

Personal Data Protection Policy

Bank of Cyprus Group is committed to the protection of personal data of its customers, suppliers, business partners and employees and provides an adequate level of protection in accordance with relevant legislation. Protecting the security and privacy of personal data is important to the Group so as to conduct its business fairly and lawfully and in the context of the required privacy culture.

The Policy covers all data processing operations that take place by electronic means and in paper-based filing systems of all personal data BOC Group collects, how it will use and safeguard them and with whom it may share them.

In brief, the responsibilities of the Group in relation to the legal and regulatory framework are:

- To process personal data fairly and lawfully.
- To obtain personal data only for one or more specified and lawful purposes, and not process them in any manner incompatible with that purpose or those purposes.
- To ensure that personal data are adequate, relevant and not excessive in relation to the purpose or purposes for which they are processed.
- To ensure that personal data are accurate and, where necessary, kept up to date.
- To ensure that personal data processed for any purpose or purposes are not kept for longer than is necessary for that purpose or those purposes.
- To ensure that appropriate technical and organisational measures are taken against unauthorised or unlawful processing of personal data and against accidental loss or destruction of or damage to personal data.
- To ensure that personal data will not be transferred to a country or territory outside the European Economic Area, unless that country or territory ensures an adequate level of protection for the rights and freedoms of data subjects in relation to the processing of personal data.

The Group maintains a detailed procedural framework for implementation of General Data Protection Regulation (GDPR) requirements. More details should be also found on BOC privacy statement on our website on the following link <https://www.bankofcyprus.com.cy/contact-gr/privacy-notice/> , and also to the Cookies policy at the following link <https://www.bankofcyprus.com.cy/contact-gr/new-page/>

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