TERMS AND CONDITIONS

- The discount is offered only to individuals, for orders until 30th October 2024.
- 2. For new **INTERNET HOME FIBER** connections with a minimum speed of 200Mbps and **Cytavision** "Value Pack" or "Variety Pack", provided that the customer commits to maintain the service(s) for a continuous period of 12 months from the activation date.
- 3. The installation fee discount applies to Internet Home and Cytavision TV App Services. For the Cytavision service via Set Top Box, an installation fee of €29.00 including VAT applies.
- 4. The 50% discount on the monthly subscription is valid for 6 months from the activation date of the Internet Home and Cytavision service, "Value Pack" and "Variety Pack", via TV App and Set Top Box. The discount excludes the monthly subscription for broadband access to the Internet Home service.
- 5. The offer will be available to the first 500 customers.
- 6. The offer is not valid for transfers from existing customers, does not require simultaneous provision of both services and cannot be combined with other offers.
- 7. In case of termination or transfer to another customer of the Internet Home service before the end of the commitment period (12 months), the customer is obliged to pay Cyta an amount equal to the installation fee that will apply on the date of termination or transfer of the service. The installation fee today is €59.00 including VAT.
- 8. In case of termination or transfer to another customer of the Cytavision service before the end of the commitment period (12 months) the customer is obliged to pay Cyta the amount of €25.00 including VAT.
- 9. The 12 month commitment will not be renewed by Cyta. After the 12 months, customers will continue to be customers of the Internet and Cytavision service without commitment.
- 10. Cyta reserves the right to amend the present terms and conditions.
- 11. The Internet Home and Cytavision services are subject to the General Agreement and the Special Terms of the Internet and Cytavision Services respectively.

PRIVILEGES REDEMPTION PROCCESS

- 1. Only for online orders from Cyta website https://www.cyta.com.cy/build-your-package/en or My Cyta app.
- 2. New Cyta customers can follow the online digital identification process.
- 3. Upon completion of the order, customers agree that they have been informed and accepted the above terms for the provision of the privileges.
- In order to redeem the privileges, it is mandatory to register the discount code "DIAMOND".
- 5. The privileges are available only to Diamond level customers of the Bank of Cyprus pronomia reward plan and cannot be transferred to other customers.
- 5. **Attention:** The discount code has to be registered before the completion of the order in the field:

/	Additional information/comments.	
	("Diamond" discount code entry field)	