

## Terms & Conditions

### Draws for Eurobasket 2025 match ticket packages

1. All individual customers who are registered in the loyalty scheme of the Bank of Cyprus Public Company Ltd (the "Bank") Pronomia (the "Pronomia Plan") and are active registered members in one of the Silver, Gold, or Diamond tiers or are active members in PriviEDGE Club, as at 18/08/2025 (included), are eligible to participate in the promotional activity.
2. Customers who meet the conditions based on point 1 above (the "Eligible Customers") will automatically participate in a draw for:
  - 2.1. **60 ticket packages** (each Package is for 2 people) to watch 1 game of the **Greece National Basketball Team** in the first phase of the FIBA EuroBasket 2025, which will take place in Limassol (at the "Spyros Kyprianou" stadium) from August 28 to September 4, 2025. The selection of the game will be random and no changes can be made.
3. To attend the games, it is necessary to possess a Fan Card.
4. For the issuance of the Gift to the Beneficiary(ies), the Bank will request from the Beneficiary(ies) the minimum necessary information required to forward to the Eurobasket organising authority for the purpose of issuing the Gift. This information includes: full name, identity card or passport number, fan card, email address, and mobile phone number. Additionally, for the person accompanying the Beneficiary(ies), their full name, identity card or passport number, and fan card will also be requested to be sent to the Eurobasket organising authority for the same purpose. This data will be deleted by the Eurobasket organising authority immediately after the Gift has been issued to the Beneficiary(ies). The Bank will proceed with the deletion of the data of accompanying persons who are not customers of the Bank, as well as the deletion of the fan card data of both accompanying persons and Beneficiaries who are customers of the Bank (while retaining the remaining data necessary for maintaining the customer's business relationship with the Bank) after the issuance of the Gift and the attendance of the matches.
5. The packages will be personalized and cannot be transferred to another person.
6. Changes to the ticket packages (to another day, game, time, or seat) are not allowed.
7. The draw will take place on 21/08/2025, unless otherwise announced by the Bank.
8. The number of entries for each Eligible Customer in each draw will depend on the loyalty tier they are registered in at the given time. Specifically:
  - 8.1. **Silver** tier Eligible Customers will have 1 entry in each draw.
  - 8.2. **Gold** tier Eligible Customers will have 2 entries in each draw.
  - 8.3. **Diamond** tier Eligible Customers will have 3 entries in each draw.
  - 8.4. **PriviEDGE** Club Eligible Customers will have 3 entries in each draw.

9. Each winner must correctly answer a question posed to them to be eligible to receive the Package.
10. Each winner will be entitled to only one Package.
11. If a winner accepts the Package, their consent for the publication of their name and/or city of residence in promotional activities related to the campaign, in media (Mass Media) and/or social media, is required. Promotional activities may include photographic and/or cinematic material, in addition to the winner's name and/or city of residence. If the winner does not give their consent, the Bank reserves the right to refuse the provision of the Package.
12. The Bank will notify the winners of the draws by phone or email. If one or more winners are unable to accept the Package or are disqualified under the terms of this document or do not collect the Package due to cancellation of their participation or due to non-verification of the validity of their participation or due to non-signing of the acceptance declaration of the Package, as specifically defined below, or due to their exclusion from the campaign, or if it was not possible to contact them and confirm the final receipt of the Package within 3 working days from the date of their draw, the corresponding Package will be allocated to the runners-up in the order of their draw.
13. When requested by the Bank, each winner must submit original proof of their identity, which satisfies the Bank in order to grant them the Package.
14. The Package cannot be exchanged for cash or any other prize or gift. The Package is provided exclusively and only on the occasion of this campaign.
15. The Bank may exclude any participation and not allow further participation in the campaign to any person who interferes in any way with the participation process or the smooth operation of the campaign or who acts in violation of these Terms and Conditions.
16. The Bank reserves the right to modify these Terms and Conditions at any time by notifying the Eligible Customers.
17. If for any reason any part of the campaign or draws cannot operate as planned, among other things, due to computer virus infection, network failure, illegal intervention, fraud, technical malfunction, or other cause that corrupts or affects the security, integrity, or smooth conduct of the campaign or draws, the Bank reserves the right to cancel, terminate, modify, or suspend the campaign or draws, or to cancel any affected entries.
18. Any expenses, fees, or taxes not explicitly mentioned in these Terms and Conditions or in the description of the Package, which are given by the Bank and may arise from the acceptance, possession, or use of the Package, are the responsibility and will be borne exclusively by each winner.
19. Eligible Customers are bound by the Terms and Conditions of the Pronomia Loyalty Scheme (see them [here](#)), as well as by any other relevant agreement with the Bank, which is in force from time to time.

20. To the fullest extent permitted by law, the Bank is not liable for any loss, damage, or injury to any person or property that may arise, directly or indirectly, wholly or partially, from the acceptance of the Packages.
21. Participation of Eligible Customers in the campaign is subject to the full and unconditional acceptance of these Terms and Conditions.
22. These Terms and Conditions will be governed by Cypriot Law.