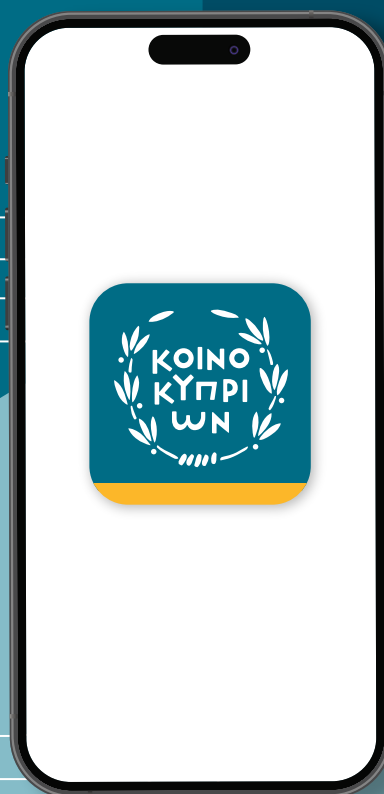


Your Bank in an App.

Your guide to opening
your first account
through the
BoC Mobile App



How to open your first account through the BoC Mobile App

1 Download the *BoC Mobile app* and select *Register*



OR scan the code to start:



Good Morning!

User ID

Passcode

☐ Remember me ☐ Forgot User ID or Passcode?

[Read security info](#)

Login

Register

Login with a saved profile First time login?

Digital onboarding procedure

2 Select: "Not yet, sign me up!"

Please read the instructions carefully. This will make your journey easier.

Bank of Cyprus

Hello, let's get started. Do you already have a Bank of Cyprus account?

Yes, I'm already a client

Not yet, sign me up!



← Register

To bank with us, you must be:

- ✓ 18+ years old
- ✓ Permanent resident of an EU country or the UK, Israel, and Ukraine (except countries/areas subject to international sanctions).

You will need

- Original ID card/passport
- Employment details
- Financial & tax residency details

Let's go

In order to proceed you must:

- Be 18+ years old
- Be a permanent resident of an EU country or the UK, Israel and Ukraine (Except countries / areas subject to international sanctions)

You will need:

- Original ID card/passport
- Employment details
- Financial & tax residency details

3 Fill out your personal details

× Your contact information ?

Phone number

Country Enter number

+357

☒ I am not a robot

Enter your mobile No.



× Your contact information ?

Phone number

Email Enter email

Enter your email



< Add your address ?

Location

Country Cyprus

Postal Code 2415

City Egkomi Lefkosias

Region Lefkosia

Street Agias Aikaterinis

Number 1

Details (optional)

Flat (optional)

Enter your address

4 Enter your Personal Information and accept T&Cs

Personal Information

Country of birth Cyprus

Identification document ID card

Issue country of the document Cyprus

Terms

Our customer Identification Procedures requires you to submit picture(s) of your ID document and a selfie picture of just your face.

Mellon Cyprus Ltd, the Bank's ID verification partner, will then process and verify if the pictures match and validate the authenticity of your ID document.

The image of your ID document will be stored in the Bank's system upon successful completion.

All selfie images will be destroyed without being previously saved by the Bank or its partner, Mellon Cyprus Ltd.

☒ I accept the [Terms and Conditions](#)

Next

Enter your:

- Country of birth
- Identification document
- Issue country of the document

5 Read the Identification guidelines carefully before you proceed

Identification

Let's take a photo of your ID document.
Check what is accepted.

☒ **Acceptable document**
Civil Identity Card

We do not accept the below

- [Driving licence](#)
- [ARC](#)
- [Other official documents or copies](#)

Take photo

Acceptable document:
Only **ORIGINAL** ID document or Passport

We do not accept:

- Driving Licence
- ARC (Alien registration certificate)
- Other official documents or copies

6 a) Scan your ID document

Tips for successful capture of ID document:

- Place your document on a dark surface for scanning
- It's better not to try to complete the procedure under LED light, otherwise it blurs and will not be accepted
- Remove ID card from ID card case before scanning
- Avoid having fingers on the document during scanning
- Scan both sides of the ID card

Place your ID card on flat surface with your photo facing up. Make sure your camera captures the entire card in frame.

Place your ID card on a flat surface with your photo facing up. Make sure your camera captures the entire card in frame.

Next

Then turn your ID to its rear side. Move your phone to ensure that the whole of the ID appears within the yellow frame.

Turn your ID to its rear side. Move your phone to ensure that the whole of the ID appears within the yellow frame. An image of your ID will be captured automatically.

Next

6 b) Scan your Passport

Tips for successful capture of Passport:

- Place your document on a dark surface for scanning
- It's better not to try to complete the procedure under LED light, otherwise it blurs and will not be accepted
- Avoid having fingers on the document during scanning
- Scan only the passport page with the photo
- Remove passport from passport case before scanning

Open your passport to the photo page and place it on a static surface. Move your phone to ensure that the whole of the passport appears within the yellow frame that appears on your screen. An image of your passport will be captured automatically.



Open your passport to the photo page and place it on a static surface. Move your phone to ensure that the whole of the passport appears within the yellow frame that appears on your screen. An image of your passport will be captured automatically.

Next

Quality check

Some of the document quality checks were not successful. Check the lighting conditions and try again.



Focus



Glare



Retry

If rejected, please pay attention to the reasons for rejection and try again.

Examples of Unsuccessful ID Verification

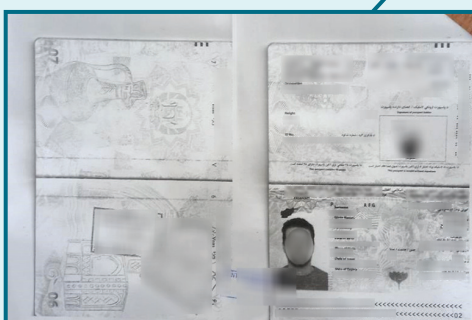


Nail in the photo

Did not scan the whole document



Blur



Copy



Not on a flat surface, and the customer also scanned both sides of the passport

7 Face Scanning

Tips for successful Face scanning:

- Stand in front of a plain, light-coloured background
- Stand further away from the wall to avoid shadows
- Make sure the background has no glare or patterns
- It's better not to try to complete the procedure under LED light, otherwise it blurs and will not be accepted
- Eyes fully visible
- Take off any glasses or mask
- It might help if you ask someone else to take the photo

Face scanning

Look straight into the camera and stay still

Take off any glasses or mask for the photo

Keep only your face within a white clear background

Proceed

- Look straight into the camera and stay still.
- Take off any glasses or mask for the photo
- Keep only your face within a white clear background

8 Enter your employment details and financial - tax residency details

Employment Details

Category

Employee

Profession

Actor

Next

Select your employment details:

- Category (e.g.: Employee, Other, Rentier, Self employee)
- Profession



Employment details

Category

Employee

Profession

Agriculturalist

Income

Source of Income

Type

Salary

Annual income (in EUR)

€5,000

Add another

Total annual income

€0

Expenses

Total annual expenses

€0

Next

Enter your:

- Annual income (Salary)
- Total annual income: Enter what is expected to be the total incomings in your account

Enter your:

- Total annual expenses



Welcome to BoC