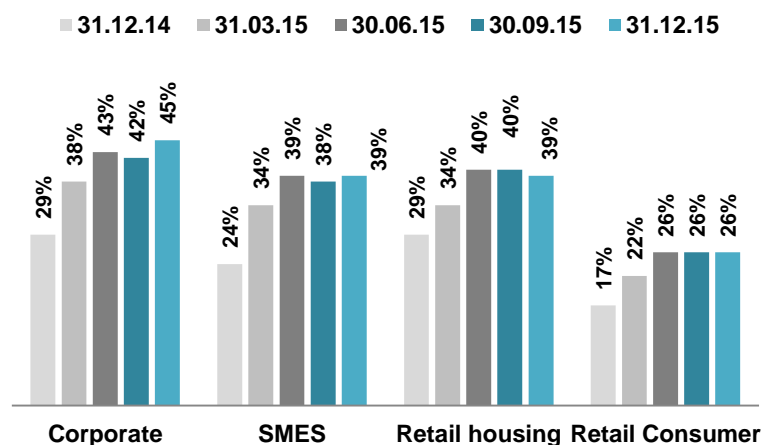
## Rescheduled Loans by customer type (€ bn)



## Rescheduled Loans (€ bn)



## Rescheduled loans % gross loans<sup>1</sup> by customer type

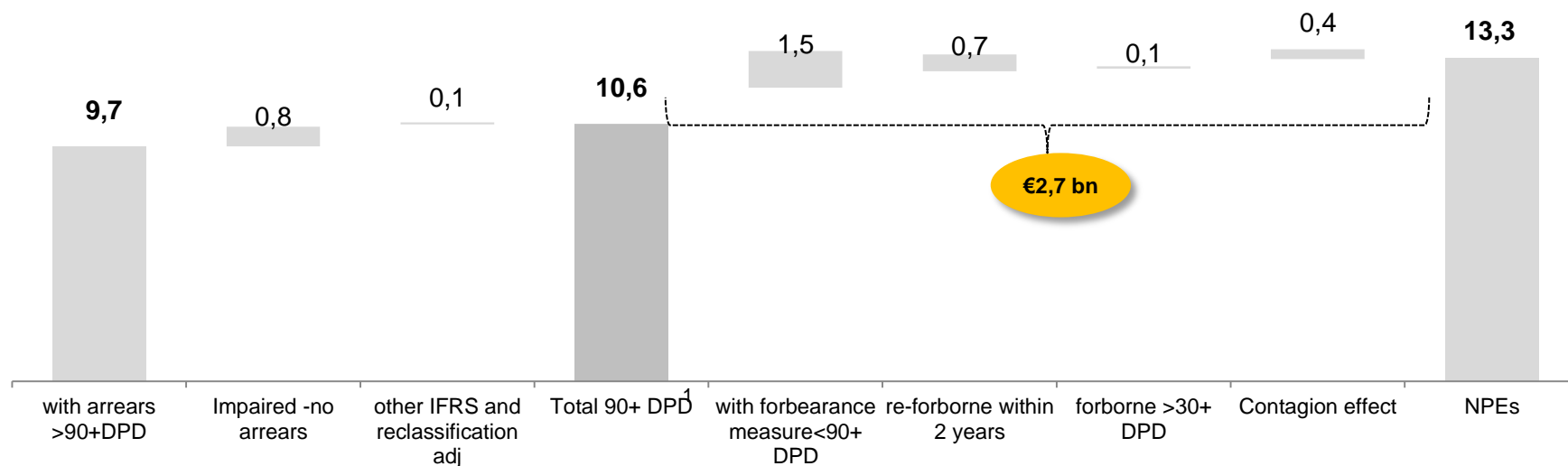


(1.) Before fair value adjustment on initial recognition relating to loans acquired from Laiki Bank (difference between the outstanding contractual amount and the fair value of loans acquired) amounting to €1,207 mn for gross loans and to €542 mn for rescheduled loans (compared to €1,266 mn and €548 mn respectively at 30 September 2015), including loans of discontinued operations/disposal group held for sale.



# Credit Risk - Analysis of problem loans

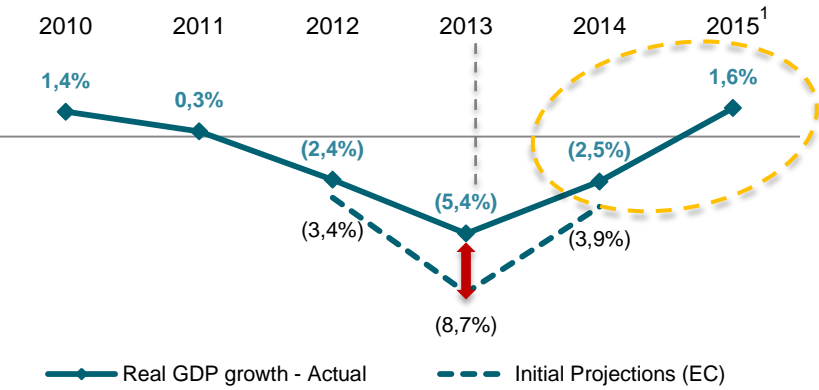
## Analysis of problem loans - Cyprus operations (€ bn) (Dec-15)



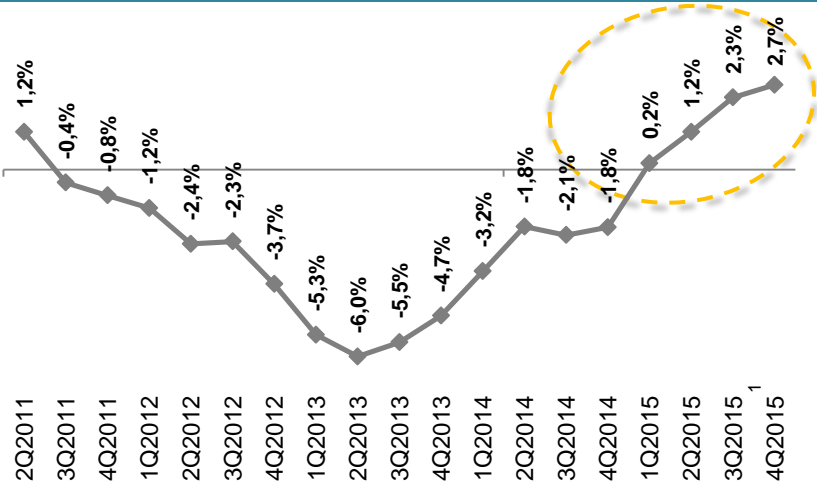
- The Bank is taking targeted action to address the €2,7 bn of NPE exposures that do not present arrears over 90 days
- The Bank's main focus for addressing the problem loans is the active management of the €9,7 bn of loans with arrears over 90+DPD

# Macroeconomic overview

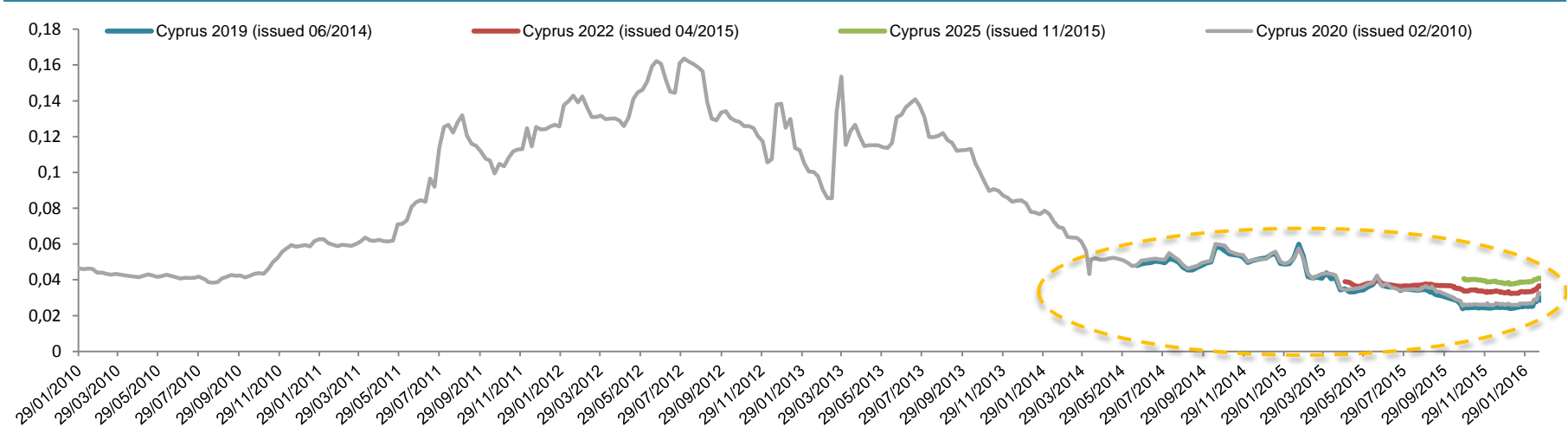
GDP growth expected to be positive from 2015 – faster recovery than other peripheral countries



GDP Growth\* (yoy)



Improved rating and credit outlook as demonstrated by benchmark sovereign bond issue



(1) Based on the Statistical Service of the Republic of Cyprus

SOURCE: Statistical Service of Republic of Cyprus, Bloomberg, IMF and company reports

# Non-Performing Loans definition

**Non-Performing Exposures (NPEs) –as per the EBA definition:** In 2014 the European Banking Authority (EBA) published its reporting standards on forbearance and non-performing exposures (NPEs). According to the EBA standards, a loan is considered a non-performing exposure if:

- (i) the debtor is assessed as unlikely to pay its credit obligations in full without the realisation of the collateral, regardless of the existence of any past due amount or of the number of days past due, for example in case of a write off, a legal action against the borrower, or bankruptcy
- (ii) the exposures are impaired i.e. in cases where there is a specific provision, or
- (iii) there are material exposures which are more than 90 days past due, or
- (iv) there are performing forborne exposures under probation for which additional forbearance measures are extended, or
- (v) there are performing forborne exposures under probation that present more than 30 days past due within the probation period.

**-90+DPD:** Loans in arrears for more than 90 days (90+ DPD) are defined as loans with a specific provision and loans past-due for more than 90 days.

# Disclaimer

Certain statements, beliefs and opinions in this presentation are forward-looking. Such statements can be generally identified by the use of terms such as “believes”, “expects”, “may”, “will”, “should”, “would”, “could”, “plans”, “anticipates” and comparable terms and the negatives of such terms. By their nature, forward-looking statements involve risks and uncertainties and assumptions about the Group that could cause actual results and developments to differ materially from those expressed in or implied by such forward-looking statements. These risks, uncertainties and assumptions could adversely affect the outcome and financial effects of the plans and events described herein. We have based these forward-looking statements on our current expectations and projections about future events. Any statements regarding past trends or activities should not be taken as a representation that such trends or activities will continue in the future. Readers are cautioned not to place undue reliance on forward-looking statements, which are based on facts known to and/ or assumptions made by the Group only as of the date of this presentation. We assume no obligation to update such forward-looking statements or to update the reasons that actual results could differ materially from those anticipated in such forward-looking statements. This presentation does not constitute an offer to sell, or a solicitation of an offer to buy, any security in any jurisdiction in the United States, to United States Domiciles or otherwise. Some of the information in the presentation is derived from publicly available information from sources such as the Central Bank of Cyprus, the Statistical Services of the Cyprus Ministry of Finance, the IMF, Bloomberg and Company Reports and the Bank makes no representation or warranty as to the accuracy of that information. The delivery of this presentation shall under no circumstances imply that there has been no change in the affairs of the Group or that the information set forth herein is complete or correct as of any date. This presentation shall not be used in connection with any investment decision regarding any of our securities, which should only be made based on expressly authorised materials from us identified as such, nor in connection with any decision whether or how to vote on any matter submitted to our stockholders. The securities issued by Bank of Cyprus Public Company Ltd have not been, and will not be, registered under the US Securities Act of 1933 (“the Securities Act”), or under the applicable securities laws of Canada, Australia or Japan.